

# TIFFANY PANG

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[GitHub](#) | [Portfolio](#) | [LinkedIn](#)

D10 Job Seeking Visa (South Korea)

Having recently completed a full stack coding bootcamp, I am eager to utilize this growing technical knowledge to continuously work toward capabilities of a **project manager** and eventually **program manager**. I am actively taking steps to build more skills that will help me to effectively lead and communicate, such as taking courses on agile, and Google Project Management. I will be an asset to the company and the team with my various language abilities as well as my work experiences around the world.

## PROJECTS & EXPERIENCE

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- Gamedex** Global Services & Operations | *Seongnam-si, South Korea* 2020 ~ 2022
- Accurately responded to various game related inquiries, assisted users with account and community related issues
  - Reported daily VoC metrics for client companies, and provided insights and recommendations
  - Active communication with other stakeholders of the game development and operations process
- The Langham, New York** Service Stylist (Guest Relations) | *Manhattan, NY* 2016 - 2018
- Acted as a liaison with all hotel guests requiring special needs and requirements
  - Effective delegation of tasks to other hotel staff and departments to ensure special guest needs are met
  - Organized and delivered the first ever "Winter Wonderland" holiday event for all hotel guests
- The Lowell Hotel** Sales and Marketing Intern | *Manhattan, NY* 2015 - 2016
- Updated OTA and consortia website content weekly to improve hotel presence and promote sales
  - Produced creative graphics for marketing campaigns with Adobe Photoshop and InDesign
  - Arranged marketing collateral for events with travel agents and clients
- ROOM-EZ** *JavaScript, PHP, MySQL, AJAX, API, MVC framework* July 2022
- Led as scrum master for one week during a 4-week, 7-member team project, creating a short-term rental leasing service based in South Korea
  - Main responsibilities included reviewing KakaoMap documentation to display map features, by sending AJAX request to KakaoMap API using map coordinates generated by zip codes via a separate API
- Weather Forecast API** *JavaScript, AJAX, API, JSON* June 2022
- Search engine system displaying a selected city's weather forecast and details
  - Improved from the basic version to an upgraded version which includes an auto-complete feature, that displays names of cities from around the world as user types in the search bar
- talking with tiff** *HTML, CSS* January 2022
- Product landing page for advertising an English language tutoring service
  - Re-created with React JS (August 2022)

## SKILLS

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- **Languages:** English, Cantonese, Mandarin, Korean
- **Certification:** Korean Language Efficiency Exam - TOPIK Level 6 (July 2019); KIIP Level 5 (October 2020)
- **Skills:** Adobe Photoshop and Premiere; Asana; Slack; Trello

## EDUCATION

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- Wcoding** Full Stack Web Development Bootcamp | *Seoul, South Korea* April 2022 - Present
- Sogang University** Korean Language Education Center | *Seoul, South Korea* 2018 - 2019
- New York University** Bachelor of Science in Hospitality and Tourism Management | *New York, NY* 2012 - 2016