For the first step of the project, reviews of companies with over 10,000 reviews should have been extracted. The scraped information should contain related information such as the reviewer's name, country, review title, text, rating (in number of stars), and whether the company replied to the review.

For the web-scraping, the Trustpilot website was chosen as a source of reviews. To limit the reviews, the category "Travel & Vacations" was selected. The comparison analysis of the range of categories showed that "Travel & Vacations" contains a wide range of companies having a higher number of reviews and also the companies with a lower rating, which is important for data variability.

Extraction of the data was performed with the BeautifulSoup Python package for parsing HTML and XML data.

Here are some reasons why BeautifulSoup was chosen:

- 1) Truspilot uses clear and predictable pagination URLs (e.g. ?page=2, ?page=3), which makes it easy to iterate through pages without the need to simulate clicks and AJAX requests.
- The review data is already present in the raw HTML response. No JavaScript rendering is needed to reveal it, so there's no need for tools like Selenium or Playwright.
- 3) BeautifulSoup is lightweight and fast when dealing with static pages.

The company with the biggest number of reviews, "Viator", has 260,646 reviews at the moment. It would take a couple of hours to scrape that much data, therefore, it was decided to cut the number of reviews that are going to be extracted. To make the data more variable for future sentiment analysis and avoid saving only positive comments, scraping was limited to 20 pages per company. Not only does it increase variety, but it also filters the comments for the most recent.

To get the list of companies with a review number higher than 10,000, the data from the reviews page of the chosen category was extracted. It was placed in the elements with <a> tags with the attribute "name=business-unit-card". Therefore, all such elements were searched with the "find all" function.

```
cards = soup.find_all("a", attrs={"name": "business-unit-card"})
```

Further, the related information as the company name, number of reviews, and the website (it will be used to construct the link to the page from where the reviews will be extracted). At the end, we received this list:

```
Viator.com - 260646 reviews - www.viator.com
JustFly - 194180 reviews - justfly.com
Vegas.com - 163448 reviews - www.vegas.com
Allianz Partners USA - 126680 reviews - www.allianztravelinsurance.com
Vrbo - 117753 reviews - www.vrbo.com
FlightHub - 110842 reviews - flighthub.com
ASAP Tickets - 97096 reviews - www.asaptickets.com
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- 8. Priceline 95379 reviews www.priceline.com
- 9. Way 75701 reviews www.way.com
- 10. CheapFareGuru 70924 reviews cheapfareguru.com
- 11. AirTkt 70488 reviews airtkt.com
- 12. SmartFares 59271 reviews www.smartfares.com
- 13. Guest Reservations 44893 reviews guestreservations.com
- 14. Ship Sticks 43384 reviews shipsticks.com
- 15. Reservation Counter 41983 reviews reservationcounter.com
- 16. Headout 39221 reviews headout.com
- 17. parksleepfly.com 39038 reviews parksleepfly.com
- 18. AARDY 35330 reviews aardy.com
- 19. Global Airport Parking 30278 reviews globalairportparking.com
- 20. CheapOair.com 26256 reviews www.cheapoair.com
- 21. Outdoorsy 25825 reviews www.outdoorsy.com
- 22. Bravofly 24680 reviews www.bravofly.com
- 23. Great Value Vacations 24153 reviews greatvaluevacations.com
- 24. SkyLux Travel 23293 reviews www.skyluxtravel.com
- 25.EF Educational Tours 21528 reviews www.eftours.com
- 26. TrustedHousesitters 20898 reviews www.trustedhousesitters.com
- 27. Flyus.com 20690 reviews flyus.com
- 28. BookIt.com 18656 reviews bookit.com
- 29. Vayama.com 17620 reviews www.vayama.com
- 30. BudgetAir.com 16842 reviews www.budgetair.com
- 31. RVshare 16647 reviews rvshare.com
- 32. Airport Van Rental 16396 reviews airportvanrental.com
- 33. Wisecars 16277 reviews www.wisecars.com
- 34. Mozio 15646 reviews www.mozio.com
- 35. Newark Airport Long Term Parking 15521 reviews newarklongtermparking.com
- 36.wizzair.com 15388 reviews www.wizzair.com
- 37. Vacasa 15140 reviews vacasa.com
- 38. OurBus 14052 reviews ourbus.com
- 39. CarDelMar 13890 reviews www.cardelmar.com
- 40. Blue Ridge Mountain Rentals 13379 reviews www.blueridgerentals.com
- 41. Globus 13043 reviews globusjourneys.com
- 42. Rush My Passport 12660 reviews rushmypassport.com
- 43. EaseMyTrip 12501 reviews easemytrip.com
- 44. Air Park Laguardia Airport Long Term 12488 reviews airparkparking.com
- 45. LatinOFare 12453 reviews latinofare.com
- 46. Expresso Airport Parking 12438 reviews www.expressoparking.com
- 47. Reservation Desk 12036 reviews reservationdesk.com
- 48. Mango Tours 11921 reviews www.mangotours.com
- 49. CheapAir.com 11814 reviews www.cheapair.com
- 50. Passports and Visas.com 11790 reviews www.passportsandvisas.com
- 51. Transavia 11758 reviews www.transavia.com
- 52. Greyhound Bus 11132 reviews www.greyhound.com

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53. GalaHotels.com - 10639 reviews - www.galahotels.com
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- 54. HotelsOne 10568 reviews www.hotelsone.com
- 55. Hotels.com 10508 reviews www.hotels.com
- 56. FlyDealFare.com 10380 reviews www.flydealfare.com
- 57. Business-Class.com 10283 reviews business-class.com
- 58. Indian Eagle 10238 reviews indianeagle.com
- 59. Expedia 10149 reviews www.expedia.com

Total companies with over 10,000 reviews: 59