

# The Impact of AI-Supported Learning on Financial Literacy: Evidence from a Randomized Controlled Trial

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# This Paper

**Question:** Can AI, particularly tailored AI chatbots, effectively improve financial literacy outcomes and potentially bridge learning gaps in the Belgian context?

**Motivation:** Growing importance of financial literacy, coupled with persistent learning gaps. Exploring the potential of scalable AI chatbot solutions (comparing generic vs. tailored approaches) within the specific Belgian educational system.

**How:**

- ▶ RCT identifying the causal effect of AI chatbots vs. traditional learning path.
  - **Compared:** Control (Traditional Path) vs. T1 (Reduced TP + AI) vs. T2 (Tailored AI).
  - **Main Outcome:** ↑ Increase in Financial Literacy Scores 10pp in Std. for both AI groups relative to Control.
- ▶ Data from N=2236 students in Belgium that have started the learning path.

**Heterogeneities:**

- ▶ Heterogeneity by prior knowledge and student characteristics explored.

## Justification for Financial Education in Belgium

- ▶ **Low Basic Financial Literacy:** Significant portion of Flemish students struggle with basic financial decisions. <sup>1</sup>
- ▶ **Socio-Economic Gap:** Strong correlation between socio-economic status and financial literacy scores highlights inequality. <sup>2</sup>
- ▶ **Teacher Training Imperative:** Many teachers lack sufficient financial literacy skills to effectively teach the subject. <sup>3</sup>
- ▶ **Curriculum Development:** Continuous curriculum development is needed to address evolving financial challenges. <sup>4</sup>

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<sup>1</sup>OECD (2017). PISA 2015 results: Students' financial literacy. Paris: OECD Publishing.

<sup>2</sup>De Beckker, K., De Witte, K., & Van Campenhout, G. (2019a). Identifying financially illiterate groups: An international comparison. *International Journal of Consumer Studies*, 43(5), 490–501.

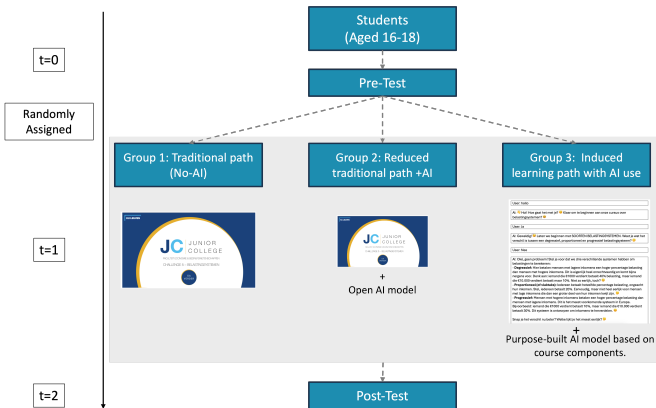
<sup>3</sup>De Beckker, K., Compen, B., De Bock, D., & Schelfhout, W. (2019). The capabilities of secondary school teachers to provide financial education. *Citizenship, Social and Economics Education*, 18(2), 66-81.

<sup>4</sup>European Communities. (2007). Key competences for lifelong learning. European reference framework. Retrieved from <http://hdl.voced.edu.au/10707/285153>.

## Contribution

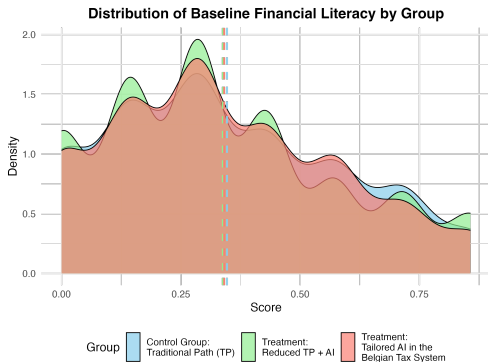
- ▶ Delivers causal evidence from a RCT in Belgian secondary education on the effectiveness of AI chatbots in improving financial literacy scores compared to traditional instruction.
- ▶ Uniquely assesses both cognitive outcomes (financial literacy) and affective/experiential factors (e.g., motivation, user experience) related to AI tool adoption in education.
  - Different to Gregory Kestin (WP. 2024) and Owen Henkel et al. (WP. 2025) that focus on learning in mathematics.
- ▶ Provides novel insights into the application of AI (comparing generic vs. tailored chatbots) within financial literacy, informing AI tool design for educational contexts.

# Study Design: Randomized Controlled Trial (RCT)



The sample size of 732 was determined by a power analysis ( $\alpha = 0.05$ , power = 0.80), assuming a medium effect size (Cohen's  $d = 0.2$ ) for the primary outcome: the post-test score difference between the combined AI groups and the control group.

# Randomization Check: Baseline Score Balance



**Figure:** Kernel density plot of baseline financial literacy scores for Control (likely Blue), Treatment 1 (Reduced TP+AI, likely Green), and Treatment 2 (Tailored AI, likely Red). Distributions appear very similar.

Variable	Baseline Score
Control Group Mean (Constant)	0.347 (0.009)***
Treatment: Reduced TP + AI	-0.009 (0.013)
Treatment: Tailored AI	-0.006 (0.013)
Observations	2,236

*Notes:* Baseline balance check. Standard errors in parentheses. N=2,236. \*\*\*  $p < 0.001$ , \*\*  $p < 0.01$ , \*  $p < 0.05$ . Ref: Control Group.

## Interpretation:

- ▶ No significant difference in baseline score between treatment arms and control (coefficients are small,  $p > 0.4$ ).
- ▶ Supports successful randomization. Groups are comparable at baseline.

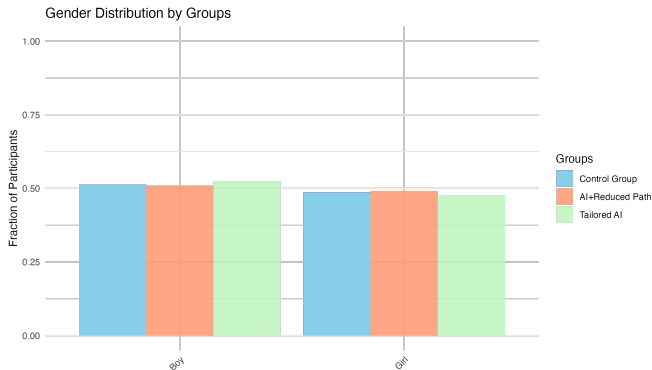
## Baseline Outcomes Balance

Table: Descriptive Statistics by Group (Baseline)

Variable	Traditional Path(TP)	Reduced TP+ AI	Tailored AI(Belgian Tax)
Overall Score	0.347 (0.245)	0.338 (0.246)	0.341 (0.239)
Attitude and Motivation	2.861 (0.680)	2.882 (0.679)	2.839 (0.651)
Learning & User Experience	2.783 (0.888)	2.783 (0.884)	2.743 (0.826)
Self-Regulation & Metacognition	2.723 (0.813)	2.649 (0.787)	2.661 (0.780)
Engagement & Commitment	2.544 (0.767)	2.490 (0.704)	2.500 (0.770)
Self-Confidence & Self-Efficacy	2.685 (0.880)	2.689 (0.836)	2.698 (0.863)
Emotional Factors	2.466 (0.803)	2.456 (0.768)	2.488 (0.812)

**Note:** Values are Mean (Standard Deviation). Scales are 1-5 Likert unless noted for Overall Score. *Variable descriptions:* *Attitude and Motivation:* Interest in learning taxes; Perceived usefulness; Motivation from lesson. *Learning & User Experience:* Usefulness for understanding; Ease of use/intuitiveness; Satisfaction with experience. *Self-Regulation & Metacognition:* Monitoring understanding; Strategies for difficulties; Connecting learning to life. *Engagement & Commitment:* Enthusiasm and energy; Absorption/concentration; Perceived amount learned. *Self-Confidence & Self-Efficacy:* Confidence solving problems; Belief in practical application. *Emotional Factors:* Anticipated test anxiety; Performance expectations.

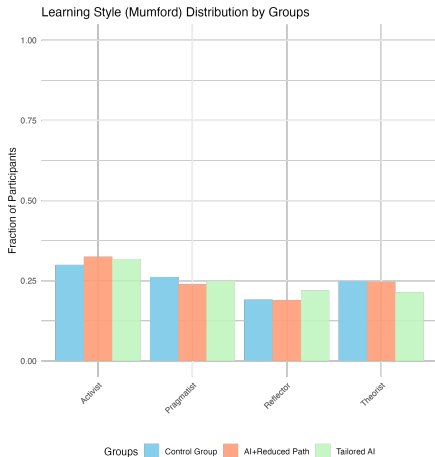
## Baseline Characteristics: Gender Balance



- ▶ Gender distribution compared across groups at baseline.
- ▶ *Test:* Pearson's  $\chi^2(2) = 0.74$ ,  $p = 0.946$ .
- ▶ **Conclusion:** Groups well-balanced on gender.



## Baseline Characteristics: Learning Style (Mumford) Balance



- ▶ Learning Style distribution compared across groups at baseline.
- ▶ *Test:* Pearson's  $\chi^2(2) = 5.36$ ,  $p = 0.49$ .

### Honey and Mumford Learning Style:

- Activist: Learns best by doing and experiencing.
- Reflector: Learns best by observing and thinking things through.
- Theorist: Learns best by understanding concepts, and the logic behind things.
- Pragmatist: Learns best when they see a practical application

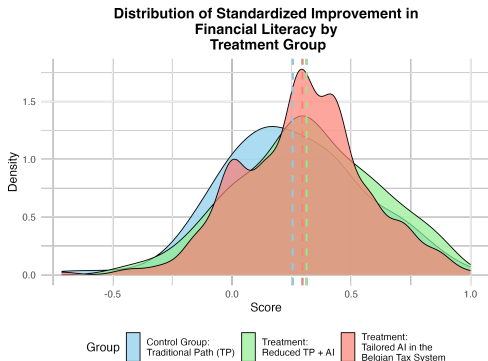
## Baseline Balance: Categorical Variables

Table: Baseline Balance Check for Categorical Characteristics

Variable	Test Statistic ( $\chi^2(df)$ )	p-value
Gender	$\chi^2(4) = 0.74$	0.946
Type of School	$\chi^2(8) = 10.37$	0.240
Last Dutch Grade (Previous School Year)	$\chi^2(8) = 5.00$	0.757
Last Math Grade (Previous School Year)	$\chi^2(8) = 7.63$	0.471
Predominant Language Used at Home	$\chi^2(4) = 0.73$	0.948
Learning Style (Mumford)	$\chi^2(6) = 5.36$	0.499

*Note:* All p-values are substantially greater than conventional significance levels (e.g.,  $\alpha = 0.05$ ). No statistically significant imbalances were detected. The groups appear well-balanced for these characteristics at baseline.

# Main Result - Gained Learning



Variable

Baseline Score

Control Group Mean (Constant)

0.254 (0.021)\*\*\*

Treatment: Reduced TP + AI

0.067 (0.030)\*

Treatment: Tailored AI

0.043 (0.025)<sup>·</sup>

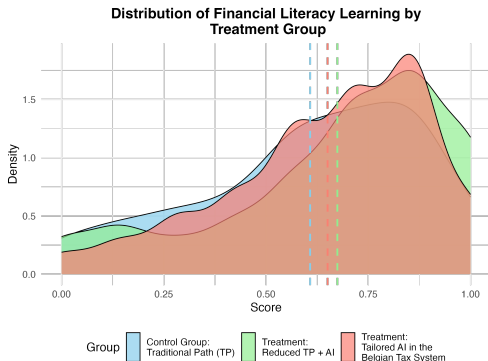
Observations

640

*Notes:* Baseline balance check. Standard errors in parentheses. N=640 (87% of expected participants by power analysis). \*\*\*  $p = 0$ , \*\*  $p < 0.001$ , \*  $p < 0.05$ ,  $^{\cdot} p < 0.1$ . Ref: Control Group.

**Figure:** Kernel density plot of gained learning observed in financial literacy scores

# Main Result - Financial Literacy Learning



Variable	Baseline Score
Control Group Mean (Constant)	0.608 (0.020)***
Treatment: Reduced TP + AI	0.067 (0.030)*
Treatment: Tailored AI	0.043 (0.025)
Observations	640

*Notes:* Baseline balance check. Standard errors in parentheses. N=640 (87% of expected participants by power analysis). \*\*\* $p = 0$ , \*\* $p < 0.001$ , \* $p < 0.05$ , \* $p < 0.1$ . Ref: Control Group.

Power Significance Sensitivity:						
Effect Size	0.10	0.15	0.20	0.25	0.30	0.35
<b>Power</b>						
<b>0.80</b>	2901.0	1296.0	732.0	474.0	333.0	246.0
<b>0.85</b>	3288.0	1467.0	831.0	534.0	375.0	279.0
<b>0.90</b>	3807.0	1698.0	960.0	618.0	432.0	321.0
<b>0.95</b>	4644.0	2070.0	1170.0	753.0	525.0	390.0

**Figure:** Kernel density plot of learning observed in financial literacy scores

## Motivation, Self-Regulation, and Engagement Results

Table: Gained Motivation, Self-Regulation, and Engagement Results

Variable	Constant	Reduced TP+ AI	Tailored AI(Belgian Tax)
Attitude and Motivation	-0.1724 (0.680)***	0.04422 (0.09774)	-0.13610 (0.08398)
Learning & User Experience	-0.2903 (0.07391)***	0.05812 (0.11140 )	0.0500 (0.09557)
Self-Regulation & Metacognition	-0.0113 (0.0600)	-0.0596 (0.0902)	0.1271 (0.0776)
Engagement & Commitment	0.13706 (0.06835)	0.00242 (0.10297)	0.06976 (0.08854)
Self-Confidence & Self-Efficacy	-0.24200 (0.07650)**	-0.22372 (0.11488)	0.20803 (0.09879)*

**Notes:** OLS Regression. Dependent Variable: Change from pre-test to post-test (Gained Points, Scaled 1-5). Standard errors in parentheses. N=640.

Statistical Significance:

\*\*\*  $p = 0$ , \*\*  $p < 0.001$ , \*  $p < 0.05$ , \*  $p < 0.1$ . Ref: Control Group.

## Conclusions

**Main Finding:** Participation in AI-supported financial literacy interventions led to statistically significant gains in financial literacy scores compared to traditional methods.

- Standardized scores increased by approximately 0.07 to 0.10 standard deviations on average, which is relevant despite only a moderate effect

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KU Leuven  
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Thank you!

<https://polanco-jaime.github.io/>  
LEER Conference 2025