# Rehire Employee (Employer)

## **Best Practices & Notes**

#### **Best Practices**

- As Ease sets the same effective date of all lines of coverage, and rules may differ depending on the carrier, check with the carrier about re-hire rules and manually update as needed.
- For more than 20 employees, using an import to update employees from Terminated or Leave of Absence to Active may be more effective.
  - If terminated, benefits are updated from Terminated to Waived when employee Status is moved to Active.
  - Employees should be directed to re-enroll or Company Administrators may update for them.

### **Notes**

- Employee benefits are terminated in Ease when an employee's employment is terminated.
- If an employee is returned to active, benefits eligibility is reinstated and is ready for enrollment.
  - o Employee or Group Administrator must re-enroll all benefits.

## **Instructions**

When an employee returns after a termination, do not create a new employee record; in order to maintain employment and benefits history, update their current record in Employees > Terminated.

From Company > Employees

- 1. Change **Status** filter to **Terminated**.
- 2. Click **Name** to select the employee to be rehired.
  - o Displays Employee > Profile > Personal.
- 3. Select Employment > Details.
- 4. Click Rehire Employee.
- 5. The **Change Employment Details** screen displays in a three-part series.
  - For **Details**, verify Status, Type, and Schedule Hours Per Week, and update them as needed. Click **Next**.
  - For Dates & Reason, enter Date of Change, Reason, and Benefit Eligible Date.
    Click Next.
  - For Benefits, note the plans available for the rehired employee. Click Next.
- 6. Click **Save** to review and update the **Employment Details** screen as needed.
  - As a result of the steps to rehire, the Hire Date field now includes the employee's most recent hire date rather than the original hire date.
- 7. For brokers only: To view employment history for this employee, including original and rehire dates, click **View Employment History**.
- 9 Click **Ok** to close the window
- 10. To review eligible benefits, go to Employee > Benefits > Benefit Enrollments
  - All eligible benefits are listed in the left navigation.
  - Benefits are set as ready for enrollment.

When importing to update employees to **Active**, employer-paid benefits can be imported as well.

- Generate Basic Census filtered for Terminated or Leave of Absence.
- 2. Remove all employees that are not being rehired.
- 3. Add "Active" for each employee in the **Employee Status** column.

- 4. Add rehire date for each employee in **Hire Date** column.
- 5. Add columns for each employer-paid plan with appropriate data:
  - Import ID xxxxxx with coverage amount for volume-based benefits, such as life or disability; or "Enrolled" for non-volume-based benefits, such as Dental
  - Import ID xxxxxx Effective Date with mm/dd/yyyy
- If a waiting period different from the new hire waiting period should be offered, import **Benefits Eligible Date** using the date you wish the employee to be eligible for benefits.

#### **End of Procedure**

Watch: https://www.youtube.com/watch?v=R14Hbpg0K\_4&t=1s