



Store Phones Android Kiosk

- 1) Tap **Start**.
- 2) For Your Review – **Agree to all(optional) Then click Agree**
- 3) Permissions for Samsung apps and services **Click More, More, Agree**
- 4) Tap **OK** on the Knox Cloud Service screen popup.
- 5) Connect to a Wi-Fi network **TDXTech_Guest password: support247** and tap **Next**.
- 6) Wait a few minutes to update.
- 7) Set up your phone – tap **Continue**
- 8) This device isn't private – tap **Next**
- 9) Updating and Registering device for a few minutes.
- 10) Your work checklist (sometimes Set a screen lock takes a minute to pop up.
- 11) Tap **Set a screen lock**.
- 12) Tap **PIN**.
- 13) Type in **4-digit** PIN using store number if it's less than 4 put in leading zeros (i.e. store 1 would be 0001) **click the radio button Confirm PIN without tapping OK. Hit Continue**
- 14) Enter again and Tap **OK**.
- 15) Tap **Install work apps**.
- 16) The screen will display a list of apps that will be installed: **Microsoft Authenticator, Microsoft Intune, and Managed Home Screen**. And available apps.
- 17) Tap **Done**.
- 18) Tap on **Register shared device – Set up**.
- 19) Setup Hibbett Sports Access Tap **NEXT**.
- 20) Tap **DONE**.
- 21) Allow Managed Home Scree – **Allow**
- 22) On the **Notification Permission Needed** screen tap **GRANT**.
- 23) Tap **Got it** at the bottom of the screen
- 24) Select **Managed Home Screen** and slide the bar to the right and select **Allow**. Then exit the screen.
- 25) Wait 10-20 minutes for the following apps to install: **(While waiting I usually set the Autolock and Time Zone)**
 - a. Teams
 - b. Outlook
 - c. OneDrive
 - d. Lens
 - e. Camera
 - f. Gallery
 - g. W.I.M.B. (removed)
 - h. Halo App (Pilot Program)
 - i. Meta Business (removed)
 - j. Instagram
 - k. Sprinklr Enterprise
 - l. Chrome
 - m. Hibbett | City Gear
 - n. Happy Returns
 - o. Apply Now
 - p. Toe to Head
- 26) Tap on **Outlook**.
- 27) Tap **ADD ACCOUNT**.
- 28) Enter the store email address, (for Store 387, would be store.387@hibbett.com for CityGear stores store.387@citygear.com) tap **ADD ACCOUNT**
- 29) Enter the password. Citygear is Fab5!@87 Hibbett is 5Star@87
- 30) Tap on **MAYBE LATER**.
- 31) Close Outlook.

- 32) Tap on **TEAMS**.
- 33) Tap on the store email address.
- 34) Tap **Continue**.
- 35) Tap **Continue**.
- 36) Tap **Got it**.
- 37) Close TEAMS.
- 38) Tap on **OneDrive**.
- 39) Tap **SIGN IN**.
- 40) Close OneDrive.

- 41) Setup Sprinklr - ensure this icon  not 
- 42) Enter the store email address, (for Store 387, would be store.387@hibbett.com for CityGear stores store.387@citygear.com) Continue
- 43) Click on Hibbett Sports SSO
- 44) Enter the store email address, (for Store 387, would be store.387@hibbett.com for CityGear stores store.387@citygear.com) Next
- 45) Enter the password. Citygear is Fab5!@87 or for Hibbett is 5Star@87 Sign in
- 46) Stay Signed in? check the box Don't show this again then click Yes.
- 47) Click on the **Apply Now** icon. Chrome First Run will pop up **accept terms and conditions**. Click **on Accept Cookies**
- 48) Click on Halo app, click skip the click Login. UserId box should come up. If not workaround below.
- 49) Click on the Hibbett|City Gear app to make sure it opens

Exiting Kiosk Mode (do not pass along to stores)

- 1) Tap on the left arrow key about 14 times on the navigation bar.
- 2) Tap on Exit Kiosk.
- 3) Type exit Kiosk code PIN 1728.

Changing Auto-Lock Settings

- 1) Tap on **Lock Screen**.
- 2) Tap on **Secure lock settings**.
- 3) Enter **PIN**
- 4) Tap on **Auto Lock when screen turns off**
- 5) Tap on **Maximum (4 minutes 30 secs)**.

Changing Time Zone

- 1) Tap on **General Management**.
- 2) Tap on **Date and time**.
- 3) Tap on **Automatic date and time**.
- 4) Tap on **Time zone**.
- 5) Select the time zone for store location.

Halo Workaround

1. Open chrome browser
2. Go to : halo.checkpointsystems.com
3. Log in, Close Chrome
4. Go to Halo App, Login