



Integration user manual

Salesforce B2C Commerce integration

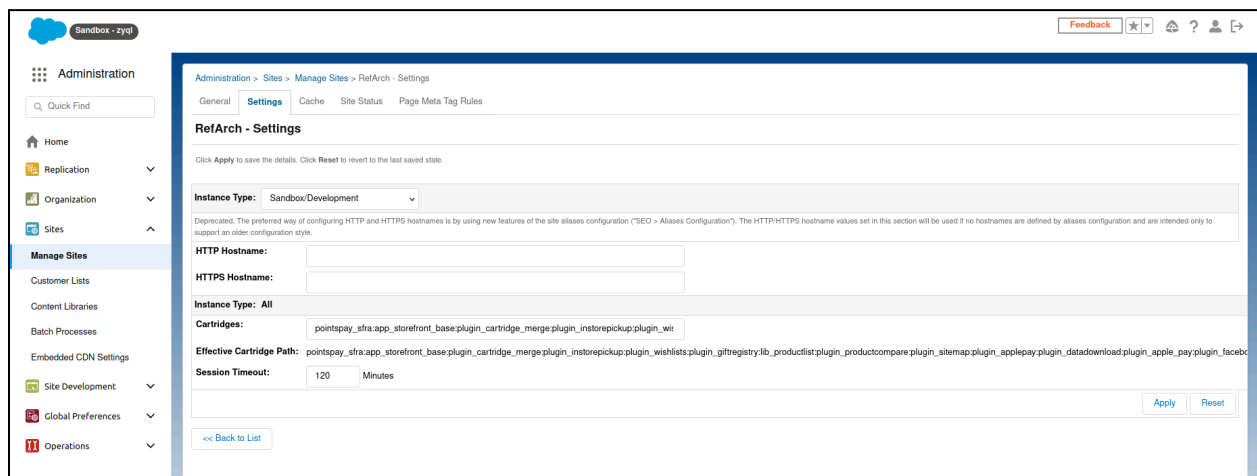
Installation and setup	3
Installation	3
Step 1: Add cartridge to cartridge path	3
Step 2: Import metadata archive	3
Payment flavor configuration	4
Displaying payment flavors on the storefront	7
Order submission	9
Order management	12
Refunds	14

Installation and setup

Installation

Step 1: Add cartridge to cartridge path

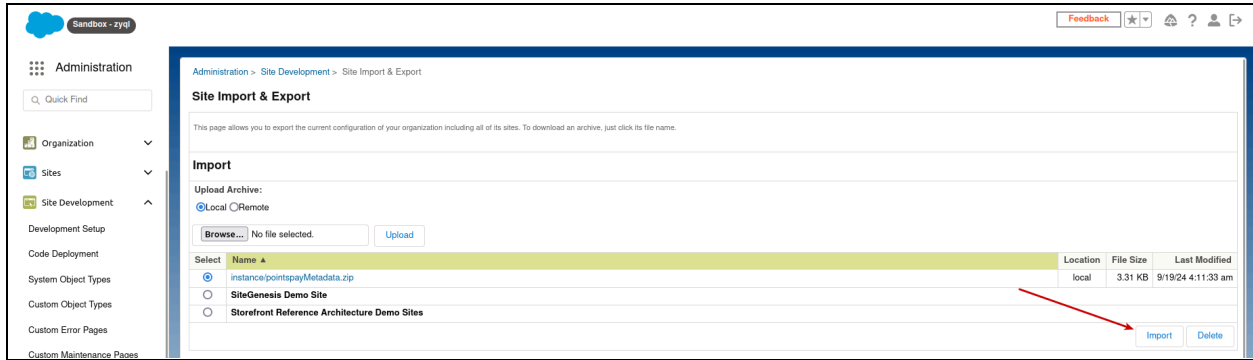
Upload the cartridge pointspay_sfra into your sandbox updating the cartridge path. To do so, go to **Business Manager > Administration > Sites > Manage Sites > Your Target Site > Settings** and insert pointspay_sfra before your cartridges record. Please also make sure to include the app_storefront_base cartridge which is the root SFCC cartridge required for all others to work.



Click apply and verify that the pointspay_sfra cartridge is displayed in the Effective Cartridge Path.

Step 2: Import metadata archive

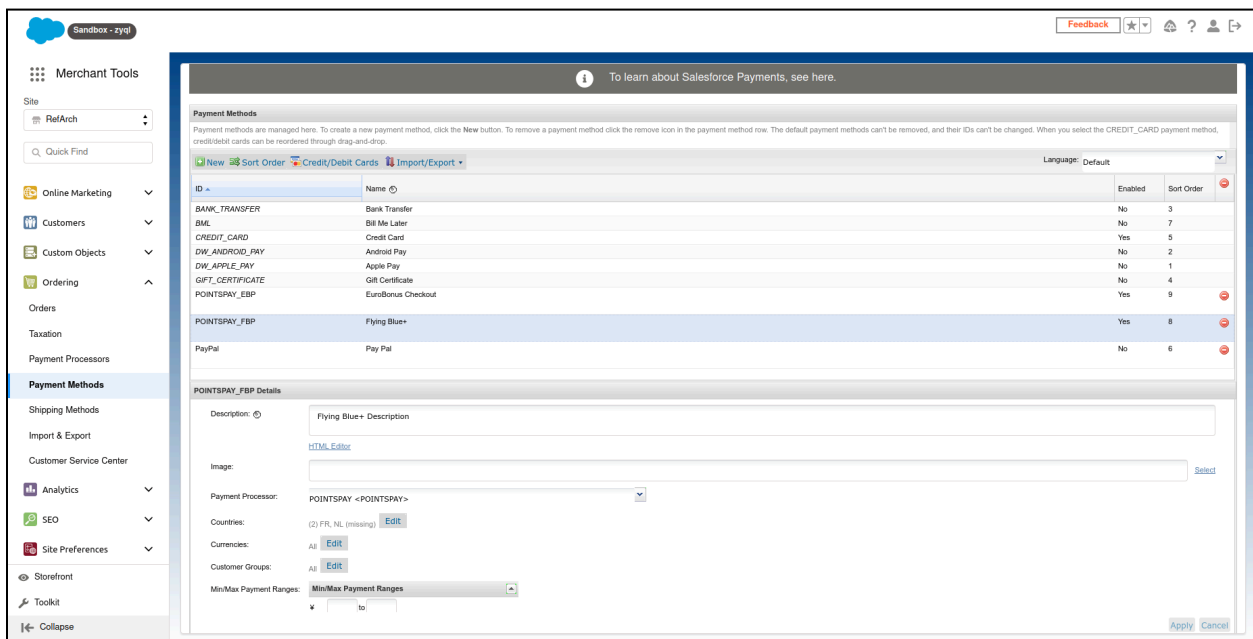
Upload and import pointspayMetadata.zip from the cartridge metadata folder, which includes definitions for payment providers, methods and custom configurations. To do so, go to **Business Manager > Administration > Site Development > Site Import & Export**. Upload archive using Local option in the Upload Archive section. Make sure to change the name of the “RefArch” folder to the name of the site you want to upload this to. After upload choose pointspayMetadata.zip in the list and click on the Import button.



Make sure to verify the status of the import once it completes.

Payment flavor configuration

After successfully adding the cartridge to the cartridge path and uploading the metadata files, available Pointspay payment flavors will be shown in the list of payment methods, available at **Business Manager > Merchant Tools > Ordering > Payment Methods**.



From here, you can configure the native Salesforce configuration options, such as name, description, supported countries, currencies and customer groups for each of the Pointspay payment flavors, as well as define some amount conditions for which you want to display these flavors for.

In addition to that, there are also custom Pointspay configurations that are required in order to display these flavors on the Salesforce B2C storefront. These are available within the “Pointspay” section of the payment method configuration page.

The image displays two screenshots of the 'POINTSPAY_FBP Details' configuration page. The top screenshot is for the 'TEST (TEST)' environment, featuring fields for 'Test shop code', 'Test consumer key', 'Test private key', and 'Test Pointspay public key'. The bottom screenshot is for the 'Live' environment, featuring fields for 'Live shop code', 'Live consumer key', 'Live private key', 'Live Pointspay public key', and a 'Debug mode' toggle. Both screenshots include 'Apply' and 'Cancel' buttons at the bottom right.

Pointspay configuration consists of the following environment-specific fields:

- **Shop code** - text field
- **Consumer key** - text field
- **Private key** - textarea field (value used for signing payment requests to the Pointspay API)
- **Pointspay public key** - textarea field (value used for verifying incoming requests from the Pointspay API)
- **Debug mode** - toggle field where merchants can select whether to switch the debug mode on or off

Merchants can retrieve these credentials from the Loylogic ON Payment dashboard, after creating a dedicated shop for this integration and generating them.

As part of this configuration process, you will need to generate a certificate used in the payment authorization process and send the generated certificate to the Pointspay team by uploading it in the Payment dashboard. Set the private key from that certificate as either the **Test private key** / **Live private key**, depending on the desired environment.

For verifying incoming webhook requests from the Pointspay platform, please download the Pointspay certificate from the Payment dashboard. To retrieve the public key, you can use OpenSSL to extract it from the Pointspay in the following way:

```
openssl x509 -pubkey -noout < cert.pem > pubkey.pem
```

Set the generated key as **Test Pointspay public key / Live Pointspay public key**, depending on the desired environment, in the payment flavor configuration.

Displaying payment flavors on the storefront

After configuring the Pointspay payment flavors, once customers add products to their cart and enter their shipping and billing information, they will be presented with Pointspay payment flavors among available payment options in the billing section of the checkout page.

John Doe
Test Street 1
LA CA 12345
9234567890

Shipping Method:
Ground (7-10 Business Days) \$5.99

Payment

Billing Address

John Doe Test Street 1 LA CA 12345

Update AddressAdd New

*Phone Number ⓘ

9234567890

CREDIT

Flying blue®

*Card Number

CREDIT

*Expiration Month

month

*Expiration Year


year

*Security Code ⓘ

Next: Place Order

3 Items \$72.00

3/4 Sleeve V-Neck Top



Color: Icy Mint
Size: L
In Stock

Each	Quantity	Total
\$24.00	3	\$72.00

Once the customer selects a Pointspay payment flavor by clicking on its corresponding tab, he/she will be presented with its title and description from the configuration.

Shipping

Shipping Address:

John Doe
Test Street 1
LA CA 12345
9234567890

Shipping Method:

Ground (7-10 Business Days)

\$5.99

Edit

Payment

Billing Address

John Doe Test Street 1 LA CA 12345

Update Address

Add New

*Phone Number

i

9234567890

CREDIT

Flying blue*

Flying Blue+

Flying Blue is the loyalty programme of Air France, KLM and Transavia. Members can earn Miles during their trips with Air France, KLM, and their partner airlines or when purchasing services from non-airline partners (hotel chains, car rental companies, etc.).

Next: Place Order

Sales Tax

\$3.90


Total

\$81.89

3 Items

\$72.00

3/4 Sleeve V-Neck Top



Color: Icy Mint
Size: L
In Stock

Each	Quantity	Total
\$24.00	3	\$72.00

8

Order submission

After confirming their selection, customers reach the final step before placing their order where they can review all of the entered information and selected shipping and billing methods, and can choose to edit their cart before placing the order.

Customer

Customer Information:

Shipping

Shipping Address:

John Doe
Test Street 1
LA CA 12345
9234567890

Shipping Method:

Ground (7-10 Business Days) \$5.99

Payment

Billing Address:

John Doe
Test Street 1
LA CA 12345
risto.kekovic@logeecom.com
9234567890

Payment:

Flying Blue+

Place Order

Need Help? Call [1-800-555-0199](tel:1-800-555-0199)

Order Summary

Subtotal \$72.00


Shipping \$5.99

Sales Tax \$3.90

Total \$81.89

3 Items \$72.00

3/4 Sleeve V-Neck Top



Color: Icy Mint
Size: L
In Stock


Each	Quantity	Total
\$24.00	3	\$72.00

After hitting the “Place Order” button, customers are redirected to an externally hosted payment page to complete their payment.


In the case of Flying Blue+, here they can choose whether to pay for the order with a credit card or accumulated loyalty points (or a combination of those two).

Your basket

81.89 USD



Flyingblue

AIRFRANCE  KLM

Your balance

120,000 Miles

How would you like to pay?

Pay in USD

37.09

Pay in Miles


10,102

Collect 80 Miles on this transaction

Enter card details

Card number

1234 1234 1234 1234


VISA 

Expiry date

MM/YY

Security code


123



Cancel and go back to Basket

Pay 37.09 USD + 10,102 Miles

Flyingblue⁺

AIRFRANCE  KLM

After confirming and paying for the order, customers are redirected back to the Salesforce B2C storefront and presented with the order confirmation page, where they can once again see the order summary with all the information and selected shipping and payment options.



Thank you for your order.

You will receive an email confirmation shortly at

[REDACTED]

Receipt

Order Number: 00001195

Order Date: 9/20/24

Shipping Address:

John Doe

Test Street 1

LA, CA 12345

9234567890

Shipping Method:

Ground (7-10 Business Days) **\$5.99**

Billing Address:

John Doe

Test Street 1

LA, CA 12345

risto.kekovic@logeecom.com

9234567890

Payment:

Flying Blue+

Order management

After an order paid using one of Pointspay payment flavors has been created, merchants can review it by going to **Business Manager > Merchant Tools > Ordering > Orders** and searching for it by its ID.

The screenshot shows the 'Orders' page within the 'Merchant Tools > Ordering' section. The left sidebar contains a 'Merchant Tools' menu with options like Site, Content, Search, Online Marketing, Customers, Custom Objects, Ordering, Orders, Taxation, Payment Processors, Payment Methods, Shipping Methods, Import & Export, Customer Service Center, Analytics, Storefront, Toolkit, and Collapse. The main content area is titled 'Orders' and includes a search bar with the text 'Order Number: 00001195' and a 'Find' button. Below the search bar is a table with columns: Number, Order Date, Site, Created By, Registration Status, Customer, Email, Total, and Status. The table contains one row with the following data: Number: 00001195, Order Date: 9/20/24 3:12:36 pm Etc/UTC, Site: RelArch, Created By: Customer, Registration Status: Registered, Customer: John Doe, Email: risto.kekovic@logeecom.com, Total: \$81.89, and Status: New. A 'Cancel Orders' button is located at the bottom right of the table.

Number	Order Date	Site	Created By	Registration Status	Customer	Email	Total	Status
00001195	9/20/24 3:12:36 pm Etc/UTC	RelArch	Customer	Registered	John Doe	risto.kekovic@logeecom.com	\$81.89	New

On the payment tab, they can review the current status of the payment, as well as the selected payment flavor and amount.

Sandbox - zysq

Feedback

Merchant Tools

Site

RelArch

Quick Find

Content

Search

Online Marketing

Customers

Custom Objects

Ordering

Orders

Taxation

Payment Processors

Payment Methods

Shipping Methods

Import & Export

Customer Service Center

Analytics

Storefront

Toolkit

Collapse

Merchant Tools > Ordering > Orders > Order: 00001195(RefArch)

GeneralAttributesPaymentNotesHistory

Payment Information for Order '00001195'

Order Total:

\$81.89

Amount Paid:

\$0.00

Balance Due:

\$81.89

Invoice Number:

00005086

Payment Status:

Paid

Payment Method:

POINTSPAY_FBP
Processor: POINTSPAY
Transaction: 00001195
Amount: \$81.89

Billing Address:

John Doe
Test Street 1
LA CA 12345
US

Print Invoice

<< Back to List

Refunds

Salesforce B2C Commerce system natively does not support refunds through its order management section. Merchants are allowed to change the payment status and update paid amount through the **Payments** tab on the order details page, but there are no additional actions.

Salesforce does offer its [Order Management app \(OMS\)](#) that handles these order actions, but it is a separate entity from the B2C Commerce system, and as such could be available as a separate integration in the future.