WELCOME BOOKLET.

Information and Services for DESY Guests

DESY is one of the world's leading accelerator centres and a member of the Helmholtz Association.

We hope that the following pages will help you to find your way around DESY and Hamburg.

Beschleuniger | Forschung mit Photonen | Teilchenphysik

Deutsches Elektronen-Synchrotron
Ein Forschungszentrum der Helmholtz-Gemeinschaft

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Map of DESY
and Additional Scientific Centers and Institutes

Medical Services
Building 1a

Central Library
In-house Training
Building 1d

II. Institute for Theoretical Physics
University of Hamburg
Building 2a

DESY Computer Centre UCO
Building 2b

Auditorium
Building 5

Guest Services
Post Office
Organization and General Services
Building 6

Canteen / Cafeteria
DESY Cashier / Degussa Bank
Building 9

Bistro
Building 9a

Works Council
Building 11

Equal Opportunities Commissioner / Women's Representative
Building 5

European Molecular Biology Laboratory EMBL Hamburg
Building 25a
www.embl-hamburg.de

Helmholtz-Zentrum Geesthacht HZG
Outstation
Building 25c, 221 and 47c
www.hzg.de

Guest houses
Building 32 and 33

Photon Science Users' Office
PETRA III Experimental Hall Max von Laue
Building 47c

Institute for Experimental Physics
University of Hamburg
Building 68
http://wwwiexp.desy.de/institut/

Center for Optical Quantum Technologies ZOQ
University of Hamburg
Building 69
http://photon.physnet.uni-hamburg.de/zoq/

Institute for Laser Physics
University of Hamburg
Building 69
www.physnet.uni-hamburg.de/ilp

Center for Free-Electron Laser Science CFEL
Building 99
www.cfel.de

Café CFEL
Building 99

Max Planck Institute for the Structure and Dynamics of Matter MPSD-CFEL
University of Hamburg
Building 99 (CFEL)
www.mpsd.mpg.de

European XFEL GmbH
Holzkoppel 4, 22869 Schenefeld
www.xfel.eu/de/

PT-DESY (Projektträger DESY)
Albert-Einstein-Ring 21
www.pt.desy.de

HERA
FLASH
PETRA III
Experimental Hall
Max von Laue
Luruper Chaussee
XHM
XHEE
XSE
Side Gate
PETRA
AER21
AER19
AER17
Side Gate
Construction site CSSB
Construction site CHyN
Bertr. Russel-Str.
Albert-Einstein-Ring
Max-Born-Str.
DESY sports ground
Sports ground Wilhelmshöh
Main Gate
Notkestrasse
99
47c
25a
25c
221
68
12a
02b
01d
35
01a
34
34a
01
09a
09
05
06
07a
11a
11
12
32
33
32c

Guest Services.

Welcome to the DESY Campus!

The DESY Guest Services department is situated in building 6 and is divided into three sections: International Office, Hostel Office and Housing Office.

Here you can get useful information varying from German law to driving licenses, on- and off-site housing, language classes, cultural events and much more. Our aim is to make life easier for you and your family, enabling you to make the most of your stay at DESY. More information including opening hours and forms are available on our website:
http://guest-services.desy.de

International Office

The International Office provides information, advice and assists with administrative matters such as invitations, visas, residence permits, work permits, Hamburg registration, medical insurance, liability insurance, payment and travel costs, school and kindergarten registration.

The I.O. cooperates with the Hamburg Welcome Center. Guests who need to apply for a stay permit (eAT = electronic stay permit), extend the current stay permit or register on a Hamburg address should visit the International Office.

From left to right: Gabriella Kirstein, Steffi Killough, Anna Kazakova and Nicole Kosian

INFO

Building 6, room 114

Office hours:	Mon, Tue, Thu	11:00 - 13:00
		14:00 - 16:00
	Wed	14:00 - 16:00
	Fri	11:00 - 13:00

INFO

Steffi Killough (Teamleader)	phone: +49 40 8998-3401
Anna Kazakova	phone: +49 40 8998-4637
Gabriella Kirstein	phone: +49 40 8998-3440
Nicole Kosian	phone: +49 40 8998-3243

international.office@desy.de

Hostel

(for short-term guests)
Building 32 and 33

On-site housing for overnight stays up to 2 weeks (can be extended up to 4 weeks) is only for DESY guests. Partners and children are welcome and, subject to availability, can be accommodated in the same room as the DESY guest.

All rooms have WLAN/WIFI and IP telephone. In addition, the guest houses provide fully equipped kitchens with cooking facilities, small personal refrigerators and washing machines.

Access to the room is provided with a key card which is obtained at the Hostel Office during opening hours. Outside opening hours and on holidays key cards can be collected or returned at the main gate “Notkestrasse” only.

Please note: Check-in time starts at 14 and check-out time is 10:30 at the latest.

Any change in the duration of your stay requires a new programming of your key card, which can only be done during the Hostel Office opening hours. Bills have to be collected at the Hostel Office before departure.

INFO

Hella Hummerjohann	phone: +49 40 8998-2740
Iris Rathgeber	phone: +49 40 8998-3764
Annelie Marasigan	phone: +49 40 8998-3234
Tanja Marie Braasch	phone: +49 40 8998-3234

Building 6, room 120

Office hours: Mon - Fri 9:00 - 13:00

Contact and registration:
http://guest-services.desy.de/hostel_in_Hamburg/

Housing Office

(for long-term accommodations)

The DESY Housing Office assists all members of the DESY campus community, whether guest scientist or DESY employee, in their search for long-term (more than four weeks) off-campus housing.

The Housing Application Form should be submitted before visiting the DESY Housing Office.

The online Housing Application Form and valuable information about renting in Hamburg can be found on our website: http://guest-services.desy.de/housing/index_eng.html

INFO

Michal Abramova phone: +49 40 8998-3072
Petra Kärtner phone: +49 40 8998-3487

Building 6, room 116

Office hours: Tue 9:00 - 13:00
Wed 11:00 - 13:00
Thu 9:00 - 13:00

http://guest-services.desy.de/housing

Photon Science Users' Office.

The Photon Science Users' Office is the prime contact point for users of DESY photon sources (PETRA III, FLASH). The Users' Office provides general support, handles travel cost reimbursements, helps with safety and access procedures etc.

Users of EMBL beamlines at PETRA III (P12-P14) should please contact the EMBL Users' Office.

INFO

Daniela Unger phone: +49 40 8998-2368
Sarah Arugolanu phone: +49 40 8998-2304

photon-science.users-office@desy.de

Office hours: Mon - Thu 9:00 - 13:00, 14.00 - 16:30
Fri 9:00 - 13:00, 14:00 - 15:30

PETRA III Experimental Hall Max von Laue
Building 47c, room L106

http://photon-science.desy.de/users_area
https://door.desy.de

Useful Information for People New to DESY.

IAM (Identity and Access Management)

The IAM database is used by DESY´s and several other institute's administration departments (e.g. XFEL, EMBL and Uni Hamburg) to store personal identification information, institute of affiliations and contact persons.

In order to get a DACHS card, an office or a telephone book entry you first have to register in IAM. And together with this IAM registration a DESY User account will be generated.

All DESY Photon Science Users who are registered in DOOR and all XFEL Users registered in UPEX are automatically registered in IAM.

To register in IAM please contact the group secretary or an IAM Person Administrator.

DACHS (DESY Access Handling System) CARDS

These cards are necessary to enter and work in restricted areas, laboratories, control rooms and beamlines.

The specific access rights for laboratories and beamlines of each user are stored in the DACHS card database. Online safety training and on-site safety instruction have to be completed before the DACHS card gets validated and registered.
DACHS cards are issued in the department of Organization and General Services (see page 16). Outside office hours the cards can be obtained at the main entrance gate "Notkestrasse". Please keep your DACHS card for any future visit at DESY.

INFO

Building 6, room 110

Mon - Thu	8:00 - 12:00, 13:00 - 16:00
Fri	8:00 - 12:00, 13:00 - 14:00

DESY User Account

A DESY user account enables you to access DESY computers and DESY email and/or web services. To set up a user account please ask the group secretaries or your contact person as a IAM registration is required and the DESY User Registry form has to be signed by your Namespace supervisor.

Internet Access (without a specific DESY User Account)

Is provided via the WLAN / WIFI “DESY-Guest”. To use it you are required to fill out a web form and register your mobile device.

The DESY Guest WLAN / WIFI is unencrypted.

Initiative of PhD students at DESY (DOIT)

DOIT's intention is to improve the situation of PhD students working on the DESY site.
All PhD and diploma students working at DESY are invited to participate, irrespective of their payment. If you are interested please send an email to: doit@desy.de

For more information and recent announcements a mailing list of all DESY-paid PhD students is used.

If you are not paid by DESY you can subscribe to an additional list: phdstudents@desy.de

PIER Helmholtz Graduate School (PHGS)

PHGS is a joint graduate education programme of the University of Hamburg (UHH) in cooperation with DESY. The PHGS provides, among other things, workshops on career planning, graduate weeks, field trips, key skills and language courses, travel grants and recreational activities, in which you can participate after registration.

email: graduateschool@pier-campus.de
phone: +49 40 8998-5507

PhD – Procedure and Regulations

This How-To information provides information to newcomers on how to correctly register and enroll at the University of Hamburg. It also serves as administrative help for all those of you who are just about to finish their PhD.
http://www-flc.desy.de/flc/flcwiki/PhdHowto

DESY Campus Social Hour

The Social Hour is an informal get together with colleagues from different research areas and groups of the Campus Bahrenfeld, providing the possibility to network and to learn more about the many nations located on Campus. It is also a good opportunity to meet new and not so new members of the DESY community and their accompanying families.

For further information please contact the International Office Team: international.office@desy.de

INFO

Four times a year: Dates and location will be announced.

Post Delivery

When you give DESY as your postal address, make certain you include your DESY group! Otherwise items may get lost. Please refrain from using the DESY address for private letters.

For example:

Mr. / Mrs. XXX
DESY - MPY-group
Notkestrasse 85
D-22607 Hamburg

Mr. / Mrs. YYY
DESY Photon Science
Users' Office
Notkestrasse 85
D-22607 Hamburg

Bank Account

There is a branch office of the Degussa Bank on the DESY campus and numerous other banks within walking distance. To open a bank account you generally need to present your Hamburg registration (Meldebescheinigung) and your passport or ID. To obtain an EC bank card you also will have to show your current work contract.

Bicycles

Some DESY groups offer a limited number of bicycles for use on the campus. Please ask your group secretary for more information.
New or used bicycles can be found in various special bicycle shops (Fahrradgeschäft) around Hamburg.
Please see also StadtRAD on page 31 for bicycle rentals.

Laundry Facilities

Washing machines (only for guests) are located in Guest House 2 (building 32) and 3 (building 33).
To operate the machines you have to insert coins (0,50 cent / 1,00 Euro / 2,00 Euro). Washing detergent is not provided.

Books

Donated books (German, English, French, Russian etc.) can be found in the lounge area of the DESY Bistro or on the ground floor of the Canteen (next to the blackboard). Books may be borrowed, please return after use.

Useful Places at DESY.

Organization and General Services

The department for Organization and General Services provides you with vehicle badges, DACHS cards, office keys, DESY ID cards.
If the office is closed, DACHS cards are available at the DESY main gate (Notkestrasse).

Note: To get a DACHS card you have to be registered in IAM (database). For more information see page 12.

INFO

Building 6

Office hours:	Mon - Thu	8:00 - 12:00, 13:00 - 16:00
	Fri	8:00 - 12:00, 13:00 - 14:00

Post Office

Personal letters are accepted, parcels not. Stamps are also available. There is a red post box outside building 6 for public use.

For information regarding incoming parcels please contact the goods receiving department (Warenannahme or/and Transportgruppe).

INFO

Building 6	phone: +49 40 8998-3384	
Office hours:	Mon - Thu	8:00 - 16:30
	Fri	8:00 - 15:00

DESY Computer Centre UCO (User Consulting Office)

The UCO is the point of contact for all questions and problems relating to your computer workplace and central IT-services at DESY. If you need a DESY user account, please contact your group secretary or use the registration form (see page 13).

The computer center offers also workplaces with access to printers.

For more information please see the IT guidelines at www-it.desy.de

INFO

Building 2b, room 131d, computer centre

General opening hours:	Mon - Thu	9:00 - 16:30
	Fri	9:00 - 14:00
telephone-based IT standby duty:	Mon - Thu	8:00 - 18:00
	Fri	8:00 - 16:00

Contact: uco@desy.de
phone: +49 40 8998-5005

DESY Central Library

The DESY Central Library offers a collection of

- 40 000 books
- more than 30 000 bound volumes of periodicals/journals
- about 700 electronic journals
- over 130 000 reports and preprints, including theses, most of them available electronically

Please register at the circulation desk in order to borrow books. Cards are also available for short-term guests. Please ask your group secretary.

INFO

Building 1d, ground floor, room EG.440

General opening hours:	Mon - Fri 7:00 - 19:00 weekend/holiday closed
With DACHS card	24 hours weekdays and weekends/holidays
Contact and information:	circulation desk Mo - Thu 9:00 - 16:00 Fri 9:00 - 14:00 http://library.desy.de

Eat and Drink at DESY

INFO

Canteen	building 9 lunch and salad bar Mon - Fri 11:00 - 14:00
Cafeteria	building 9 breakfast, snacks, hot and cold drinks Mon - Fri 7:00 - 17:00 Sat 8:00 - 15:00
Bistro	building 9a Sun 10:00 - 17:00 brunch served from 10:00 - 15:00 Catering through Alster Food desy.hamburg@alsterfood.de phone: +49 040 899816-13 Bistro room booking: raumbuchung@desy.de
Café CFEL	CFEL building 99 Mon - Fri 8:00 - 15:30

The Café CFEL is operated by
Studierendenwerk Hamburg

Switchboard

Please note:

- Telephones in hallways and the canteen are for internal use only.
- For business calls please use office phones. Telephone calls from the guest houses will be charged (please ask the Hostel for more information).
- To order a taxi please call the main gate -3333. They will order it for you.

INFO

Building 12, main gate

Internal switchboard phone: +49 40 8998-11

External (24 hours): phone: +49 40 8998-0

DESY Cash Point / Degussa Bank

This branch of the Degussa Bank handles not only the usual bank business, it also functions as the DESY cash point. Bills can be paid (e.g. Hostel) and DESY payments can be collected.

An ATM machine (cash dispenser) is accessible during Cafeteria opening hours.

INFO

Building 09, canteen basement, room 10

Opening hours:	Mon - Wed	9:00 - 11:30, 12:15 - 16:00
	Thu	9:00 - 11:30, 12:15 - 17:00
	Fri	9:00 - 11:30, 12:15 - 14:30

DESY Medical Services (on-site doctor)

INFO

betriebsarzt@desy.de phone: +49 40 8998-2171

Building 01a, basement
Office hours: Mon - Thu 8:00 - 16:00
Fri 8:00 - 15:00

http://ba.desy.de/

DESY Emergency Services

In case of emergency (life-threatening) please call the technical emergency services who will inform the ambulance or fire brigade.

INFO

"Technischer Notdienst" -2500 day and night
via DESY mobile phone: 66-2500
via external mobile phone: +49 40 8998-2500

In case of emergency, answer the following questions:

- Who is calling?
- What happened?
- How many persons are injured?
- Where did it happen?
- Wait for further questions!

In case of minor and technical problems like start-up aid for a car please call phone: +49 40 8998-5555.

Works Council / Betriebsrat

The works council is an elected board of employees according to the German works constitution. It provides you with advice and assistance in regard to work related matters, such as:

- work schedules incl. flexible time
- consultation in payroll matters
- conflict counselling and resolution

INFO

Further information	www.desy.de/betriebsrat/ betriebsrat-hamburg@desy.de
Chair: Christian Gerke	phone +49 40 8998 3308
Office	phone +49 40 8998 2404

Building 11a, 1st floor, room 118 - 126

DESY in-house Training: DESY-Fortbildung

DESY-Education offers a wide range of seminars and trainings on management, communication, working methods and health care, as well as English and German language classes on different levels from absolute beginners to intermediate and advanced levels.
Additionally, guided trips to DESY-Zeuthen and to CERN are organized once per year.

CONTACT

Uta Langenbuch	phone +49 40 8998 4550
Sabine Hinz	phone +49 40 8998 3335
Melanie Fatz	phone +49 40 8998 4202
Sabine Krohn	phone +49 40 8998 1449

E-mail: education@desy.de

Office Hours: Mon - Fri, 8:00 - 12:00
Building 1d / Room O1.434

http://fortbildung.desy.de/

Equal Opportunities Officer / Women's Representative

INFO

Anna-Christina Jauch
phone: +49 40 8998-1830
gb@desy.de

Office:
phone: +49 40 8998-1831
gb-buero@desy.de

Building 5 (behind the DESY auditorium), the entrance is opposite the canteen building

Parent-Child-Office

The Parent-Child-Office can be used as a rest area for pregnant and breast-feeding women and as a workplace for parents with children.
Please make a reservation through the room booking service and pick up the key at the main gate (Notkestrasse)

INFO

Building 6, room 001 (opposite the post office)

Kindergarten on the DESY Campus

Kinderwelt e.V. has a bilingual (English and German) day care center on the DESY premises. Children as of the age of 1 up to elementary school enrolment are accepted. In order to obtain a place parents need to register onto the waiting list.

As soon as you have a place you will be guided through the City of Hamburg Kita voucher system or you will be informed about specific DESY arrangements for your share of the costs. Please contact the International Office for help.

INFO

Opening hours:	Mon - Fri 8:00 - 18:00
Christina Daniluk Head of the centre	phone: +49 40 8998-4160 desy.kindergarten@desy.de
DESY contact: Steffi Killough	phone: +49 40 8998-3401
DESY International Office	international.office@desy.de

Music at DESY

There is also a grand piano in the “Große Gästespeiseraum” (dining room, canteen basement) and a piano in the main canteen which can be used after “regular” working hours and subject to availablity.

INFO

booking:
raumbuchung@desy.de

DESY Choir

The DESY choir meets every Thursday from 18:00 - 19:45 in the canteen extension or in the auditorium, building 6 (Hörsaal).
New members are welcome!

INFO

Sylvie Faverot-Spengler	sylvie.faverot-spengler@desy.de
Gisela Tiede	gisela.tiede@desy.de

Sports at DESY

There are a lot of sports activities to choose from, including athletics, basketball, cycling, dancing, football / soccer, karate, ping-pong.

A booking is required to use the DESY football or basketball ground !
Please send an email with name, phonenumber, date and time of use to: sportplatz@desy.de

For more detailed information take a look at:
http://www-bsg.desy.de and http://sports.desy.de/

DESY is also a member of ASCER (Association of the Sports Communities of the European Research Institutes)

Lost and Found at DESY

INFO

International office
Building 6, room 114

phone: +49 40 8998-3401
International.office@desy.de

Room Booking

For the reservations of all public videoconference- and seminar rooms in Hamburg please visit:

INFO

http://raumverwaltung.desy.de
raumbuchung@desy.de

The Video Conference Room (building 30b/ room 459) is assigned to the DESY Machine group. For reservation of this room please contact Swantje Mette
phone: +49 40 8998-3255,
swaantje.mette@desy.de

Everyday Life in Hamburg.

General Information about Child Day Care

- Crèche: children less than 3 years of age
- Pre-school care: children aged 3 until school enrolment
- After school care: school children up to the age of 14
- Child minder/day nanny: children of all ages

Frequently, crèches and pre-school care are operated at the same locations as so called kindergarten (Kita). After school care can be provided in Kita-facilities or at elementary schools. In addition to these facilities one can use a day nursery person with the advantage of a care for children over a longer period of time in their own homes.
Attending a day care facility is neither mandatory nor free of charge but can partly funded, depending on the local authority and the income of the parents (Kita-Voucher or Kita-Gutschein). The website of the City of Hamburg offers a lot of helpful information but feel free to ask for advice in the International Office.

The **Aktion Kinderparadies e. V.** – has approximately 30 (outdoor) children's playgrounds where children aged 1 ½ to 4 are looked after by a trained "babysitter". Each started hour costs € 1,50 plus € 1,50 per month for phone calls. Donations are always welcome.

Opening hours are generally weekdays from 9:00 - 12:00 but some start between 8:30 and 10:00 and close between 12:30 - 13:00

Please check exact addresses, availability and opening hours at: www.aktion-kinderparadies.de

General Information about Schools

In Germany each of the 16 German Federal states has its own school system and also different dates for the summer break - varying from June to August. In general the school year is divided into two parts: from summer to January 31st and from February 1st to summer. In most schools students get a semi-year school report by the end of January.
The German primary school is a four year school system compulsory for all children aged 6 to 10 years (in two federal states,12 years).

In Hamburg the secondary education includes two types of school: the Gymnasium (grammar school) and the Stadtteil-schule (neighbourhood comprehensive school). Please consider that if the German language abilities are not sufficient enough to attend regular school classes the child will be enrolled in a year-long preparatory course. Hamburg has also some bilingual schools.

INFO

International Office
http://guest-services.desy.de/international_office/

www.eduserver.de/

Schulinformationszentrum (SIZ) (School Information Center)
www.hamburg.de/bsb/siz/

Shopping

Larger stores and shopping centres/malls (Einkaufszentrum) are open until 20 h on weekdays and on Saturdays. Smaller shops usually have more limited hours. In general, shops are closed on Sundays.

Close to DESY (Zum Hühnengrab / Osdorfer Landstraße) you will find a bakery, several supermarkets and every Wed & Sat a big outdoor market.

The Elbe Einkaufszentrum – the closest shopping mall to DESY – has a Kindergarten on the second floor (in the new building). Children aged 3 to 12 can be left there free of charge for up to three hours.

INFO

Elbe Einkaufszentrum
Osdorfer Landstraße 131
Opening hours: Mon - Sat 10:00 - 20:00

KIndergarten
Julius-Brecht-Straße 6
Opening hours: Mon - Fri 12:00 - 19:00
Sat 10:00-19:00

Household Appliances

You can buy and sell new and second-hand items through these platforms:

- DESY market (only for internal DESY users)
  https://market.desy.de
- STILBRUCH, which has second hand shops in Altona and in Wandsbek
  www.stilbruch.info
- Annoncen-AVIS
  www.quoka.de

Public Library (Öffentliche Bücherhallen)

Hamburg has 32 local public libraries in different areas plus a central public library (Zentralbibliothek) near the main train station (Hauptbahnhof).

The central library offers a large variety of foreign-language books and also has a wide range of film and music DVDs and CDs as well as sheet music. There is a separate children's book department.

To get a membership card you must show your passport or ID and your current Hamburg registration. Prices for the annual membership vary according to age so please take a look at www.buecherhallen.de

English Book Shop

New and second-hand books can be bought here. Repurchase of books is also possible.
Stresemannstraße 169 - 167, near S-Bahn Holstenstraße.

INFO

Opening hours:	Mon - Fri	13:00 - 19:00
	Sat	10:00 - 15:00

Contact: phone: +49 40 8514478
www.english-books-hamburg.de

Please note that foreign language books can be ordered in any bookshop!

Educational Opportunities / Language Schools

The Hamburger Volkshochschule offers a variety of courses, including language classes.
http://www.vhs-hamburg.de/

nearest to DESY is

> the VHS-Zentrum WEST, Waitzstraße 31,
near S-Bahn Othmarschen,
phone: +49 40 890591-0

INFO

Opening hours	Mo + Tue	9:00 - 13:00
	Thu	14:00 - 18:00

> VHS-Zentrum DaF (Deutsch als Fremdsprache)
Schanzenstrasse 77, near S-Bahn Sternschanze
daf@vhs-hamburg.de

As there are many more language schools around Hamburg please ask the International Office for information.

Sport Possibilities

Keep fit at the VAF – Verein für Aktive Freizeit, Bertrand-Russell-Straße 4, next to DESY, Luruper Chaussee, phone +49 40 8906010. There is a sauna, heated indoor swimming pool, fitness studio, yoga, gymclasses for mothers, and many other interesting programmes. A discount is given to people working at DESY and to their families.

Local Swimming Pools

The following pools are near to DESY or easily reached by public transportation:

Indoor
- Blankenese (with sauna), Simrockstrasse 45
- Festland (2 indoor pools and 1 outdoor pool, Holstenstraße 30
- Finkenwerder (with outdoor pool in summer), Finksweg 82

Outdoor
- Marienhöhe (Blankenese), Luzerneweg 1-3
- Osdorfer Born, Am Osdorfer Born

Check the opening hours on the website: www.baederland.de

What is going on in Hamburg?

Cinema, theatre and concert programmes are available in the local newspapers or at: www.hamburg-magazin.de
For information on Hamburg museums, the harbour, universities and more tourist information or what's on in Hamburg, e.g. Hafengeburtstag, Alstervergnügen, Hamburg's Dom and much more, please take a look at:
http://english.hamburg.de/
You are welcome to pick up a copy of the Hamburg Guide from the International Office. This booklet is published every month in English and has detailed information on many activities and events going on in Hamburg.

Cinemas

Cinemas in Hamburg regularly showing films in English and in other foreign languages are
- Abaton, Allende-Platz 3 (near the University)
  www.abaton.de
- Metropolis, Kleine Theaterstraße 10
  (Jungfernstieg /Gänsemarkt)
  www.metropoliskino.de
- Savoy Filmtheater, Steindamm 54
  (Hauptbahnhof)
  www.savoy-filmtheater.de
- 3001 Schanzenstraße 75 (Sternschanze)
  www.3001-kino.de

Weekly cinema programmes are published in the Hamburger Abendblatt (LIVE) and in the Morgenpost every Thursday. OmU means original version with subtitles, OF/OV means original version (no subtitles).

Special Event

The Hamburger DOM, the largest funfair in northern Germany, takes place three times a year, in spring, summer and winter, at the Heiligengeistfeld. Wednesday is family day! Large price reductions are available until 23 h for rides, shows, games and prize draws. There is a grand firework every DOM Friday at 22:30.
http://www.hamburger-dom.de/

Discover Hamburg by Public Transport

The public transport system HVV includes buses, trains, and also certain Elbe ferries. Tickets can be bought from busdrivers or at ticket machines at any S- or U-Bahn station.
Single-Day- and Multiple-Day-Cards as well as season tickets are also available.
www.hvv.de

HVV Infoline: phone: +49 40 19449

The Hamburg Card for visitors includes Day Ticket, reduced fares for City tours, Harbour tours and free admission to many Hamburg sights.
www.hvv.de/en/

StadtRAD (Hamburg's bicycle rental system)

Hamburg is a bicycle friendly city and you may see from time to time people riding special red bikes which belong to StadtRAD, the bicycle rental system of the City of Hamburg. There are numerous StadtRAD stations in Hamburg. Every StadtRAD hire station has a central user terminal.
To register you need your bank account (EC card) or credit card number. With your HVV season ticket or BahnCard number you receive a discount.
One station can be found on the DESY premises in front of bldg. 6

For more detailed information please take a look at the webpage which is also in English: http://stadtrad.hamburg.de/

Discover all of Germany by Train

Travelling with the Deutsche Bundesbahn DB. The rail system offers various fares for travelers in Germany: Standard, Saving Fare 25 and 50, Länder-Tickets, Happy-Weekend-Tickets, Season Tickets, and Eurostar-London Tickets.

Tickets can be booked either through the internet, by phone or at the counter with personal advice. In addition there are about 3 000 touchscreen ticket vending machines at almost all stations in Germany and authorised German Rail travel agencies sell tickets and offer advice.

For more information take a look at: www.deutschebahn.com
http://www.bahn.de

Lost and Found

Items lost in the U-Bahn, S-Bahn, bus, public parks, public pools, theatres and museums may be claimed within 6 months at:

INFO

Zentrales Fundbüro Hamburg	phone: +49 40 42811-3501 Bahrenfelder Straße 254-260 22765 Hamburg
Contact:	Zentrales-Fundbuero@altona.hamburg.de

How to get to DESY.

By train

To Hamburg Altona station.

- Continue by taxi, traveling time approx. 15-20 min.
- Or continue by bus line 1 (direction Schenefelder Holt) directly to the main entrance of DESY (bus stop Zum Hünengrab/DESY), traveling time approx. 25 min.
- Or continue by S-Bahn (local city train) line S1 or S11 (direction Blankenese/Wedel) to Othmarschen. Then go on with bus line 1 (direction Schenefelder Holt). On foot: leave the city train station at the Waitzstrasse exit, turn right at the bottom of the stairs, turn left onto Waitzstrasse, right onto Gross Flottbeker Strasse and follow that road directly to DESY, walking time approx. 25 min.

By plane

From the Hamburg airport Fuhlsbüttel:

- Continue by taxi, traveling time approx. 40-50 min.
- Or continue with city train line S1 (direction Blankenese/Wedel) to Othmarschen station. Then go on with bus line 1 (direction Schenefelder Holt) to the main entrance of DESY (bus stop Zum Hünengrab/DESY).

By car

Exit the Autobahn (A7) at HH-Bahrenfeld. Arriving in Hamburg from the South: turn left onto the main road (Osdorfer Weg). Arriving in Hamburg from the North: turn right onto the main road (Osdorfer Weg). Then turn right onto Notkestraße. The main entrance of DESY is the second road on the left.

DESY Hamburg Site, side entrance

The side entrance of DESY is located on the Luruper Chaussee. The bus line 2 stops there (bus stop DESY). The side entrance is open for motorists from Monday until Friday, 6 to 19 h, and closed on weekends. It is open for pedestrians and cyclists at all times. Please ring the bell at the gate to get access.

Side Gate DESY
Metrobus 2
Main Gate DESY
Metrobus 1
DESY
Bahrenfeld
Othmarschen
Klein Flottbek
Altona
Osdorf
Groß Flottbek
Ottensen
Niensteden
Friedhof Altona
Altonaer Volkspark
Lise-Meitner-Park
Evangelischer Friedhof Groß Flottbek
Kleingartenverein 204 Klein Flottbek
Loki-Schmidt-Garten
Wester Park
Jenischpark Naturschutzgebiet Flottbektal
Friedhof Am Holstenkamp
Evangelischer Friedhof Bornkamp
Friedhof Diebstieg
Müllverbrennungsanlage Stellinger Moor
Hamburg-Volkspark
Hamburg-Bahrenfeld
Hamburg-Othmarschen
Kgv. 202 Kolonie Schwartenkamp
Kgv. 338 Sandkuhle
Kgv. 329 Up de Höger
Rugenbarg
Rugenfeld
Lunapor-Hauptstraße
Lunaper Chaussee
Notkestraße
Elbstalee
Osdorfer Weg
Holstenkamp
Bornkampsweg
Behringstraße
Bahrenstraße
Kieler Straße
Halbmondsweg
Herzogenmühlenweg
Elbchaussee
L 103
B 431
B 4;B 5
A 7

Emergency Phone Numbers.

INFO

Emergency / Fire / Ambulance (life threatening situation)	phone: **112**
Police	phone: **110**
Emergency doctor (non life threatening situations)	phone: +49 40 228022
Emergency doctor's office	Stresemannstraße 54 (Altona) and Berner Heerweg 124 (Farmsen) No phone number! Mon - Fri 19:00 - 24:00, Sat / Sun 7:00 - 24:00
Dental Emergency	phone: +49 40-18030561 Wed + Fri 16:00 - 18:00 Sat, Sun + holidays 10:00 - 12:00, 16:00 - 18:00
Bundeswehrkrankenhaus	from 19:00 - 1:00 Lesserstraße 180 22049 Hamburg (Wandsbek)

IMPRINT.

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A Research Centre of the Helmholtz Association

Hamburg location: Notkestraße 85, 22607 Hamburg
phone: +49 40 8998-0, Fax: +49 40 8998-3282
desyinfo@desy.de, www.desy.de

Zeuthen location: Platanenallee 6, 15738 Zeuthen
phone: +49 33762 77-0, Fax: +49 33762 7-7413
desyinfo.zeuthen@desy.de

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Nicole Kosian

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Britta Liebaug

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Marta Mayer

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www.helmholtz.de