Heuristic Evaluation

Structure of the individual report

## List of Violations

Report the heuristics’ violations you identified. Each of them must be numbered sequentially, formatted as follow:

*[Issue #]. [Heuristic #] [Heuristic Title]*

*Where: [Where the issue occurred – task, step, page]  
What: [Description of the problem]*

*Why: [Reason why it violates the heuristic]*

*Severity: [0-4, according to Nielsen’s severity rating]*

For example:

1. H4 Consistency and standards

Where: Specify your language.

What: The app uses “Save” for saving information, except here where it uses “Store”.

Why: It is an inconsistent terminology for the same function in the application, which can create confusion.

Severity: 3