



# IT Service Desk: Customer Service Fundamentals

Course completed by Porscha Lucio

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Top skills covered

IT Service Management

A handwritten signature in black ink that reads "Dan Boden".

Head of Global Content, Learning

Certificate ID: 704174cb6655c7c19cb0dc15032c3993d1b239d2b63d7d95fab9a27488ccd4b9

