Harsha Jakkannagari

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PROFILE

SECURITY GUARD

Highly qualified, tenacious, and well accomplished Professional To find long term opportunities with a company where I can share my experience and expertise in establishing security protocols, conducting investigative procedures, problem solving and guidelines in employee and customer safety. Executed test cases and test scripts for manual and automation testing. Defects are raised in the HP Quality Center/HP ALM for logging, tracking and reporting bugs in the application.

Technical skills

Microsoft Office Word, Microsoft Office Excel, basic computer skills.

Work Experience

• First Service Residentials: working as security guard from August 2017 to February 2020

Responsibilities/Skills

- Demonstrated calm under pressure and quick decision-making in responding to emergency scenarios and crisis situations
- Report all incidents, accidents, and medical emergencies
- Monitors all patrons and People entering and exiting the mall
- Patrols different areas in the building to monitor suspicious activity and behavior
- Files necessary reports to Head of Security
- Circulates with patrons to ensure their safety and protection
- Liaisons with fire and police department in case of emergency
- Event Security & Crowd Control
- Firearms Handling & Safety
- Workplace Safety

Strengths

- Experienced working with teams
- Ontario Certified Security Guard
- Excellent communication skills
- Physically fit
- Highly organized
- Punctual
- Own Transportation

Education

JNTU Hyderabad -- 2016

Certifications

- Ontario Security Guard License
- CPR Certification
- First aid Certification

Work Status

Permanent resident in Canada