Pamela Audrey Nguesseu Kedion

Software Engineering Manager

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Work Experience

C3.ai - Software Engineering Manager

05/2021 - Present

- People Management
    - Currently managing a team of 7 (junior and senior) engineers, inherited from my manager
    - Started to work with the recruiting team to grow the team further
- Product development
    - Leading the development of the new generation of a customer-facing and key component of the C3.ai suite named IDS (Integrated Development Studio), a lowcode/no code environment for developing, deploying, and operating enterprise AI applications
    - Working in close collaboration with product managers, UX/UI designers, QA team, technical leads to define the roadmap for the team, milestones and ensure the successful delivery of high-quality products on time
    - Defined our project development process and Definition of Done
    - Working with other engineering teams (platform, data scientists, etc.) on a need basis
- Developer productivity
    - Put in place an onboarding process for the products we build
    - Removing blockers tactically and strategically
    - Leading engineering initiatives' ideation meetings, planning and execution
- Technical Leadership
    - Active participant in design sessions, helping answer engineers' questions during development, PRs reviews, knowledge sharing through Lunch and Learns
    - Leading retrospective meetings – P0/P1 bugs RCA reviews and action items
- Coding
- Team bonding - Set up offsite events (hiking, Happy hours, virtual games, etc.), team lunches

C3.ai - Senior Software Engineer / Team Lead

09/2019 - 05/2021

- People Leadership
    - Lead a team of 5 (junior and senior) engineers - 1-1s, mentorship
- Product development
    - Same as above as Manager, except we were working on the old generation of IDS (Integrated Development Studio)
- Developer productivity, Technical Leadership, Team bonding, Coding
    - Similar as above as Manager with more coding

Allume, Inc - Senior Software Engineer / Founding engineer

02/2017 - 07/2019

- Lead the entire back-end and devOps work.
  - Implemented most of the customer-related services (signups, customer-stylist match, appointments, checkout service, shipping service)
  - Worked with couple of 3rd-party companies to help with some of the stylists-related services (search service, inventory service)
- Helped hired 2 engineers and mentored them

Citrus Lane, Inc (acquired by Care.com) - Senior Software Engineer at Mint.com, Principal Software Engineer at Care.com

02/2013 - 01/2017

- Designed and implemented using a micro-services architecture, our ecommerce application, both the StoreFront component (Customers choose their products of interest and will be shipped after a couple of days) and the Subscription-based (Customers provide their children profile and receive monthly packages tailored to their children age and gender) component
- Some of the key services implemented are Inventory Service, Payment Service, Shipment Service

Mint.com (acquired by Intuit) - Senior Software Engineer

11/2011 - 02/2013

- Designed, implemented, core user-experience framework enhancements, key new service features, and enhancements to existing features.
- Co-designed the latest version (at the time) of Mint's client-side architecture
- Performed client-side code integration with back-end services for new features.

Mint.com - Software Engineer

09/2009 - 10/2011

- Designed and implemented the presentation layer for new features, existing feature enhancements, and new pages.

- Provided application programming interface to exchange data between back-end and front-end.

Technical Skills

JavaScript, HTML, CSS, Python, Java, Groovy, NodeJS, Spring MVC, Grails, ExpressJS**,** Django**,** MySQL, MongoDb, Redis, AWS

Education

2010: Master's degree in Software Engineering at Telecom-ParisTech, France.

2008: Master's degree in General Engineering at the National Engineering School of Le Mans (ENSIM), France.

2005: Bachelor's degree in Mathematics at the University of Douala, Cameroon.