JOSHUA BRENNER

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Education

B.B.A. Computer Information Systems, James Madison University - Harrisonburg, VA, Graduation May 2022

Technical Skills

Security- Malwarebytes, Carbon Black, Mimecast, Sharefile
Software Administrator- Salesforce, Microsoft Office 365, Sharepoint, Zoom, Okta, CCH
Networks- Active Directory, Cisco VPN, Microsoft Exchange Servers, Cisco Packet Tracer
Cloud- AWS, Microsoft Azure
Support Management- Desktop Central, Manage Engine, TeamViewer, TrackIt, Jira
Database Design- Oracle, Microsoft SQL, Access, ERD, SDLC
Visual Tools- PowerBI
Programming/Web- Python, Java, HTML
Certifications- Harvard Spreadsheet Online Modeling Course, Microsoft Office Excel Specialist

Work History

IT Help Desk & Account Administrator: Wiss & Company, LLP– Florham Park, NJ, 02/2020 to 06/2021
- Supported 250 accountants with a team of four members working face-to-face and remotely
- Trained non-technical employees for Salesforce, SharePoint, security/access control, and work equipment
- Developed, documented, and implemented operational processes and product introductions for the firm
- Managed employee accounts through Active Directory, Microsoft Office 365, and other applications
- Communicated complex technical issues across the firm in an intense deadline-oriented environment
- Led adoption of new products and services to whole firm

IT Help Desk Intern: Full Time, Wiss & Company, LLP– Florham Park, NJ, 05/2019 to 02/2020
- Resolved hardware and software issues on user workstations and servers

Marketing Department Intern: StrongArm Technologies – Brooklyn, NY, 04/2017 to 07/2018
- Performed product competitive analysis, budgeting/expense reports, and trend analysis
- Created Inventory Management System in excel

Marketing Intern: City CoPilot – New York, NY, 07/2016 to 08/2016
- Created analytics models, competitive pricing models, and analyzed margins of products and services

Finance Intern: RCM Alternatives – Chicago, IL, 06/2016 to 07/2016
- Performed trend analysis and traded on a learning modular system called Obsidian

Activities

Association for Information Systems, JMU Club, Member, Fall 2021 – Present
FBLA, JMU Club, member, Spring 2017 – Spring 2019
- 6th place Nationals in Accounting Principles
- 2nd place States in Entrepreneurship Concepts
- 3rd place States in Business Law

Habitat For Humanity, Volunteer, Spring 2018 - Summer 2018
Diversity Council, JMU Club, Member, Fall 2015 - Spring 2017
Ability Olympics Service, Volunteer, Spring 2015 - Spring 2017