Wireless Scanner Guide:

KB0010127 - Latest Version

Pairing Wireless Scanners

Issue:

Generally, Tablet systems use wireless scan guns instead of the wired scanner found on Register one. This guide will cover how to pair a handheld scanner with a Tablet system.

Resolution:

Atl+Tab to Xenvironment and hit F3





Click on option 15 Bluetooth Scanner Config and click Continue



Click Yes when asked to launch the Bluetooth scanner pairing assistant.



Click on Prep Scanner For Pairing



Click on the first box on the left and scan the box



Click on the middle box and scan it



Click on the last box and scan it, then clock the Close button



The pairing tool should start to scan for Bluetooth devices and if all barcodes were scanned successfully, then the scanner should show up under New Bluetooth Scanners.

Once it's done scanning click on the device under New Bluetooth Scanners and then click on **Connect Selected Scanner**

(The device should show up as Xenon 1902 and show its serial number.)

After clicking Connect Selected Scanner, the **Scan Code Form** box should pop up.



Click on the first box (at the top) and scan the Barcode that appears.



Click on the second box and scan the Barcode that appears,

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Click on the third box and scan the Barcode that appears.

If pairing was successful you will get a "Pairing success!" message.

Click ok on the message:



(If you get a Pairing failed! message, then you must start the pairing process over from the beginning.)



Scan the bar code the shows up in the Programming Form and click on the message "Click when done scanning"



Scan the barcode on the Scan Test Form pop up.

The box under the barcode should populate after scanning.



If successful you will receive a Success message.



The scanner should show under the Paired Bluetooth Scanners field once successfully paired with the Tablet.

Once the Scanner is paired, close the pairing tool and start Xstore as normal.

Scanner Configurations -

Pair the scanner to the base. Scanning the barcode on the bottom/back of the base and placing the scanner in the base for 15 – 20 seconds should accomplish this. You should hear a few beeps during this process.

Un-pair the scanner from the docking station with the below code





If scanner isn't linked to base / Not Charging:

Charge and Link Mode

If you want to charge a scanner and link to the base, use Charge and Link Mode. If the base is programmed for Charge Only Mode, you must link a scanner to it first in order to program it for Charge and Link Mode. Scan the linking barcode on the base to link the scanner, then scan Charge and Link Mode. *Default = Charge and Link Mode.*



Replacing Scanner that is broken or Linked to a Base:

Override Locked Scanner

If you need to replace a broken or lost scanner that is linked to a base or an Access Point, scan the Override Locked Scanner barcode below with a new scanner and place that scanner in the base, or scan the Access Point linking barcode. The locked link will be overridden; the broken or lost scanner's link with the base or Access Point will be removed, and the new scanner will be linked.



Pairing Scanner to New Base for the First time after Factory default/ Brand new Scanner:

Open Link Mode - Single Scanner

When newly shipped or defaulted to factory settings, a scanner is not linked to a base or an Access Point. A link is established when the scanner is placed into a base, or an Access Point linking barcode is scanned. When in Open Link Mode, a new link is established when a new scanner is placed in the base, or you scan an Access Point linking barcode. Each time a scanner is placed into a base or scans an Access Point linking barcode, the scanner becomes linked to the base or Access point and the old scanner is unlinked.



Hot Fix for scanner to added enter and leading/trailing characters :



PREBK2997B213C5C80..

Beeper Volume - Good Read

The beeper volume codes modify the volume of the beep the scanner emits on a good read. Default = High for Granit/Xenon, Low for Xenon HC.









IF THE SCAN GUN HAS LIGHT ON BUT DOES NOT READ BAR CODE

- 1. open up HIBBNET in Internal Apps
- 2. Open up HOT FIX_XSTORE Scanner not scanning warehouse bar codes
- 3. Scan large bar code at bottom of article
- 4. Scan gun should then be able to scan bar codes
- 5. This will work for both register 1 and register 2 scan guns.