



IT Service Desk: Customer Service Fundamentals

Course completed by Porscha Lucio
Mar 02, 2025 at 04:24AM UTC • 1 hour 51 minutes

Top skills covered

IT Service Management

A stylized, handwritten signature in black ink that reads "Dan Rodnitzky".

Head of Global Content, Learning



Certificate ID: 704174cb6655c7c19cb0dc15032c3993d1b239d2b63d7d95fab9a27488ccd4b9