Heuristic Evaluation – UCL Systems Engineering COMP 2014

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Interface	Issue	Heuristic(s)	Frequency 0 (rare) to 4 (common)	Impact 0 (easy) to difficult (4)	Persistence 0 (once) to 4 (repeated)	Severity = Sum Total of F+I+P /3
Home page	Sections are displayed on the homepage which will not be of use to the users, especially the blogs and the team description section	8	1	1	1	1
Debate	Page displays "results for:" at the top of the page without the query, this is an unnecessary use of space	8	2	1	3	2
Home page	No indication or feedback to the user when carrying out a search	1	3	2	3	3
Home page	The links at the bottom of the page all lead back up to the search section within the same page rather than going to the relevant page	4,5	3	2	2	2
Home page	Within the navigation menu, the Politics Mapper and Home link both lead to the exact same place, this is also unnecessary	7	1	0	1	1
Search results	When the user searches for a topic that does not exist in the database, the system displays a blank page, rather than an error message, this wastes their time as they have to go back and	7	2	2	2	3

	forth					
Search results	The user must travel back to the homepage from the results page for every query	7		3	3	2	4