

PERSONA: David Huang		USER EXPECTATIONS:	
SCENARIO: David locking himself in his room for many days. His family are all worry about him.		1. Need someone to talk 2. Need someone who can understand his pain 3. Need someone who can change his negative thinking.	
PHASE 1: Find it by his boss.	PHASE 2: Consider.	PHASE 3: Test	PHASE 4: Trust & Change
DOING: Reading his boss message and find the app.	Calming down and start to download the app.	Doing consulting with Dr. Karen	Keep using app More consulting with Dr. Karen
THINKING: "It is all my fault!!" "I am not capable to carry this family..."	"Boss is right... I think I have to try this..."	She is really professional, I am glade that she can help me!	She is right! I should move on. My wife and my son are worry about me.
SAYING: "I lose my hope... I'm so sorry about my son..."	"I hope this app can help me out..." "I really need a help."	"Thank you Dr. Karen. It is hard to move on... but I will try..."	"Thank you Dr. Karen. I will go out and spent more time with my family."