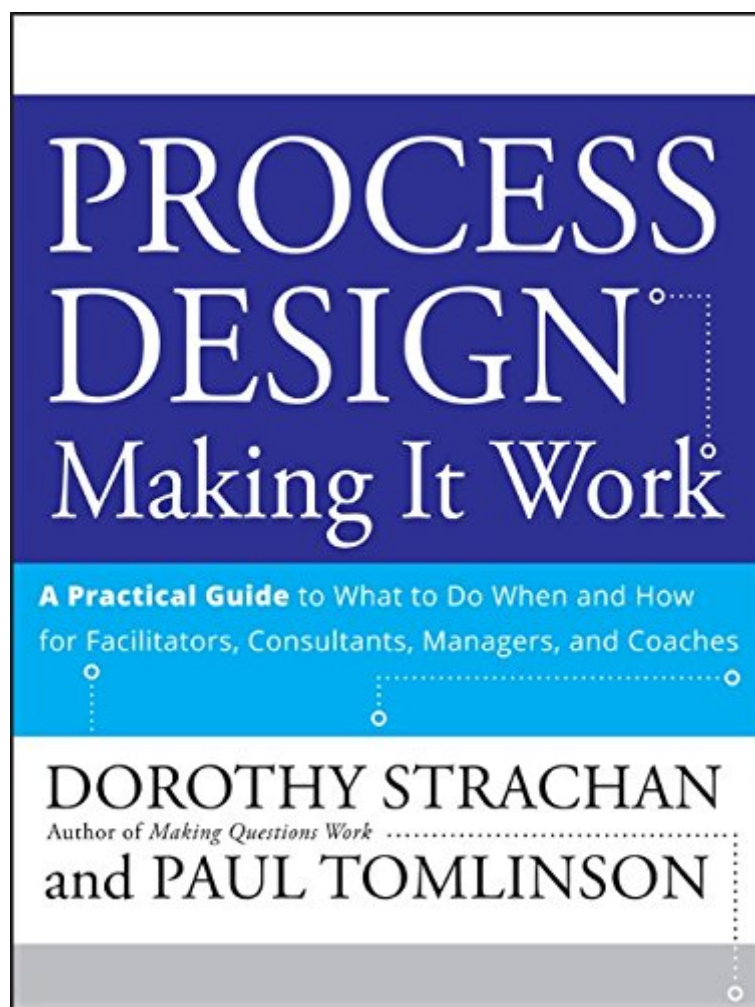


Process Design: Making it Work: A Practical Guide to What to do When and How for Facilitators, Consultants, Managers and Coaches PDF



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