Johann Chua

32-7170 Antrim Ave. Burnaby, BC, V5J 5K2

(+1) 778-953-1029 | chua.johann01@gmail.com

OBJECTIVE/MISSION

Secure a product designer role at a creative company that aligns with my values and inspires me through its vision and work.

EDUCATION

Diploma: New Media Design and Web Development   **2024-01 - Current**

British Columbia Institute of Technology – Burnaby, BC

Associate Certificate: Marketing Management – Marketing Communications   **2022-01 – 2022-12**

British Columbia Institute of Technology – Burnaby, BC

High School Diploma   **2014-09 – 2019-06**

Burnaby South Secondary School – Burnaby, BC

WORK EXPERIENCE

Sales Associate   **2021-05 – 2023-12**

ZARA/Inditex, Burnaby, BC

- o Engaged with customers to build rapport and loyalty.
- o Helped customers locate products and check store system for merchandise at other sites.
- o Maintained calm demeanor and professionally managed issues in busy, high-stress situations.
- o Maintained customer satisfaction with quick and professional handling or product purchases and returns.

Reference:

Address: 4700 Kingsway, Burnaby, BC V5H 4M5
Contact: Anishek Bhutani
Telephone: (+1) 778-512-3530

Sales Associate   **2017-10 – 2020-04**

Journey's, Burnaby, BC

- o Solved customer challenges by offering relevant products and services.
- o Maintained record related to sales, returns, and inventory availability.

        o   Greeted customers, offered assistance in finding requested items.

Reference:

Address: 4700 Kingsway, Burnaby, BC V5H 4M5
Contact: Charles Cunanan, Manager
Telephone: (+1) 754-252 2736
E-mail: charlespaul.cunanan@gmail.com

VOLUNTEER EXPERIENCE

UI/UX Design Assistant   **2024-08 – 2024-08**

Studio Prolific, Vancouver, BC

        o   Auditing the Monos website typography and spacing for consistency across Home, About, Dossier pages for Desktop and Mobile.
        o   Providing annotations on HTML/CSS elements and setting a foundation to standardize the design system.
        o   Starting UI design guidelines for Monos' designers and developers

PERSONAL PROJECTS

Area of Expertise/Discipline	Progress	Topic	Description
UI/UX Design	In Progress	Virtus Health and Fitness Club	Desktop and Mobile UI design, UX Writing.
Web Development, UI/UX Design	In Progress	Venezia Restaurant	Mobile-responsive Website, UI design (2-3 Pages)
Branding, Development	On Hold	Café	Full branding package, Mobile-responsive Web page (Home)

ADDITIONAL

Design Applications
-   ***Adobe Creative Cloud***: Photoshop, Illustrator, InDesign, After Effects, Premiere Pro
-   ***UI/UX Design Tools***: Figma, Miro

Development Tools
-   ***Version Control & Collaboration:*** Git, GitHub
-   ***Code Editor:*** Visual Studio Code (VS Code)

Programming Languages & Frameworks
-   ***Languages:*** HTML, CSS, JavaScript

- *Frameworks:* React.js, Tailwind CSS

Office & Productivity Tools
- *Microsoft Office Suite:* Word, Excel, PowerPoint, Teams

Languages
- **English** (Native)
- **Tagalog, Hokkien** (Chinese Dialect)**, American Sign Language** (Novice)