



points  
بوينتس

بوينتس للتقنيات والأنظمة والشبكات د.م.د.  
points For Technologies, Systems and Networks  
W.L.L



للتقنيات والأنظمة والشبكات

# Profile for Points for Technologies, Systems and Networks



## Scope of Work

We are proud to introduce "Points" as an IT company and a part of "ASA Group" that serves the local and global market with a comprehensive solutions for Network, Hardware, Software, Security and Solutions through a skilled and expertise management and Technical Staff. We believe in growth and development and hence keep in mind always customer's care and satisfaction which is built upon strong relationship and trust. Our highly skilled and motivated workforce always gives their best in every project and strives towards creating newer benchmarks. These professionals with their hard work, passion and enthusiasm are always there to listen to the customers and totally committed to provide best services with their experience and knowledge.

We have team of well experienced and professional for every type of IT Work including Customizing software, Websites, Mobile Applications, Network Infrastructure development and Maintenance (AMC), Network Security Services & Solutions and Supply of office equipment & IT Hardware.

### Web Application design & Development:

We have a strong in-house team of developers who can customize any type of software, website and mobile applications on requirement of client.

We have customized software including:

ERP, CRM, Travel Software, IT Help desk Software, HR and Payroll, Hospital Management Software, Inventory Software, Accounting and Point of Sale.

We provide following services under **Web Design & Development**:

Website Design and Web Portal  
Website Maintenance  
Web Application  
E-commerce Website





## Network Infrastructure Development and Maintenance:

We have a special team that works on Network Infrastructure Development that enable network connectivity, communication, operations and management of an enterprise network.

The entire network infrastructure is interconnected, and can be used for internal communications, external communications or both. We work for the installation of following in Network Infrastructure Development.

### Networking Hardware:

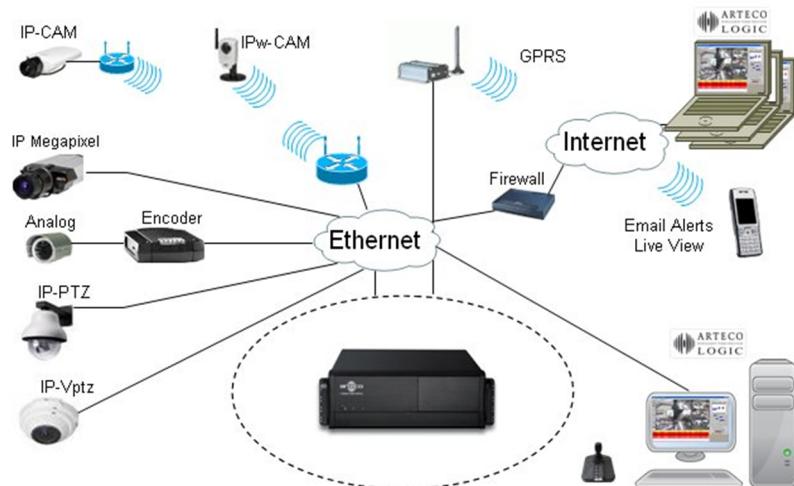
Routers  
Switches  
LAN cards  
Wireless routers  
Cables

### Networking Software:

Network operations and management  
Operating systems  
Firewall  
Network security applications

### Network Services:

T-1 Line  
DSL  
Satellite  
Wireless protocols  
IP addressing





## Network Security Services and Solutions:

We have a special team for Network Security Services and Solutions.

We provide the following installation and maintenance services under this category:

Time Attendance Machines

Access Control Solutions

Bio Matric, RF Technologies

IP Video Surveillance





## Network Maintenance Services (AMC):

We provide network maintenance on contract basis that is called Annual Maintenance Contract (AMC) and also on call. We have well experienced IT engineers with us that are specialist in providing maintenance services. In AMC we have following services:

### Server Maintenance checks:

- Review system logs for errors and potential problems
- Review service pack and hotfix installation history
- Review hard disk usage and health reports
- Review system backup process and disaster recovery status Update emergency repair disks
- Test backup media Confirm data set that is being backed up
- Review Antivirus Protection Check program version and signature files
- Review scan history log for virus alerts Review exclusions and exemption list for potential issues.
- Review scheduled system scans Verify that scheduled updates are being performed



### Network Maintenance checks:

Document network devices (hubs/switches/routers)

Review device configuration

Review firewall configuration

### Workstation Maintenance checks:

Review disk usage

Review hardware statistics

Review hotfix and service pack install history

Review antivirus program configuration



### Computer Annual Maintenance

- Virus & Spyware Removal
- Wired & Wireless Networking
- Hardware & Software Installation
- Data Backup & Recovery
- Custom Built Computers
- In-Shop & On-Site Service





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## Delivery of Office Equipment and IT Hardware:

We supply all kind of office equipment and IT Hardware on requirement of customer. We have well known brands with us to deliver.

SONY

EPSON®  
EXCEED YOUR VISION



COMPAQ

FUJITSU

ASUS



acer®



TOSHIBA



## Our Vision:

We believe that success is the result of full commitment in providing pioneer technologies and premium solutions. We measure this success by the value that has been added to realize business process. A vision that we are focused on is to be a global and leading provider in IT Services and Solutions.