

PRAVIN NIKAM

BUSINESS ANALYST CUM PROJECT MANAGER

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Accomplished Business Analyst with 5+ years of experience in the IT sector, specializing in data analysis, business process improvement, and project coordination.

PROFESSIONAL EXPERIENCE

Cognizant Technology Solutions

May 2023 - Present

Business Analyst - Associate

Manage project feasibility studies, implement Google Analytics with Excel and SQL, and work with teams to provide reporting solutions.

- Enhanced data-driven decision-making capabilities through the creation and analysis of performance metrics dashboards tailored to healthcare service delivery.
- Improved the efficiency and reliability of healthcare ETL systems by delivering comprehensive risk analyses and implementing effective mitigation strategies.
- Streamlined end-to-end workflows and promoted operational efficiency through the design of detailed business process models, flowcharts, and process maps.

ELECTRONICA FINANCE LIMITED

Feb 2022 - Apr 2023

Assistant Manager

Managed stakeholder interaction and end-to-end requirement traceability.

- Enhanced decision-making capabilities across the organization through the creation and deployment of KPI-based dashboards.
- Ensured seamless integration of system enhancements by leading comprehensive UAT efforts and guaranteeing alignment with business goals.
- Facilitated effective strategic planning by leading SWOT analyses, risk assessments, and change management workshops.

IDFC First Bank Limited

Apr 2021 - Jan 2022

Officer Executive

Improved MIS systems by optimising reporting.

- Enhanced data accessibility and decision-making by implementing KPIs and dashboards.

TSM CAPITAL

Dec 2019 - Apr 2021

MIS Executive

Improved reporting and delivery timelines.

- Contributed to efficient performance tracking through implementation of KPI dashboards.
- Improved overall reporting structure and timelines through analysis of the same.

Executive

Managed customer management for credit cards with customer engagements and customer support.

- Showcased data-driven decision-making by delivering competitive analysis and customer segmentations to improve user understanding.

PROJECTS

ETL Healthcare

Utilized InfoSphere DataStage for ETL processes. Created SFG and SOP designs to ensure operational efficiency. Led UAT and conducted post-RFC validation, to ensure accuracy and quality.

CRM Enhancements

Integrated SalesGo CRM with FinnOne LOS. Ensured seamless data flow and enhanced functionality, by improving business processes and end to end experience.

Banking LOS

Facilitated stakeholder coordination. Implemented risk control measures and managed feasibility. Conducted comprehensive testing of the banking LOS to ensure system reliability, reduced inconsistencies, and improved customer data protection.

EDUCATION

Zeal Education Society, Pune*2020 - 2022**MBA in Business Analytics***Greenfingers College of Computers and Technology, Solapur***2017 - 2020**Bachelors in Computer Application***SKILLS**

SQL, Power BI, Tableau, Data Modeling, Data Analysis, ETL, BRD/FRD, UAT Testing, Agile, SDLC, Communication, Problem-solving, Collaboration, Adaptability, Leadership, Business Process Improvement, Stakeholder Management, Project Coordination, Data-Driven Decision Making, Risk Mitigation

CERTIFICATIONS

- INTERMEDIATE SQL (Hackerrank - 2024)
- Data Analysis With R Programming (Coursera - 2023)
- Microsoft PowerBI (Microsoft - 2025)
- Agile Methodologies Virtual Experience (Cognizant Technology Solutions - 2023)