NJANEYA VARA PRASAD NANDAM

Senior IT Leader | Director – Infrastructure, Security & Operations
18+ years of global experience delivering enterprise IT strategy, technology modernization, cyber security, cloud transformation, and high-performing teams.

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EXECUTIVE SUMMARY

Seasoned IT Executive with extensive experience leading technology strategy, infrastructure modernization, cybersecurity, and compliance across multinational, high-growth organizations. Demonstrated ability to design and execute long-term IT roadmaps, modernize cloud and network architectures, and enforce strong governance frameworks including ISO 27001, SOC2 Type II, GDPR, and NIST. Proven leadership in SD-WAN deployment, cloud technologies (AWS, Azure, Office 365), data center operations, DR strategy, and enterprise-wide IT security.

Renowned for building and mentoring high-performing global IT teams, driving operational excellence, optimizing IT budgets, and aligning technology with business goals. Adept at steering multi-region IT operations, enabling scalability, security, and resilience across EMEA, APAC, and North America.

CORE COMPETENCIES

- Strategic IT Leadership & Technology Road mapping
- Cloud Transformation (AWS, Azure, Office 365)
- SD-WAN Implementation & Global Network Architecture
- IT Security, Infrastructure Security & Network Security
- ISO 27001, SOC2 Type II, GDPR Compliance & Audit Management
- IT Budgeting, Vendor Management & Cost Optimization
- Data Centre (DC) Operations & Disaster Recovery (DR)
- Incident Response, Risk Governance & Vulnerability Management
- ITIL Framework: Incident, Change & Problem Management
- SLA Management, Service Delivery & Operational Excellence
- Team Leadership, Talent Development & Multi-region Management

PROFESSIONAL EXPERIENCE

CertifyOS – Director, IT & Security (Apr 2025 – Present)

- Spearhead global IT strategy covering infrastructure, cloud, network, and IT security across regions.
- Lead ISO 27001, SOC2 Type II, and GDPR compliance programs ensuring audit readiness and 100% adherence.
- Drive SD-WAN modernization and multi-region network optimization to support scalability and resilience.
- Oversee AWS, Azure, and O365 enterprise environments with strong security hardening and governance.
- Strengthen organization-wide cybersecurity posture through continuous risk assessment and vulnerability management.
- Lead Data Center and DR operations with advanced failover strategies ensuring high availability.
- Mentor distributed IT teams, enhancing SLA performance, operational excellence, and security maturity.
- Manage IT budgeting, vendor strategy, and cost optimization initiatives.

CyberSolve – IT Manager (Jun 2024 – Dec 2024)

- Directed enterprise-wide IT infrastructure, cloud, and security initiatives supporting organizational growth.
- Managed ISO 27001 and SOC2 Type II compliance activities including evidence collection and remediation.
- Implemented GDPR controls across cloud and on-prem workloads.
- Designed and deployed SD-WAN architecture improving reliability for distributed teams.
- Managed AWS/Azure workloads including provisioning, monitoring, and security.
- Strengthened IT security posture through monitoring, identity governance, and endpoint security.
- Maintained DC/DR operations ensuring continuity.

HomeLane – IT Manager (Jan 2024 – Jun 2024)

- Managed IT infrastructure, cloud systems, and security governance.
- Executed ISO 27001 and SOC2 controls; prepared organization for external audits.
- Supported GDPR compliance efforts across business applications.
- Implemented AWS/Azure workloads with compliance-based configurations.
- Strengthened network security through firewalls, access controls, and monitoring.
- Led DR design, backup strategies, and ITIL-based change and incident management.

42Gears Mobility Systems – IT Manager (Dec 2021 – Jul 2023)

- Directed IT infrastructure, cloud environments, and cybersecurity across multiple global offices.
- Led ISO 27001, SOC2 Type II programs, internal audits, and compliance governance.
- Drove GDPR alignment including vendor assessments and data protection controls.
- Modernized cloud infrastructure on AWS and Azure improving scalability.
- Designed SD-WAN deployments and enhanced network resilience.
- Managed DC/DR operations with high-availability architecture.
- Oversaw vulnerability management, SIEM rollout, and endpoint security.

Plivo Communications – IT Manager (May 2019 – Dec 2021)

- Led global IT operations, cloud services, and network security initiatives.
- Managed SOC2 Type II, ISO 27001, GDPR compliance and audit processes.
- Implemented SD-WAN and multi-region network improvements.
- Enhanced AWS/Azure deployments with governance and monitoring.
- Managed ITIL-based service operations improving SLA adherence and reliability.
- Oversaw DR/BCP strategies, identity governance, and enterprise applications.

Aryaka Networks – IT Lead / Sr. System Administrator (Jul 2015 – May 2019)

- Directed multi-site IT operations with emphasis on compliance, cloud, and network modernization.
- Led ISO 27001, SOC 2 Type II, and GDPR readiness initiatives including audit support.
- Architected and deployed SD-WAN solutions improving global network performance.
- Managed AWS, Azure, and Office 365 tenants including hybrid deployment models.
- Strengthened infrastructure and network security through policy and control implementation.
- Designed and executed DR strategies for mission-critical workloads.
- Implemented Intune, Azure AD, MDM frameworks, and JIRA Service Desk.
- Deployed Cisco Meraki wireless and performed major office IT transitions.

EDUCATION

- M.Sc. Information Technology – Alagappa University
- Bachelor of Commerce – University of Allahabad

CERTIFICATIONS

- CCNA – Cisco Certified Network Associate
- ITIL Foundation Certification
- ISO 27001 Training
- Microsoft Technical Seminars
- IBM Blade Server Administration Training

TECHNICAL SKILLS

- **Cloud:** AWS, Azure, Office 365, SaaS, PaaS, IaaS
- **Networking:** SD-WAN, Cisco Meraki, Fortinet, F5, Load Balancing
- **Security:** ISO 27001, SOC2, GDPR, Incident Response, Identity Governance
- **Tools:** Intune, Kandji, Jira, Confluence, Okta, Slack, Zoom
- **Systems:** Active Directory, DNS, DHCP, Exchange, Hyper-V, Nutanix
- **Management:** IT Budgeting, Vendor Negotiation, SLA Governance, ITIL Framework

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LANGUAGES

Telugu, English, Hindi

REFERENCES

Available upon request.