### PANKAJ SHARMA

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# Career Objective

To pursue my career in an innovative and challenging environment that utilizes my skills and acquired knowledge contributing to the growth of the organization and yielding the benefits of a steady-paced professional growth to complement my career aspirations.

# **Snapshot**

Working in extremely challenging atmosphere of global competition has honed my technical and management skills. Active involvement in various aspects of the project has resulted in enhancing my capabilities as a dynamic change agent and a resourceful team player. Deep understanding of the project related issues and their solutions have led to the championing of the successful completion of rollouts and resolution of queries in record time. Recognized for providing insights during trying situations to remove bottlenecks in design and architecture to achieve high scalable, configurable, and user-friendly results. Flexible working hours has led to receiving client accolades in timely completion of critical projects Coordinating with teams has helped achieve result-oriented goals.

### **Experience Summary**

- Presently working as a Front-end developer at Tata Consultancy Services Ltd in Oslo, Norway since February 2022.
- Web Developer at Tata Consultancy Services Ltd in Delhi, India from February 2020 till January 2022.
- Operational Support Engineer at Tata Consultancy Services Ltd in Delhi, India from January 2019 till January 2020.
- Total experience in frontend technologies: 4 years
- Total Experience: 5+ years.

### **Technical Skills**

Operating System : Unix, Windows Languages of Programming : Java, JavaScript

Database : MS SQL, PL-SQL, PostgreSQL

Web Design : ReactJS, Node.js, Express.js, HTML, CSS, JavaScript, TypeScript, Redux,

Material UI, Bootstrap

Reports : Jasper Reports

Dev Tools : VS Code, Android Studio, DB Visualizer, GIT, Soap UI, IBM Data, Figma

Support Tools : ServiceNow, Confluence, Jira

Process : Agile, Devops, SDLC, TDD (Test Driven Development), Change & Release.

Cloud : Azure Development, Azure Devops.

# **Projects**

### Project 1: -

**Company:** Tata Consultancy Services Ltd, Oslo, Norway **Project Name:** Web Portal Self Billing for Posten and Bring

**Period:** July 2023 –till date

**Role:** Developer **Responsibility:** 

**Requirement Gathering and Planning:** Engaged in understanding requirements and creating integration diagrams using tools like Draw.io. Collaborated with stakeholders to determine features to be delivered in each sprint and broke down the tasks into smaller, manageable subtasks.

**Frontend Development:** Developed multiple screens for the portal to manage orders, transporter details, and generate reports for companies and vendors. Utilized MUI Data Grid extensively for creating interactive and data-rich UI components.

**API Integration:** Integrated the portal with various external systems using APIs. Implemented POST and GET APIs to fetch and submit data, ensuring seamless data flow between systems.

**Data Management:** Worked on managing and displaying data efficiently, ensuring accurate preliminary invoices and reports for transporters, detailing the payments due for specific months.

**Deployment and Hosting:** Used Git for version control and deployment of changes. The application was hosted on Azure, ensuring high availability and scalability.

**Collaboration and Communication:** Coordinated with backend developers and other team members to ensure smooth integration of frontend components with backend services. Participated in daily stand-ups and sprint planning meetings to track progress and resolve issues.

**Documentation:** Maintained proper documentation of code, integration processes, and user guides to ensure clarity and ease of maintenance.

#### **Technology:**

(Backend) C#, ASP .NET Core, Entity Framework, MS SQL Server, PostgreSQL, Key Vaults, CI-CD pipelines, Git hub, Azure.

(Frontend): - React JS, HTML, CSS, JS, TypeScript, Redux, Material UI, Bootstrap.

**Project Description:** The Web Portal Self Billing is a comprehensive invoicing and reporting tool developed for Posten and Bring users. The portal facilitates the creation of preliminary invoices and reports for transporters, detailing the amounts payable for a specific month. It allows users to manage orders efficiently, providing tools to track and update order details. Additionally, it enables the management of transporter information, ensuring that all relevant details are accurately recorded and maintained. The portal also generates detailed reports for companies and vendors, summarizing the financial transactions and payments due to transporters. Utilizing APIs, the portal fetches and submits data from various external systems, ensuring seamless data exchange and up-to-date information.

#### Project 2: -

Client: Posten Norge AS, Oslo, Norway.

**Project Name:** Internal Posten and Bring Application (LMK)

**Period:** February 2020 – July 2023

**Role:** Working as a web developer with involvement in all phases of software development life cycle. The role basically involved requirement gathering, making design documents, sharing impact analysis and

deadlines, deciding functionalities to be delivered in each sprint. Code development and code review. It also included code deployments into UAT and production environments using CI/CD pipeline. Further providing production support and incident resolution are also a part of the role. The main methodology is Agile.

## **Technology:**

(Backend): - Java, Spring Boot, Struts, MS SQL Server, Key Vaults, CI-CD pipelines, Git hub.

(Frontend): - React JS, HTML, CSS, JS, TypeScript, Redux, Material UI, Bootstrap.

**Project Description:** The LMK (Logistics Management and Knowledge) application is a web-based platform used by approximately 3,000 Posten and Bring users to register, track, and manage all aspects of parcel delivery. Key features include parcel registration and tracking to provide real-time visibility, efficient handling of rejected parcels, manual updates for accurate information, and sorting capabilities to optimize delivery processes. Built with modern web technologies, the frontend ensures a user-friendly interface for seamless navigation and responsive design across devices.

# **Roles and Responsibilities:**

- Requirement Gathering, Analysis, Design, Coding, Unit testing, Peer review, and handling of change requests.
- Worked with customers from different Nordic locations to understand the requirements.
- Involvement in DB scripting and configuration.
- Deployment of Web application to LIVE servers
- Involved in design and implementation of new features.
- Identifying architecture scope for improvements in the current system.
- Interacting with the Client for troubleshooting the issues.
- Providing resolution to Production issues and have received appreciation for resolving them effectively in scheduled timeframe.
- Participation in Disaster recovery activities
- Trained newly appointed team members on various aspects of project.

#### **Certifications**

Microsoft Certified: AZ-900 React Developer TCS Internal

# **Education Qualification**

Bachelor of Engineering – Computer Science and Engineering

Aug 2014 - July 2018

Global Institute of Technology, Jaipur, India

Aggregate 7.2 (CGPA)

### **Personal Information**

Father's Name : Mr. Madan Lal Sharma

Marital Status : Single

**Languages**: Hindi, English, Norsk (basic)

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**Declaration:** The above statements are true to the best of my knowledge & belief.