

Satisfied Passengers

Age Group	Type of Travel	Class	% of Total Count of Satisfaction along Class	Count of Satisfaction	Number of Satisfied Passengers by Age Group/TravelType	Number of Satisfied Passengers along Table (Down)
Children	Business	Business	71.03%	179	252	252
		Economy	22.22%	56	252	252
		Economy Plus	6.75%	17	252	252
	Personal	Business	8.88%	35	394	646
		Economy	82.74%	326	394	646
		Economy Plus	8.38%	33	394	646
Teenagers	Business	Business	64.11%	427	666	1,312
		Economy	28.38%	189	666	1,312
		Economy Plus	7.51%	50	666	1,312
	Personal	Business	6.27%	21	335	1,647
		Economy	84.48%	283	335	1,647
		Economy Plus	9.25%	31	335	1,647
Young Adults	Business	Business	63.24%	3,004	4,750	6,397
		Economy	32.82%	1,559	4,750	6,397
		Economy Plus	3.94%	187	4,750	6,397
	Personal	Business	9.46%	42	444	6,841
		Economy	82.66%	367	444	6,841
		Economy Plus	7.88%	35	444	6,841
Adults	Business	Business	80.54%	11,571	14,366	21,207
		Economy	14.16%	2,034	14,366	21,207
		Economy Plus	5.30%	761	14,366	21,207
	Personal	Business	6.35%	63	992	22,199
		Economy	83.06%	824	992	22,199
		Economy Plus	10.58%	105	992	22,199
Mid-Aged	Business	Business	86.34%	25,621	29,676	51,875
		Economy	11.14%	3,306	29,676	51,875
		Economy Plus	2.52%	749	29,676	51,875
	Personal	Business	8.50%	106	1,247	53,122
		Economy	80.99%	1,010	1,247	53,122
		Economy Plus	10.51%	131	1,247	53,122
Seniors	Business	Business	77.51%	2,051	2,646	55,768
		Economy	16.40%	434	2,646	55,768
		Economy Plus	6.08%	161	2,646	55,768
	Personal	Business	6.97%	46	660	56,428
		Economy	84.09%	555	660	56,428
		Economy Plus	8.94%	59	660	56,428