Θ

progect description

This project is dedicated to hypotheses prioritizing and A B testing. I need to:

- · prioritize hypotheses that may help boost revenue,
- launch an A/B test,
- · analyze the results

We have 3 datasets: 1 for hypotheses Prioritization and 2 for A B testing:

Hypotheses Prioritization:

hypotheses dataset contains a number of hypotheses with brief descriptions and scaled (0-10) qualities like:

- Reach
- Impact
- Confidence
- Effort they are to be compared with the help of ICE/RICE Prioritization Types (STEP 2)

A B testing:

orders dataset contains information on every orders and on users who made it:

- transactionId order identifier
- visitorId identifier of the user who placed the order
- date of the order
- revenue from the order
- group the A/B test group that the user belongs to

visits dataset contains information on the number of visits on the date specified in the A/B test group specified:

- date of the order
- group A/B test group
- visits number of visits

Table of Contents

- 1 progect description
 - • <u>1.0.0.1 Hypotheses Prioritization:</u>
 - 1.0.0.2 A B testing:
- 2 Step 1. Downloading the data and its preprocessing
 - • 2.0.0.1 downcasting
 - 2.0.0.2 comparing
 - o 2.0.1 Double-group participants
 - 2.0.2 Conclusion
- 3 Step 2. Part 1. Prioritizing Hypotheses
 - 3.0.1 ICE framework
 - 3.0.2 RICE framework
 - 3.0.3 Prioritization changes
 - 3.0.3.1 Conclusion:
 - 3.0.4 ICE/RICE comparison plot
- 4 Step 3. Part 2. A/B Test Analysis
 - 4.0.1 Cumulative revenue by group
 - 4.0.1.1 Conclusions and conjectures
 - 4.0.2 Cumulative average order size by group
 - 4.0.2.1 Conclusions and conjectures¶
 - 4.0.3 Relative difference graph for the average purchase sizes
 - 4.0.3.1 Conclusions and conjectures¶
 - 4.0.4 Each group's conversion rate daily
 - 4.0.4.1 Conclusions and conjectures¶
 - 4.0.5 Scatter chart of the number of orders per user
 - 4.0.5.1 Conclusions and conjectures
 - 4.0.6 95th and 99th percentiles for the number of orders per user
 - 4.0.6.1 Conclusions and conjectures
 - 4.0.7 Scatter chart of order prices
 - 4.0.7.1 Conclusions and conjectures
 - 4.0.8 Percentile of order prices
 - 4.0.8.1 Conclusions and conjectures
 - 4.0.9 Statistical significance of the difference in conversion
 - 4.0.9.1 hypotheses description

- 4.0.9.2 Conclusions and conjectures
- 4.0.10 Statistical significance of the difference in average order size
 - 4.0.10.1 hypotheses description
 - 4.0.10.2 Conclusions and conjectures
- o 4.0.11 Statistical significance of the difference in conversion of filtered data
 - 4.0.11.1 hypotheses description
 - 4.0.11.2 Conclusions and conjectures
- 4.0.12 Statistical significance of the difference in average order size for filtered data
 - 4.0.12.1 hypotheses description
 - 4.0.12.2 Conclusions and conjectures
- 5 Step 4. Decision based on the test results.
- 6 Step 5. General Conclusion

Step 1. Downloading the data and its preprocessing

We will use 8 libraries:

- · pandas: for data processing
- numpy, math: for calculations
- matplotlib, seaborn, plotly express: for data visualisation
- datetime: for working with data
- · scipy for hypotheses testing
- sys, warnings: for not showing the warnings

```
In [1]: import pandas as pd
        import numpy as np
        import matplotlib.pyplot as plt
        import datetime
        from datetime import timedelta
        import seaborn as sns
        import plotly.express as px
        import plotly.graph_objects as go
        import math as mth
        from scipy import stats as st
        import sys
        import warnings
        if not sys.warnoptions:
               warnings.simplefilter("ignore")
        pd.set_option('display.max_columns', 500)
        pd.set option('display.max rows', 500)
```

Data extracted successfully

THE HYPOCHEDED GALGADEL.

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 9 entries, 0 to 8
Data columns (total 5 columns):
 #
    Column
                 Non-Null Count Dtype
 0
    Hypothesis 9 non-null
                                 object
    Reach
                 9 non-null
                                uint8
 1
    Impact
 2
                 9 non-null
                                uint8
 3
    Confidence 9 non-null
                                uint8
 4
    Effort
                 9 non-null
                                uint8
dtypes: object(1), uint8(4)
memory usage: 1.4 KB
None
                     Impact Confidence
           Reach
                                           Effort
count
        9.000000
                  9.000000
                               9.000000
                                          9.000000
mean
        4.777778
                 4.777778
                               5.555556
                                          4.888889
std
        3.153481
                 3.192874
                               3.045944
                                         2.803767
                  1.000000
       1.000000
                               1.000000
                                         1.000000
min
25%
        3.000000
                  3.000000
                               3.000000
                                          3.000000
50%
        3.000000
                   3.000000
                               7.000000
                                          5.000000
75%
        8.000000
                  7.000000
                               8.000000
                                          6.000000
       10.000000 10.000000
                               9.000000 10.000000
max
Number of duplicated entities: 0
The orders dataset:
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1197 entries, 0 to 1196
Data columns (total 5 columns):
                   Non-Null Count Dtype
 #
    Column
                    -----
 0
    transactionId 1197 non-null
                                  int64
 1
                                  int64
    visitorId 1197 non-null
 2
                                  datetime64[ns]
    date
                   1197 non-null
 3
    revenue
                   1197 non-null
                                   float64
                                  object
     group
                   1197 non-null
dtypes: datetime64[ns](1), float64(1), int64(2), object(1)
memory usage: 105.3 KB
None
       transactionId
                        visitorId
                                        revenue
       1.197000e+03 1.197000e+03
                                    1197.000000
count
mean
        2.155621e+09 2.165960e+09
                                     131.491646
        1.229085e+09 1.236014e+09
std
                                      603.004729
        1.062393e+06 5.114589e+06
min
                                        5.000000
25%
        1.166776e+09 1.111826e+09
                                       20.800000
50%
        2.145194e+09 2.217985e+09
                                       50.200000
75%
        3.237740e+09 3.177606e+09
                                     130.400000
        4.293856e+09 4.283872e+09 19920.400000
max
The dataset "orders" contains information on the period from 2019-08-01 00:00:00 to 2019-08-31 0
0:00:00: 31 days
Number of duplicated entities: 0
The visits dataset:
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 62 entries, 0 to 61
Data columns (total 3 columns):
    Column Non-Null Count Dtype
 0
     date
             62 non-null
                             datetime64[ns]
 1
     group 62 non-null
                            object
    visits 62 non-null
                             int64
dtypes: datetime64[ns](1), int64(1), object(1)
memory usage: 4.6 KB
None
          visits
        62.000000
count
       607.290323
mean
std
       114.400560
       361.000000
min
25%
      534.000000
50%
       624.500000
75%
      710.500000
       770.000000
max
The dataset "visits" contains information on the period from 2019-08-01 00:00:00 to 2019-08-31 0
0:00:00: 31 days
Number of duplicated entities: 0
```

downcasting

some downcasting to save space

```
In [4]: orders['transactionid'] = pd.to_numeric(orders['transactionid'], downcast='unsigned')
    orders['visitorid'] = pd.to_numeric(orders['visitorid'], downcast='unsigned')
    orders['revenue'] = pd.to_numeric(orders['revenue'], downcast='float')
    visits['visits'] = pd.to_numeric(visits['visits'], downcast='unsigned')
```

comparing

number of orders made

```
In [5]: successes = orders.group.value_counts()
successes
Out[5]: B 640
A 557
Name: group, dtype: int64
```

number of visits made

```
In [6]: trials = visits.groupby('group')['visits'].sum()
trials

Out[6]: group
    A    18736
    B    18916
    Name: visits, dtype: uint16
```

difference

```
In [7]: (successes/trials)[1] - (successes/trials)[0]
Out[7]: 0.004104927280643319
```

Double-group participants

Let's find whether we have users who belong to A and B at the same time and get rid of them

We found users who belong both to A and B and we better get rid of them for keeping the data clean

```
In [9]: bad_orders = orders[orders.visitorid.isin(spolied_uses_groupping.index)] # orders of spoiled use
    rs
    orders = orders[np.logical_not(orders.visitorid.isin(spolied_uses_groupping.index))] # clear ord
    ers data
```

```
In [10]: bad_orders_dates = bad_orders.groupby(['group', 'date']).visitorid.nunique().reset_index()
bad_orders_dates.columns=['group','date','bad_orders_amount']
```

Lets also substract the amount of spoiled orders from the visits table

```
In [11]: visits = visits.merge(bad_orders_dates, on =['group', 'date'], how='left').fillna(0)
    visits['visits'] = visits['visits'] - visits['bad_orders_amount']
    visits = visits.drop('bad_orders_amount', axis=1)
    orders.info()
```

```
4 group 1016 non-null object dtypes: datetime64[ns](1), float32(1), object(1), uint32(2) memory usage: 35.7+ KB
```

In [62]: print(f'We threw away {len(spolied_uses_groupping)} users that belong both to A and B made {len(bad_orders)} orders')

We threw away 58 users that belong both to A and B made 181 orders

Conclusion

The datasets contain information on monthly visits ond orders on the site.

There are users who have been mistakenly assigned to both groups A and B groups. I got rid of them losing 181 rows of orders data from 58 users. Also I substracted those wrong users from the visits table. Now the data is clear, no duplicates found.

hypotheses:

We have 9 hypotheses to test with nice and understandable ratings.

AB:

Orders and visits datasets are prepared for A/B test analyse due to source separations they already have. It's just A/B test, not muliple test. There are both a little more visitors and a little more orders from group B. From the first glance, ratio orders per visits for B is ~0.4% bigger, that's not much, certainly not for this volumes of sales. Further information is yet to discover.

Step 2. Part 1.Prioritizing Hypotheses

ICE framework

Out[13]:

	hypothesis	ICE	ICE_share
8	Launch a promotion that gives users discounts	16.20	100.00
0	Add two new channels for attracting traffic. T	13.33	82.28
7	Add a subscription form to all the main pages	11.20	69.14
6	Show banners with current offers and sales on	8.00	49.38
2	Add product recommendation blocks to the store	7.00	43.21
1	Launch your own delivery service. This will sh	2.00	12.35
5	Add a customer review page. This will increase	1.33	8.21
3	Change the category structure. This will incre	1.12	6.91
4	Change the background color on the main page	1.00	6.17

RICE framework

Out[14]:

	hypothesis	RICE	RICE_share
2	Add product recommendation blocks to the store Add two new channels for attracting traffic. T		100.00
0			71.43
6	Show banners with current offers and sales on	40.0	71.43
8	Launch a promotion that gives users discounts	16.2	28.93
7	Add a subscription form to all the main pages	9.6	17.14
3	Change the category structure. This will incre	9.0	16.07
-	Launch your own delivery service. This will sh	4.0	7.14

5	Add a customer review page. This will increase	4.0	7.14
4	Change the background color on the main page	3.0	5.36

Prioritization changes

Lets see whether 5 lead hypotheses for ICE and RICE are the same:

Out[15]:

		hypothesis	RICE	ICE
	2	Add product recommendation blocks to the store	56.0	7.00
	0	Add two new channels for attracting traffic. T	40.0	13.33
6 Show ba		Show banners with current offers and sales on	40.0	8.00
	8	Launch a promotion that gives users discounts Add a subscription form to all the main pages		16.20
	7			11.20

They are. How about top 3 leaders?

Out[16]:

	hypothesis	RICE	ICE
0	Add two new channels for attracting traffic. T	40.0	13.33

```
In [17]: top_3.hypothesis[0]
```

Out[17]: 'Add two new channels for attracting traffic. This will bring 30% more users'

Conclusion:

In [18]: print(f'We see here that ICE and RICE approach bring us same top 5 leaders, #{list(top_5.index)}
, but they differ in the most promising hypoteses. For ICE it is: \n"{ICE_hypotheses.reset_index
().hypothesis[0]}", \nand for RICE: \n"{RICE_hypotheses.reset_index().hypothesis[0]}". \nNever t
he less both of them consider hypotesis "{top_3.hypothesis[0]}" to be among top 3, but it is sti
ll not the favorite one. \nImportant is that we can see a bigger difference in share: RICE leade
r stands {round(RICE_hypotheses.reset_index().RICE_share[0]-RICE_hypotheses.reset_index().RICE_s
hare[1],2)}% aside from the closes hypothesis, meanwhile ICE have smaller difference of {round(IC
E_hypotheses.reset_index().ICE_share[0]-ICE_hypotheses.reset_index().ICE_share[1],2)}%. Since we
really should pay attention to the amount of users our hypothesis can affect and since the perce
ntage margin for RICE is bigger, I would go with its leader hypothesis: \n"{RICE_hypotheses.reset_index().hypothesis[0]}"')

We see here that ICE and RICE approach bring us same top 5 leaders, #[2, 0, 6, 8, 7], but they d iffer in the most promising hypoteses. For ICE it is:

"Launch a promotion that gives users discounts on their birthdays", and for RICE:

"Add product recommendation blocks to the store's site. This will increase conversion and average purchase size".

Never the less both of them consider hypotesis "Add two new channels for attracting traffic. Thi s will bring 30% more users" to be among top 3, but it is still not the favorite one.

Important is that we can see a bigger difference in share: RICE leader stands 28.57% aside from the closes hypotheis, meanwhile ICE have smaller difference of 17.72%. Since we really should pay attention to the amount of users our hypothesis can affect and since the percentage margin for RICE is bigger, I would go with its leader hypothesis:

"Add product recommendation blocks to the store's site. This will increase conversion and average purchase size"

ICE/RICE comparison plot

Step 3. Part 2. A/B Test Analysis

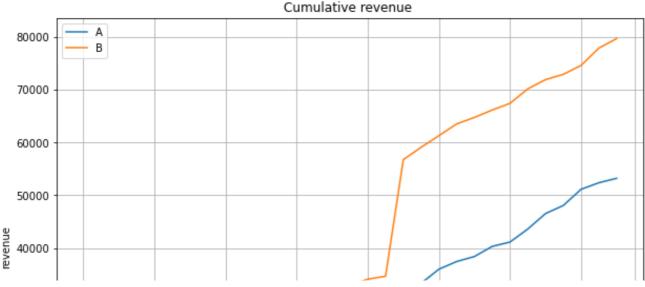
Cumulative revenue by group

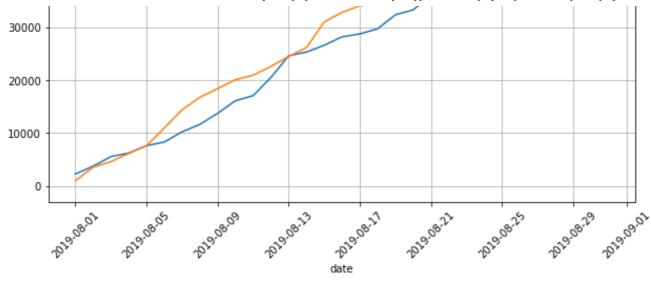
Let's compare the revenue, one of the most speaking for itself indicator of success

Out[25]:

	date	group	orders	buyers	revenue	visitors	average_order
0	2019-08-01	Α	23	19	2266.599854	718.0	98.547820
1	2019-08-01	В	17	17	967.199951	710.0	56.894115
2	2019-08-02	Α	42	36	3734.899902	1336.0	88.926188
3	2019-08-02	В	40	39	3535.300293	1290.0	88.382507
4	2019-08-03	Α	66	60	5550.100098	1843.0	84.092426
5	2019-08-03	В	54	53	4606.899902	1797.0	85.312961
6	2019-08-04	Α	77	71	6225.600098	2556.0	80.851949
7	2019-08-04	В	68	66	6138.500000	2564.0	90.272059
8	2019-08-05	Α	99	92	7623.600098	3309.0	77.006062
9	2019-08-05	В	89	87	7587.800293	3269.0	85.256183

```
In [27]: plt.figure(figsize=(10, 8))
    plt.title('Cumulative revenue ')
    plt.grid()
    plt.plot(cumulativeRevenueA['date'], cumulativeRevenueA['revenue'], label='A')
    plt.plot(cumulativeRevenueB['date'], cumulativeRevenueB['revenue'], label='B')
    plt.xticks(rotation=45)
    plt.xlabel('date')
    plt.ylabel('revenue')
    plt.legend();
```



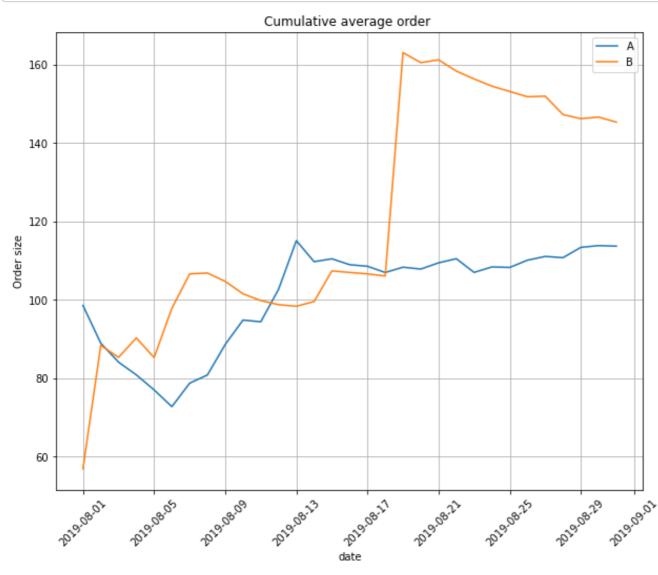


Conclusions and conjectures

The B group brought 26439 more revenue than A group (A: 53212, B: 79651), leading from the second day of test till the end, with a great surge on the 2019-08-18, while group A kept the same pace, stably gaining revenue. Probably the B group introduced a different marketing methods or announced a very popular item that caught users attention or a nice discount on that day and that caused huge order flow, but that was a 1-day event, because later on B continued with the same pace. Would be interesting to find out what happened there. Shortly: the revenue margin happened not die to "bad" A group visitors flow, but due to something great in B group on the 2019-08-18 and general stronger B pace.

Cumulative average order size by group

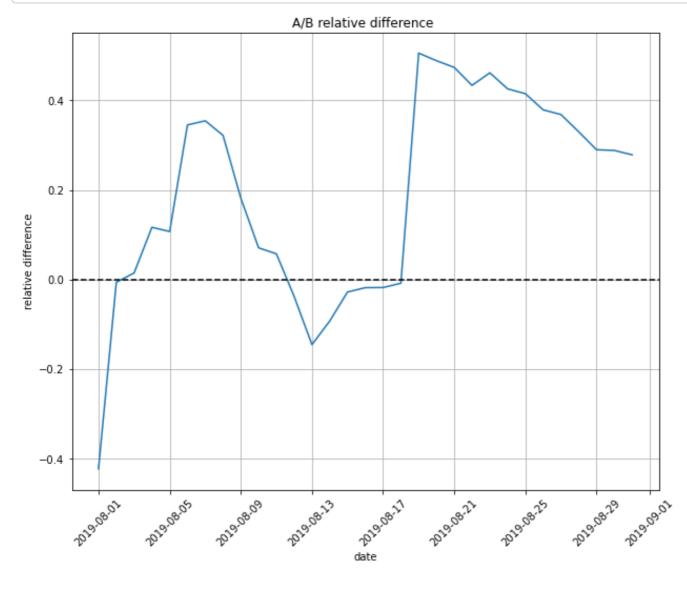
Let's compare the average order situration



Conclusions and conjectures¶

Once again we see that group B leads. A and B met on the 2019-08-13 but due to the mentioned above B orders surge, groups separated and A ended up with 113 cumulative order while B with 145: the difference is 32. Looks like a D is definite leader, but maybe this happened due to

Relative difference graph for the average purchase sizes



Conclusions and conjectures¶

We can see that, starting low and finishing top, B group have interesting fluctuations. It has clear risings: on 2019-08-01, on 2019-08-05, on 2019-08-18, the date, that stands out again. It falls on 2019-08-08 and from and from 2019-08-11 to 2019-08-13, and from 2019-08-19. We see that B is nearly 27% more "successful" than A: their difference grow to 50%, but falls to 27% at the end. Some of the risings seem natural, but the 2019-08-17 looks like it is due to the outliers.

Each group's conversion rate daily



```
In [31]: B_conversion = pd.Series(cumulativeDataB.conversion).reset_index()
A_conversion = pd.Series(cumulativeDataA.conversion).reset_index()

print('mean conversion difference: ', (B_conversion - A_conversion).mean()[1])

print('median conversion difference: ', (B_conversion - A_conversion).median()[1])

mean conversion difference: 0.0024366555642437756

median conversion difference: 0.0036586135848206275
```

Conclusions and conjectures¶

Both mean and median difference between A and B conversion are less than 0.1% meaning that none of them can be called a leader. The graph is symmetrical after A and B meeting on 2019-08-06. Except for the spikes at the first day (which still bring no difference to mean and median). So even though A conversion from 2019-08-06 till the end was lower the B's, A can't be considered as looser.

Worth mentioning, that all the fluctuations are very little and happened on the distance from 2.4 to 3.3 for B and from 2.5 to 3.5 for A: so, the fluctuations are less than 1%. The difference between final conversion rate is just 0.4%: 2.9% for B and 2.5% for A

Scatter chart of the number of orders per user

middle amount of orders is 1,

mean amount of orders is also 1.04,

Conclusions and conjectures

In general amount of purchases is 1, but we have 2 and 3 orders from 1 user. I would go for calling 3 an outlier: having 2 orders is rare, but it is a normal customer behaviour, we can't just cut them

95th and 99th percentiles for the number of orders per user

```
In [35]: ordersByUsers['orders'].max()
Out[35]: 3
In [36]: np.percentile(ordersByUsers['orders'], [90, 95, 99])
Out[36]: array([1., 1., 2.])
```

Conclusions and conjectures

Just 5% of users purchased more than 1 and only 1% bought more than 2. We can set 3 orders per user as an outlier (yes, 2 orders and above is the choise for 1% of users only, but I don't think that 2 orders is too much per user)

Scatter chart of order prices

A closer look to the values

```
In [39]: orders.sort_values(by='revenue', ascending=False).head(10)
```

Out[39]:

	transactionid	visitorid	date	revenue	group
425	590470918	1920142716	2019-08-19	19920.400391	В
1196	3936777065	2108080724	2019-08-15	3120.100098	В
1136	666610489	1307669133	2019-08-13	1425.800049	Α
744	3668308183	888512513	2019-08-27	1335.599976	В
743	3603576309	4133034833	2019-08-09	1050.000000	Α
1103	1348774318	1164614297	2019-08-12	1025.800049	Α
1099	316924019	148427295	2019-08-12	1015.900024	Α
949	1347999392	887908475	2019-08-21	930.000000	Α
940	2420050534	4003628586	2019-08-08	905.799988	В
613	4071177889	3931967268	2019-08-07	830.299988	В

Conclusions and conjectures

We have 1 enormous outlier of nearly 19920 per order and some other outliers that lay closer to average values. These must be one of the reasons for the data to be skewed. Also can see that 2 orders with highest price came from the B group and I would say, they boosted the revenue that happened from 2019-08-18 to 2019-08-19.

From the first glance, I would say that a price for on order can be considered an outlier if it is above 600, but with respect to the percentile (that can be found below), I would choose 450.

Percentile of order prices

```
In [40]: np.percentile(orders['revenue'], [90, 95, 99]).round(2)
Out[40]: array([280.8 , 414.28, 830.3 ])
```

Conclusions and conjectures

Only 5% of orders cost more than 435.5 and only 1% more than 900. Let's consider 450 a base value for finding outliers.

Statistical significance of the difference in conversion

hypotheses description

Here we are to trying to establish whether there is statistically significant difference in **conversion** between the groups or not. We work with the **row data**. Lets formulate our hypotheses:

- Null hypotheses: there's no statistically significant difference in conversion between the groups A anb B
- Alternative hypotheses: there is statistically significant difference in conversion between the groups A anb B

```
In [41]: ordersByUsersA = orders[orders['group'] == 'A'].groupby(
             'visitorid', as_index=False).agg({'transactionid' : pd.Series.nunique})
         ordersByUsersA.columns = ['userId', 'orders']
         ordersByUsersB = orders[orders['group'] == 'B'].groupby(
              'visitorid', as_index=False).agg({'transactionid': pd.Series.nunique})
         ordersByUsersB.columns = ['userId', 'orders']
In [42]: sampleA = pd.concat([ordersByUsersA['orders'], pd.Series(0, index=np.arange())
             visits[visits['group'] == 'A']['visits'].sum() - len(ordersByUsersA['orders'])), name='order
         s')], axis=0)
         sampleB = pd.concat([ordersByUsersB['orders'], pd.Series(0, index=np.arange())
             visits[visits['group'] == 'B']['visits'].sum() - len(ordersByUsersB['orders'])), name='order
         s')], axis=0)
         alpha = .05
         results = st.mannwhitneyu(sampleA, sampleB, True, 'less')[1]
         if results < alpha:</pre>
             print('Null hypothesis rejected. There is a statistically significant difference between con
         version from A anb B')
             print('Null hypothesis can not be rejected, therefore no statistically significant differenc
         Null hypothesis rejected. There is statistically significant difference between conversion from
         A anb B
In [43]: results #p-value
Out[43]: 0.005544298301416285
In [44]: | sampleB.mean()/sampleA.mean()-1
Out[44]: 0.159623735558315
```

Conclusions and conjectures

Using raw data we found statistically significant difference between conversion from A and B and understood that A is less than B. Relative conversion gain of B is 15%, but lets see whether outliers have something to do with it or not.

Statistical significance of the difference in average order size

hypotheses description

Here we are to trying to establish whether there is statistically significant difference in the **average order size** per user to purchase between the groups. We work with the **row data**. Lets formulate our hypotheses:

- Null hypotheses: there's no statistically significant difference in the average order size between the groups A anb B
- Alternative hypotheses: there is statistically significant difference in the average order size between the groups A anb B