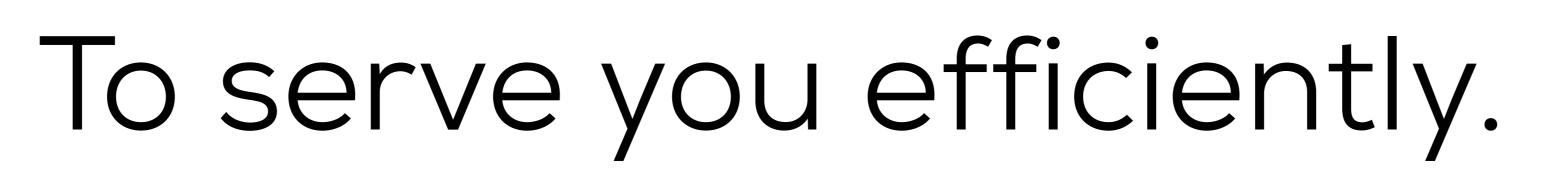
Our Service Commitment

Dear Valued Partner, you are the most important visitor to us today we promise:



To make time to know you and offer you products and service options designed to meet your needs.

To be courteous at all times and treat you with respect and dignity.

To always put your needs first while ensuring a mutually beneficial relationship.

To give feedback that is accurate and concise.

To take responsibility for product and service knowledge.

To respect your privacy and confidentiality.

Ukuzinikela kwethu kusevisi

Bathengi abathandekayo, sithanda ukulazisa ukuthi libaluleke kakhulu kithi emahofisini ethu, ngakho siyathembisa:

Ukukusiza ngokugcweleyo.

Ukwazi okwengeziweyo ngawe lokukunikeza amasevisi afana nezifiso zenhliziyo yakho.

Ukukusiza ngokukuphatha kahle, ngendlela elenhlonipho lesithunzi.

Ukubeka izifiso zenhliziyo yakho phambili lokwenza ubudlelwano obusiza thina kanyelawe.

Ukukunikeza impendulo emfitshane njalo epheleleyo.

Ukuthatha isinqumo sokukunikeza ulwazi mayelana lamasevisi ethu.

Ukuhlonipha imfihlo yakho.

Kuzvipira kwedu kukubatsirai

Vanodiwa vatengi, tinokuzivisai kuti makatikoshera zvikuru kumahofisi edu naizvozvo tinokuvimbisai:

Kukubatsirai zvizere.

Kuziva zvizere pamusoro penyu nekukupai zvigadzirwa ne masevhisi anoenderana nezvishuwo zvemoyo yenyu.

Kukubatsirai zvine tsika, nekukubatsirai zvineruremekedzo, nehunu mukati.

Kuisa zvishuwo zvemoyo yenyu pamberi uyezve tichiumba hukama hunobatsira imi nesu.

Kukupai mhinduro nenguva pfupi, izere uye yakarurama.

<u>Kukunai ruzivo ruzere maererano nema services nemanroducts edu</u>



