

# The Impact of AI-Supported Learning on Financial Literacy: Evidence from a Randomized Controlled Trial

Jaime Polanco-Jimenez & Kristof De Witte

**KU** Leuven

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## **This Paper**

Question: Can AI, particularly tailored AI chatbots, effectively improve financial literacy outcomes and potentially bridge learning gaps in the Belgian context?

Motivation: Growing importance of financial literacy, coupled with persistent learning gaps. Exploring the potential of scalable AI chatbot solutions (comparing generic vs. tailored approaches) within the specific Belgian educational system.

#### How:

- RCT identifying the causal effect of AI chatbots vs. traditional learning path.
  - Compared: Control (Traditional Path) vs. T1 (Reduced TP + AI) vs. T2 (Tailored AI).
  - Main Outcome: ↑ Increase in Financial Literacy Scores 10pp in Std. for both AI groups relative to Control.
- ▶ Data from N=2236 students in Belgium that have started the learning path.

#### Heterogeneities:

Heterogeneity by prior knowledge and student characteristics explored.

# Justification for Financial Education in Belgium

- ▶ Low Basic Financial Literacy: Significant portion of Flemish students struggle with basic financial decisions. ¹
- Socio-Economic Gap: Strong correlation between socio-economic status and financial literacy scores highlights inequality. 2
- Teacher Training Imperative: Many teachers lack sufficient financial literacy skills to effectively teach the subject.
- Curriculum Development: Continuous curriculum development is needed to address evolving financial challenges. 4

OECD (2017). PISA 2015 results: Students' financial literacy. Paris: OECD Publishing.

<sup>&</sup>lt;sup>2</sup>De Beckker, K., De Witte, K., & Van Campenhout, G. (2019a). Identifying financially illiterate groups: An international comparison. International Journal of Consumer Studies, 43(5), 490–501.

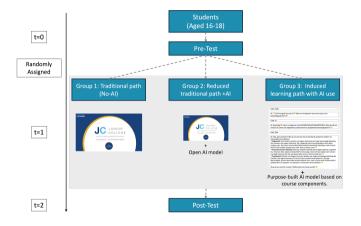
<sup>&</sup>lt;sup>3</sup>De Beckker, K., Compen, B., De Bock, D., & Schelfhout, W. (2019). The capabilities of secondary school teachers to provide financial education. Citizenship, Social and Economics Education, 18(2), 66-81.

<sup>&</sup>lt;sup>4</sup>European Communities. (2007). Key competences for lifelong learning. European reference framework. Retrieved from <a href="http://hdl.voced.edu.au/10707/285153">http://hdl.voced.edu.au/10707/285153</a>.

#### Contribution

- Delivers causal evidence from a RCT in Belgian secondary education on the effectiveness of AI chatbots in improving financial literacy scores compared to traditional instruction.
- Uniquely assesses both cognitive outcomes (financial literacy) and affective/experiential factors (e.g., motivation, user experience) related to AI tool adoption in education.
  - Different to Gregory Kestin (WP. 2024) and Owen Henkel et al. (WP. 2025) that focus on learning in mathematics.
- Provides novel insights into the application of AI (comparing generic vs. tailored chatbots) within financial literacy, informing AI tool design for educational contexts.

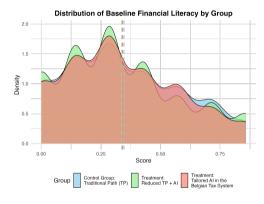
# Study Design: Randomized Controlled Trial (RCT)



The sample size of 732 was determined by a power analysis ( $\alpha=0.05$ , power =0.80), assuming a medium effect size (Cohen's d =0.2) for the primary outcome: the post-test score difference between the combined Al groups and the control group.



#### Randomization Check: Baseline Score Balance



**Figure:** Kernel density plot of baseline financial literacy scores for Control (likely Blue). Treatment 1 (Reduced TP+AI, likely Green), and Treatment 2 (Tailored AI, likely Red). Distributions appear very similar.

| Variable  | Baseline Score                   |
|---|----------------------------------|
| Control Group Mean (Constant)                       | 0.347 (0.009)***                 |
| Treatment: Reduced TP $+$ AI Treatment: Tailored AI | -0.009 (0.013)<br>-0.006 (0.013) |
| Observations  | 2,236                            |

Notes: Baseline balance check. Standard errors in parentheses. N=2,236. \*\*\* p<0.001, \*\* p<0.01, \* p<0.05. Ref: Control Group.

#### Interpretation:

- No significant difference in baseline score between treatment arms and control (coefficients are small, p>0.4).
- Supports successful randomization. Groups are comparable at baseline.

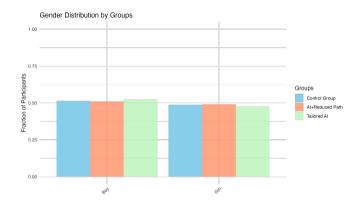
#### **Baseline Outcomes Balance**

Table: Descriptive Statistics by Group (Baseline)

| Variable                        | Traditional Path(TP) | Reduced TP+ AI | Tailored AI(Belgian Tax) |
|---------------------------------|----------------------|----------------|--------------------------|
| Overall Score                   | 0.347 (0.245)        | 0.338 (0.246)  | 0.341 (0.239)            |
| Attitude and Motivation         | 2.861 (0.680)        | 2.882 (0.679)  | 2.839 (0.651)            |
| Learning & User Experience      | 2.783 (0.888)        | 2.783 (0.884)  | 2.743 (0.826)            |
| Self-Regulation & Metacognition | 2.723 (0.813)        | 2.649 (0.787)  | 2.661 (0.780)            |
| Engagement & Commitment         | 2.544 (0.767)        | 2.490 (0.704)  | 2.500 (0.770)            |
| Self-Confidence & Self-Efficacy | 2.685 (0.880)        | 2.689 (0.836)  | 2.698 (0.863)            |
| Emotional Factors               | 2.466 (0.803)        | 2.456 (0.768)  | 2.488 (0.812)            |

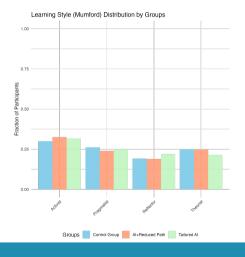
Note: Values are Mean (Standard Deviation). Scales are 1-5 Likert unless noted for Overall Score. Variable descriptions: Attitude and Motivation: Interest in learning taxes; Perceived usefulness; Motivation from lesson. Learning & User Experience: Usefulness for understanding; Ease of use/intuitiveness; Satisfaction with experience. Self-Regulation & Metacognition: Monitoring understanding; Strategies for difficulties; Connecting learning to life. Engagement & Commitment: Enthusiasm and energy; Absorption/concentration; Perceived amount learned. Self-Confidence & Self-Efficacy: Confidence solving problems; Belief in practical application. Emotional Factors: Anticipated test anxiety; Performance expectations.

#### **Baseline Characteristics: Gender Balance**



- Gender distribution compared across groups at baseline.
- *Test:* Pearson's  $\chi^2(2) = 0.74$ , p = 0.946.
- ► **Conclusion:** Groups well-balanced on gender.

# Baseline Characteristics: Learning Style (Murford) Balance



- Learning Style distribution compared across groups at baseline.
- Test: Pearson's  $\chi^2(6) = 5.36$ , p = 0.49.

## Honey and Mumford Learning Style:

- Activist: Learns best by doing and experiencing.
- Reflector: Learns best by observing and thinking things through.
- Theorist: Learns best by understanding concepts, and the logic behind things.
- Pragmatist: Learns best when they see a practical application

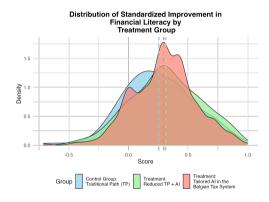
# **Baseline Balance: Categorical Variables**

Table: Baseline Balance Check for Categorical Characteristics

| Variable                                | Test Statistic ( $\chi^2(df)$ ) | p-value |
|---|---------------------------------|---------|
| Gender                                  | $\chi^2(4)=0.74$                | 0.946   |
| Type of School                          | $\chi^2(8) = 10.37$             | 0.240   |
| Last Dutch Grade (Previous School Year) | $\chi^2(8) = 5.00$              | 0.757   |
| Last Math Grade (Previous School Year)  | $\chi^2(8) = 7.63$              | 0.471   |
| Predominant Language Used at Home       | $\chi^2(4)=0.73$                | 0.948   |
| Learning Style (Mumford)                | $\chi^2(6) = 5.36$              | 0.499   |
|   |                                 |         |

*Note*: All p-values are substantially greater than conventional significance levels (e.g.,  $\alpha=0.05$ ). No statistically significant imbalances were detected. The groups appear well-balanced for these characteristics at baseline.

# Main Result - Gained Learning

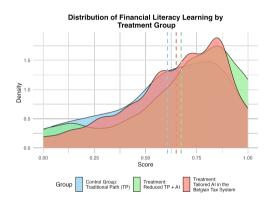


**Figure:** Kernel density plot of gained learning observed in financial literacy scores

| Variable   | Baseline Score                     |
|--|------------------------------------|
| Control Group Mean (Constant) Treatment: Reduced TP + AI | 0.254 (0.021)***<br>0.067 (0.030)* |
| Treatment: Tailored AI                                   | 0.043 (0.025)                      |
| Observations   | 640                                |

Notes: Baseline balance check. Standard errors in parentheses. N=640 (87% of expected participants by power analysis). \*\*\* p=0, \*\* p<0.001, \* p<0.05, \* p<0.1. Ref: Control Group.

# Main Result - Financial Literacy Learning



| Figure: | Kernel | density | plot | of | learning | observed | in | financial | literacy |
|---------|--------|---------|------|----|----------|----------|----|-----------|----------|
| scores  |        |         |      |    |          |          |    |           |          |

| Variable  | Baseline Score                   |
|---|----------------------------------|
| Control Group Mean (Constant)                     | 0.608 (0.020)***                 |
| Treatment: Reduced TP + AI Treatment: Tailored AI | 0.067 (0.030)*<br>0.043 (0.025)· |
| Observations                                      | 640                              |

Notes: Baseline balance check. Standard errors in parentheses. N=640 (87% of expected participants by power analysis). \*\*\*p = 0, \*\*p < 0.001, \*p < 0.05, \*p < 0.1. Ref: Control Group.

| Effect Size                   | 0.10                       | 0.15                       | 0.20                    | 0.25                    | 0.30                    | 0.35                    |
|-------------------------------|----------------------------|----------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Power<br>0.80<br>0.85<br>0.90 | 2901.0<br>3288.0<br>3807.0 | 1296.0<br>1467.0<br>1698.0 | 732.0<br>831.0<br>960.0 | 474.0<br>534.0<br>618.0 | 333.0<br>375.0<br>432.0 | 246.0<br>279.0<br>321.0 |
| 0.95                          | 4644.0                     | 2070.0                     | 1170.0                  | 753.0                   | 525.0                   | 390.0                   |

# Motivation, Self-Regulation, and Engagement Results

Table: Gained Motivation, Self-Regulation, and Engagement Results

| Variable Constant               |                      | Reduced TP+ AI     | Tailored AI(Belgian Tax) |  |
|---------------------------------|----------------------|--------------------|--------------------------|--|
| Attitude and Motivation         | -0.1724 (0.680)***   | 0.04422 (0.09774)  | -0.13610 (0.08398)       |  |
| Learning & User Experience      | -0.2903 (0.07391)*** | 0.05812 (0.11140)  | 0.0500 (0.09557)         |  |
| Self-Regulation & Metacognition | -0.0113 (0.0600)     | -0.0596 (0.0902)   | 0.1271 (0.0776)          |  |
| Engagement & Commitment         | 0.13706 (0.06835)    | 0.00242 (0.10297)  | 0.06976 (0.08854)        |  |
| Self-Confidence & Self-Efficacy | -0.24200 (0.07650)** | -0.22372 (0.11488) | 0.20803 (0.09879)*       |  |

Notes: OLS Regression. Dependent Variable: Change from pre-test to post-test (Gained Points, Scaled 1-5). Standard errors in parentheses. N=640.

Statistical Significance:

<sup>\*\*\*</sup> p=0, \*\* p<0.001, \*p<0.05, \*p<0.1. Ref: Control Group.

#### **Conclusions**

Main Finding: Al-supported financial literacy interventions led to statistically significant improvements in financial literacy scores compared to traditional methods.

 Standardized scores increased by approximately 0.07 to 0.10 standard deviations on average, a moderate but meaningful effect.

#### Further Steps:

- Long-term Retention: Assess the durability of financial literacy gains over time (e.g., two months post-test).
- Cost-Effectiveness Analysis: Compare Al-supported interventions to traditional classroom instruction:
  - Are Al-supported methods more cost-effective?

$$\frac{Cost_i}{LATE_i}$$

- Heterogeneity Analysis: Explore differential impacts using quasi-experimental methods:
  - Learning styles, Language spoken at home, Prior knowledge percentiles, Math performance, etc.

# The Impact of Al-Supported Learning on Financial Literacy: Evidence from a Randomized Controlled Trial<sup>5</sup>

PhD Student KU Leuven LEER Pontificia Universidad Javeriana Thank you!

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