

Heuristic Evaluation – UCL Systems Engineering COMP 2014

Name: Esben

Project Title: PoliticsMapper

Interface	Issue	Heuristic(s)	Frequency 0 (rare) to 4 (common)	Impact 0 (easy) to difficult (4)	Persistence 0 (once) to 4 (repeated)	Severity = Sum Total of F+I+P /3
	When looking at similarity results, the id of a given paragraph is displayed at the top of the page. This is not something that the user can relate to. Instead of “uk.org.publicwhip/debate/1993-07-08a.515.3”, it should say “Speech by X on topic Y, on the 8 th of july, 1993”	2. Match between system and the real world	3	0	1	2
	When viewing an individual result, you need to go back one page, and then click the similar button to get similarity results. The user should have an option to go to similar results directly from the individual result page.	7. Flexibility and efficiency of use	1	1	1	1
	When no search results are found, the results page is blank. A message explaining what has happened should be displayed	9. Help users recognise, diagnose, and recover from errors, 1. Visibility of the system status	1	1	2	4/3
	Advanced search and filtering features are not available for expert users.	7. Flexibility and efficiency of use	2	2	2	2
	When looking at results it is not clear what keywords make the result relevant to the search or in what way the result is similar to the previous paragraph. The keywords could be highlighted or put in a bold font.	1. Visibility of system status	3	2	3	8/3

	The text on the front page on top of the background (image of the parliament), can be hard to read, because there is little contrast (depending on how far you have scrolled / position of the text)	8. Aesthetic and minimalist design	1	1	1	1
	The buttons at the bottom of the front page does not do anything. This should be indicated graphically, e.g. by make them a gray colour (convention for inactive buttons)	1. Visibility of system status	1	0	1	2/3
	When viewing individual results (with their surrounding paragraphs), the user should be able to get similar results to paragraphs immediately before and after the current paragraphs	7. Flexibility and efficiency of use	2	2	2	2
	When viewing individual results, it says in the top: "results for: " and then nothing. This should either be removed or a description of the current paragraph should be put there.	1. Visibility of system status	2	1	1	4/3