progect description

This project is dedicated to investigation of user behavior for a company's app (Let's say this is a startup that sells food products): study the sales funnel, look at the results of an A/A/B test, formulate statistical hypotheses.

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Step 1. Downloading the data

We will use 9 libraries:

- pandas: for data processing
- numpy, math: for calculations
- plotly express: for data visualisation
- · datetime: for working with data
- scipy for hypotheses testing
- sys, warnings: for not showing the warnings
- iterals: for nice combinations

```
In [290]: import pandas as pd
          import numpy as np
          import datetime
          from datetime import timedelta
          from datetime import datetime
          import plotly.express as px
          import plotly.graph_objects as go
          import math as mth
          from scipy import stats as st
          import re
          import itertools
          from plotly.offline import iplot, init_notebook_mode
          import matplotlib.pyplot as plt
          import matplotlib as mpl
          import sys
          import warnings
          if not sys.warnoptions:
              warnings.simplefilter("ignore")
          import seaborn as sns
          pd.set_option('display.max_columns', 500)
          pd.set_option('display.max_rows', 500)
          plt.style.use('fivethirtyeight')
```

Let's set some parameters for ploting

```
In [291]: |mpl.rcParams['lines.linewidth'] = 2
          mpl.rcParams["figure.figsize"] = [8, 6]
          mpl.rcParams.update({"axes.grid": True, "grid.color": "grey"})
          mpl.rcParams['image.cmap'] = 'gray'
          mpl.rcParams['figure.dpi'] = 80
          mpl.rcParams['savefig.dpi'] = 100
          mpl.rcParams['font.size'] = 12
          mpl.rcParams['legend.fontsize'] = 'large'
          mpl.rcParams['figure.titlesize'] = 'medium'
In [292]: ry:
             logs exp = pd.read csv('/datasets/logs exp us.csv', sep='\t', dtype={'EventName': 'category',
                                                                                   'ExpId': 'category'}) # practic
         xcept:
             try:
                 logs exp = pd.read csv('./datasets/logs_exp_us.csv', sep='\t', dtype={'EventName': 'category',
                                                                                        'ExpId': 'category'}) # 1c
             except:
                     logs_exp = pd.read_csv('https://code.s3.yandex.net//datasets/logs_exp_us.csv', sep='\t', dtyr
                 except FileNotFoundError:
                     print('Ooops, the dateset not found.')
```

Let's downcast our data so it wouldn't take to much space

except pd.errors.EmptyDataError:

print('Ooops, the dataset is empty.')

```
In [293]: logs_exp['DeviceIDHash'] = pd.to_numeric(logs_exp['DeviceIDHash'], downcast='integer')
         logs_exp['EventTimestamp'] = pd.to_numeric(logs_exp['EventTimestamp'], downcast='integer')
         logs_exp.info(memory_usage='deep')
          <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 244126 entries, 0 to 244125
         Data columns (total 4 columns):
          # Column
                              Non-Null Count Dtype
           0
              EventName
                              244126 non-null
                                              category
              DeviceIDHash
                              244126 non-null int64
             EventTimestamp 244126 non-null int32
          3 ExpId
                      244126 non-null category
         dtypes: category(2), int32(1), int64(1)
         memory usage: 3.3 MB
```

Conclusion

We successfully opened the dataset. The dataset contains 244126 lines, 2 category columns, 2 integer columns. Let's se how we can preprocess it

Step 2. Preprocessing the data

Renaming the columns

```
In [294]: logs_exp.columns = ['event_name', 'user_id', 'timestamp', 'experiment_id']
```

```
In [295]: logs_exp.user_id.nunique()
Out[295]: 7551
```

Checking for missing values and data types

```
In [296]: logs_exp.describe(include='all')
```

Out[296]:

	event_name	user_id	timestamp	experiment_id
count	244126	2.441260e+05	2.441260e+05	244126
unique	5	NaN	NaN	3
top	MainScreenAppear	NaN	NaN	248
freq	119205	NaN	NaN	85747
mean	NaN	4.627568e+18	1.564914e+09	NaN
std	NaN	2.642425e+18	1.771343e+05	NaN
min	NaN	6.888747e+15	1.564030e+09	NaN
25%	NaN	2.372212e+18	1.564757e+09	NaN
50%	NaN	4.623192e+18	1.564919e+09	NaN
75%	NaN	6.932517e+18	1.565075e+09	NaN
max	NaN	9.222603e+18	1.565213e+09	NaN

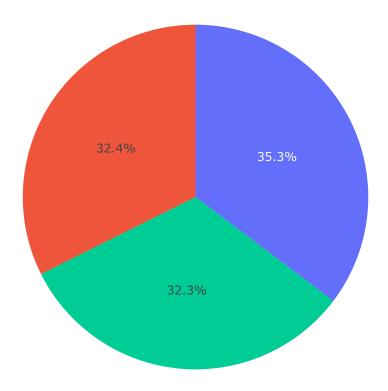
```
In [297]: round(logs_exp.experiment_id.value_counts(normalize=True) * 100,2)
```

Out[297]: 248 35.12 246 32.89 247 31.98

Name: experiment_id, dtype: float64

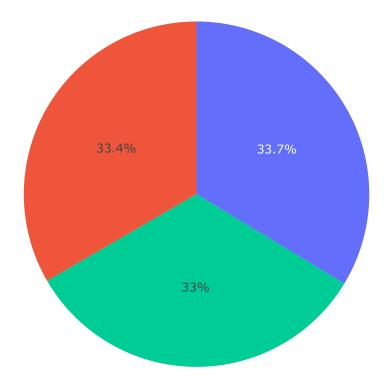
In [298]: fig = px.pie(logs_exp, values='user_id', names='experiment_id', title='Proportions of events for experiment_fig.show()

Proportions of events for experiment groups



```
In [299]: fig = px.pie(logs_exp.groupby('experiment_id')['user_id'].nunique().reset_index(), values='user_id', name
fig.show()
```

Proportions of users for experiment groups



Duplicates

date and time column + dates column

```
In [303]: logs_exp['timestamp'] = logs_exp.timestamp.apply(lambda x:datetime.fromtimestamp(x))
logs_exp['date'] = logs_exp['timestamp'].astype('datetime64[D]')
```

Conclusion

We found a tiny amount of duplicated rows, it means, something is wrong with the obtained data. We found no missing values, but created the 'timestamp' and 'date' columns which will help us later on. Also, we renamed column names to officially accepted naming format. The proportions for experiments look equal

Step 3. Data Discovery

How many events are in the logs?

```
In [304]: print(f'we have {logs_exp.event_name.nunique()} unique events and {logs_exp.shape[0]} events in general we have 5 unique events and 243713 events in general in the logs dataset
```

How many users are in the logs?

```
In [305]: logs_exp.user_id.nunique()
Out[305]: 7551
```

What's the average number of events per user?

```
In [306]: round(logs_exp.groupby('user_id')['event_name'].count().mean(),2)
Out[306]: 32.28
```

What period of time does the data cover? Find the maximum and the minimum date.

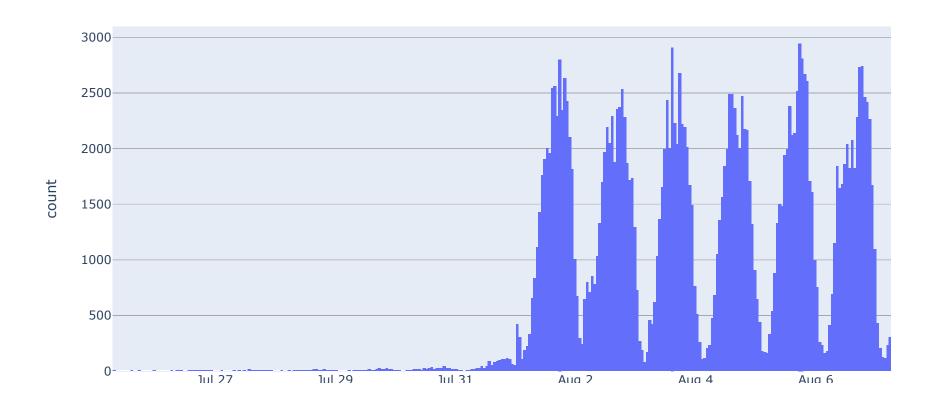
```
In [307]: e research period is from {logs_exp.date.min()} to {logs_exp.date.max()} covering {(logs_exp.date.max())}

The research period is from 2019-07-25 00:00:00 to 2019-08-08 00:00:00 covering 15.0 days
```

Date and time histogram

```
In [308]: fig = px.histogram(logs_exp, x="timestamp", title='amount of events distribution')
fig.show()
```

amount of events distribution

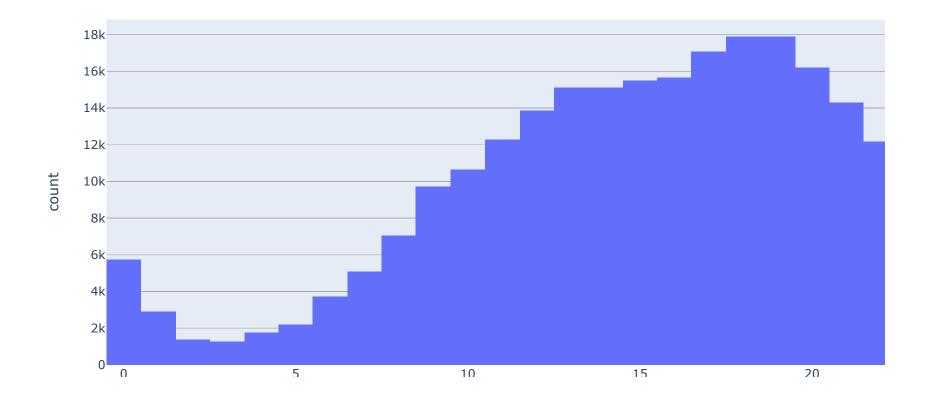


We can see really clear that August data has it's own pattern, but I want to get sure that the 1st August also belong to the pattern model. Also, I want to check the hour events distribution, because I believe that this falls happen due to night hour lower visitor flow and peaks - due to daytime visitors.

```
In [309]: logs_exp['hour'] = logs_exp.timestamp.dt.round('H')
In [310]: logs_exp['only_hour'] = logs_exp['hour'].dt.hour
```

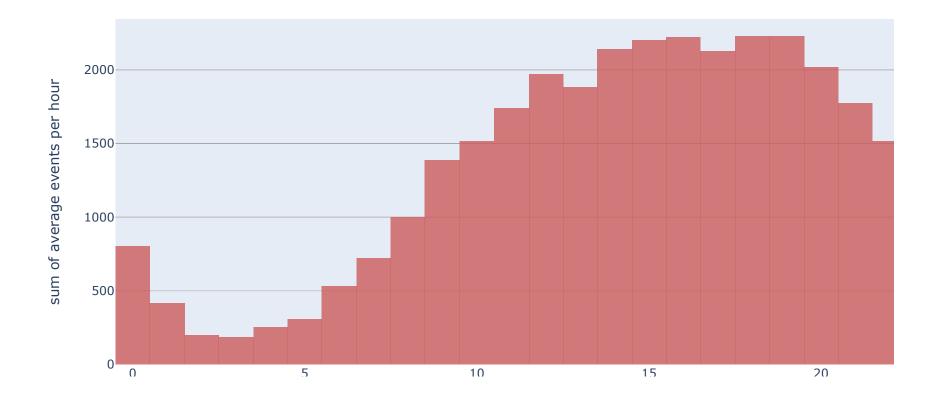
```
In [311]: fig = px.histogram(logs_exp, x="only_hour", title='total amount of events per hour')
fig.show()
```

total amount of events per hour



As I expected, the night hours have the lowest amount of events. But I want to get to the mean amount of events when the system receives data correctly, not the whole sum of events.

mean amount of events per hour



Now I have awerage amount of events for events every hour and can compare it to the recieved values.

Out[314]:

	date	hour	events_num	mean_events_num	diff
0	2019-07-25	0	1	804.285714	803.285714
1	2019-07-25	8	1	996.857143	995.857143
2	2019-07-25	14	3	2140.714286	2137.714286
3	2019-07-25	15	2	2199.000000	2197.000000
4	2019-07-25	18	1	2227.500000	2226.500000

```
In [315]: per_day_per_hour['when'] = per_day_per_hour['date'].dt.day.astype('str') + ', ' + per_day_per_hour['hour
```

Let's plot a line that would how how the recieved values varied from average

```
In [316]: fig = px.line(per_day_per_hour,x='when', y="diff", title='Difference between regular event number and refig.show()
```

Difference between regular event number and recieved



Conclusion

This dataset contains have 5 unique events and 243713 events in general in the logs dataset with 7551 having nearly 32 events per one. The data in the dataset describes 2 weeks, but not all the days contain properly received information, maybe due to technical reasons. I analyzed the data and found an average amount of events for every hour to compare with the received data. I can see on the graph that starting from 2019-08-01 data looks 'normal' and I choose this date to be the first point of properly distributed data. When the data was close to the 'average' in July, in was due to regularly low numbers events that is proven by other plots. So the data really represents just the period from 2019-08-01 to 2019-08-08.

Did you lose many events and users when excluding the older data?

I also want to see, what are the proportions of the remained events.

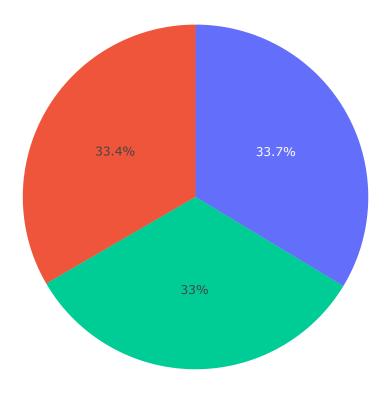
ost 0.82% of data

We also lost 1319 users

Make sure you have users from all three experimental groups.

```
In [319]: fig = px.pie(filtered_logs.groupby('experiment_id')['user_id'].nunique().reset_index(), values='user_id
fig.show()
```

Proportions of groups users



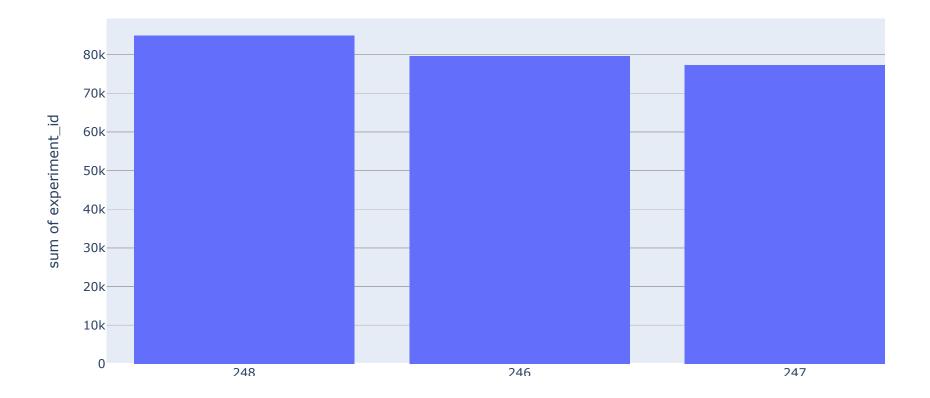
246

247

79556

77293

Number of events per group



Conclusion

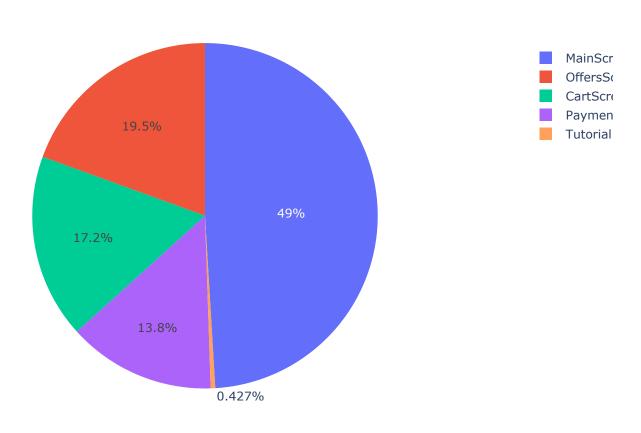
After getting rid of bad data (but revived during the half of the whole research time), we lost only lost 0.82% of data, that included visits of 1319 users. Users that are left in the filtered data are still nicely distributed. Also, I checked the proportions of the event types and their order remained the same.

Step 4. The event funnel

Frequency of event occurrence

```
In [323]: fig = px.pie(filtered_logs, values='user_id', names='event_name', title='Proportions of the events in the fig.show()
```

Proportions of the events in the filtered dataset



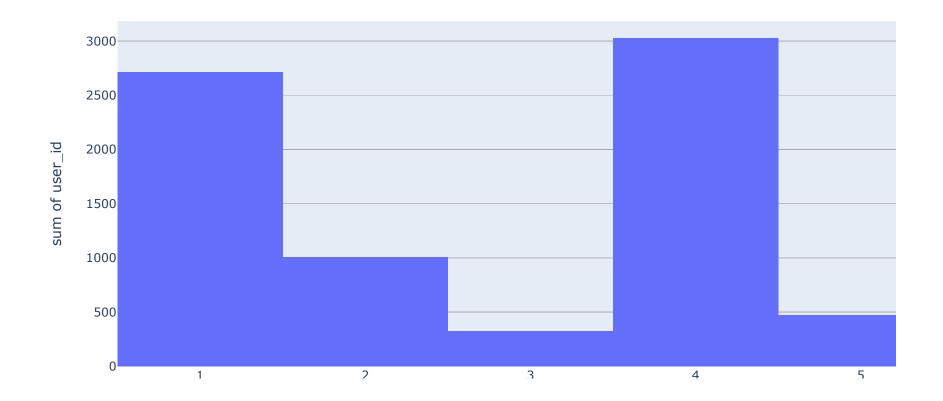
```
In [324]: print('Amount of events:\n',filtered_logs.event_name.value_counts())
          Amount of events:
           MainScreenAppear
                                       117889
          OffersScreenAppear
                                       46531
          CartScreenAppear
                                       42343
                                       33951
          PaymentScreenSuccessful
          Tutorial
                                        1010
          Name: event_name, dtype: int64
In [325]: filtered_logs.groupby('user_id')['event_name'].apply(lambda x: x.mode()).value_counts()
Out[325]: MainScreenAppear
                                      6035
                                      1176
          OffersScreenAppear
                                       741
          CartScreenAppear
          PaymentScreenSuccessful
                                       173
          Tutorial
                                        29
          Name: event_name, dtype: int64
```

Conclusion

We can see that MainScreenAppear is a leader followed by OffersScreenAppear and CartScreenAppear that both have 2 time fewer users. It is also the most frequent event for 6035

Users who performed each action

Number of users per amount of events



Conclusion

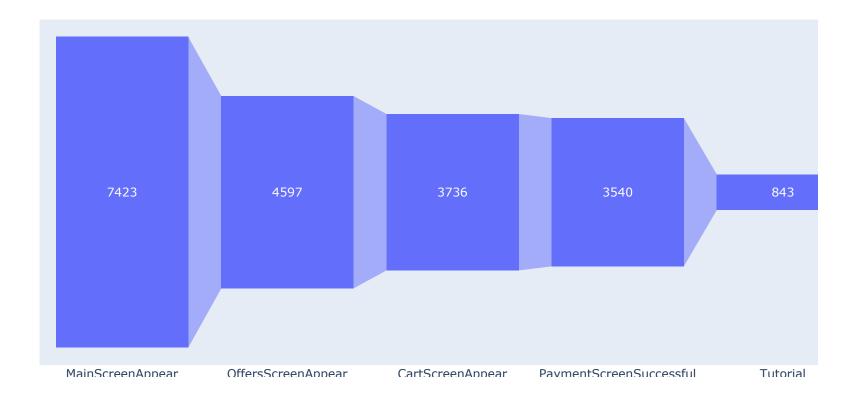
```
In [330]: 00,2)}% of all users - who performed all the 5 actions except for Tutorial and {len(users_5_actions)} in
```

We can see that there is the highest amount of users who did only 1 action - presumably MainScreenAppe ar and of those who did 4 actions - all the necessary ones, but not the tutorial. So we have 3027 - 4 0.16% of all users - who performed all the 5 actions except for Tutorial and 469 including it.

Sort the events by the number of users

```
In [331]: number_of_users = pd.DataFrame(filtered_logs.groupby('event_name')['user_id'].nunique().sort_values(asce
In [332]: fig = px.funnel(number_of_users, x=number_of_users.index, y = 'user_id', title='Number of users per eve
fig.show()
```

Number of users per event



Conclusion

We can see that the number of users goes down on the PaymentScreenSuccessful section, but the amount of events as we saw above is still low. That mean that there are users who make a lot of purchases

Proportion of users who performed the action at least once.

performed any action just once

Order of actions

I believe that tutorial has such low values because it is not the necessary part of events, it's extra. So the order is as follows

```
In [336]: order = ['MainScreenAppear', 'OffersScreenAppear', 'CartScreenAppear', 'PaymentScreenSuccessful']
```

Event funnel

Out[337]:

	event_name	user_id	pct
0	MainScreenAppear	7423	NaN
1	OffersScreenAppear	4597	-0.380709
2	CartScreenAppear	3736	-0.187296
3	PaymentScreenSuccessful	3540	-0.052463

```
In [338]: fig = px.funnel(funnel, x ='event_name', y = 'user_id', title='Total funnel')
fig.show()
```

Total funnel



Conclusion

OffersScreenAppear has almost 38% lower events than MainScreenAppear in general and for every group. But further values varies a little

```
In [339]: total_funnel = pd.concat(funnel_list, axis=0)
```

```
In [340]: fig = px.funnel(total_funnel, x ='event_name', y = 'user_id', color='group')
fig.show()
```



Stage with highest lose rate

```
In [341]: funnel[funnel.pct == funnel.pct.min()].event_name

Out[341]: 1    OffersScreenAppear
        Name: event_name, dtype: category
        Categories (5, object): ['CartScreenAppear', 'MainScreenAppear', 'OffersScreenAppear', 'PaymentScreenSuccessful', 'Tutorial']
```

Share of users who make the entire journey from their first event to payment

We have 3430 who had this whole journey. it is 45.5% of all users

Conclusion

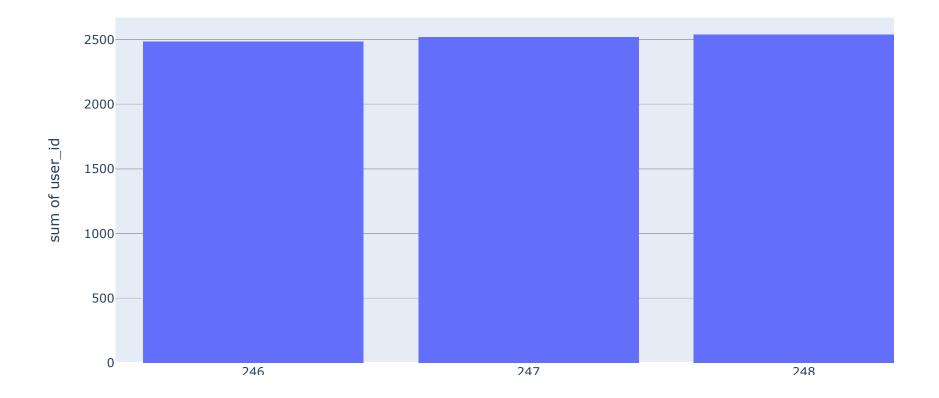
In this step we found the leader event: MainScreenAppear. The biggest gap happens between MainScreenAppear and OffersScreenAppear. interesting is that the number of users goes down on the PaymentScreenSuccessful section, but the amount of events as we saw above is still low. That mean that there are users who make a lot of purchases. Also see that there is the highest amount of users with 1 action and with 4 actions. 3027 - 40.16% of all users performed all the 5 actions except for Tutorial and 469 including it. We decided to establish the order: 'MainScreenAppear', 'OffersScreenAppear', 'CartScreenAppear', 'PaymentScreenSuccessful' and found that is been followed by almost a half or our visitors - 45.5%. That's good.

Step 5. Study the results of the experiment

Amount of users in each group

```
In [344]: users_per_experiment = pd.DataFrame(filtered_logs.groupby('experiment_id')['user_id'].nunique())
```

Number of users per experiment



It is still almost equal

Statistically significant difference

```
In [346]: proportions = filtered_logs.groupby(['experiment_id', 'event_name'])['user_id'].nunique().reset_index()
```

Statistically significant difference between group samples

I have a H0 hypothesis that there is no statistically significant difference between groups. Aternative hypothesis is that there is one.

```
In [347]: def statistical_difference(group1, group2, alpha):
             alpha = alpha
             trials1 = filtered_logs[filtered_logs.experiment_id==group1].user_id.nunique()
             trials2 = filtered_logs[filtered_logs.experiment_id==group2].user_id.nunique()
             for event in list(filtered_logs.event_name.unique()):
                 success1 = int(proportions[(proportions.event_name==event) & (proportions.experiment_id == group
                 success2 = int(proportions[(proportions.event_name==event) & (proportions.experiment_id == group)
                 p1 = success1/trials1
                 p2 = success2/trials2
                 difference = p1 - p2
                 p_combined = (success1 + success2) / (trials1 + trials2)
                 z_value = difference / mth.sqrt(p_combined * (1 - p_combined) * (1/trials1 + 1/trials2))
                 distr = st.norm(0, 1)
                 p value = (1 - distr.cdf(abs(z value))) * 2
                 print(f'Succes for {group1} is {success1}, for event: {event} out of {trials1} trials\n')
                 print(f'Succes for {group2} is {success2}, for event: {event} out of {trials2} trials\n')
                 print(f'p-value for {event}: ', p_value)
                 if (p_value < alpha):</pre>
                     print(f"Rejecting the null hypothesis for {group1} and {group2} on event {event}: there is a
                 else:
                     print(f"Failed to reject the null hypothesis for {group1} and {group2} on event {event}: the
```

```
In [348]: alpha = 0.05
          for i in list(itertools.combinations(filtered_logs.experiment_id.unique(),2)):
              print(f'{i} test: \n')
              statistical_difference(i[0], i[1], alpha)
              print('*'*90)
          ('247', '248') test:
          Succes for 247 is 2479, for event: MainScreenAppear out of 2517 trials
          Succes for 248 is 2494, for event: MainScreenAppear out of 2537 trials
          p-value for MainScreenAppear: 0.6001661582453706
          Failed to reject the null hypothesis for 247 and 248 on event MainScreenAppear: there is no reason to
          consider the proportions different
          Succes for 247 is 1524, for event: OffersScreenAppear out of 2517 trials
          Succes for 248 is 1531, for event: OffersScreenAppear out of 2537 trials
          p-value for OffersScreenAppear: 0.8835956656016957
          Failed to reject the null hypothesis for 247 and 248 on event OffersScreenAppear: there is no reason t
          o consider the proportions different
```

Coclusion

And we found no statistical difference what so ever

the most popular event

```
In [349]: print('the most popular event is', funnel[funnel.user_id == funnel.user_id.max()].event_name[0])
the most popular event is MainScreenAppear
```

The share of the number of users who performed the most popular action

```
In [350]: def find_share(group1, group2, event):
              print(
                  f'share of users from {group1}: {round(pivot.loc[event, group1]/pivot.loc[event, :].sum() * 100,
              print(
                  f'share of users from {group2}: {round(pivot.loc[event, group2]/pivot.loc[event, :].sum() * 100,
              print()
In [351]: | for i in list(itertools.combinations(filtered_logs.experiment_id.unique(),2)):
              print(f'Share of MainScreenAppear event for groups {i}')
              find_share(i[0],i[1], 'MainScreenAppear')
          Share of MainScreenAppear event for groups ('247', '248')
          share of users from 247: 33.4%.
          share of users from 248: 33.6%.
          Share of MainScreenAppear event for groups ('247', '246')
          share of users from 247: 33.4%.
          share of users from 246: 33.01%.
          Share of MainScreenAppear event for groups ('248', '246')
          share of users from 248: 33.6%.
          share of users from 246: 33.01%.
```

Conclusion

The number of users looks properly distributed and have equal proportions

The share of the number of users on every stage

```
In [352]: | for i in list(itertools.combinations(filtered_logs.experiment_id.unique(),2)):
              for event in list(filtered logs.event name.unique()):
                  print(f'Share of {event} event for groups {i}')
                  find_share(i[0],i[1], event)
          Share of MainScreenAppear event for groups ('247', '248')
          share of users from 247: 33.4%.
          share of users from 248: 33.6%.
          Share of OffersScreenAppear event for groups ('247', '248')
          share of users from 247: 33.15%.
          share of users from 248: 33.3%.
          Share of PaymentScreenSuccessful event for groups ('247', '248')
          share of users from 247: 32.71%.
          share of users from 248: 33.39%.
          Share of CartScreenAppear event for groups ('247', '248')
          share of users from 247: 33.16%.
          share of users from 248: 32.95%.
          Share of Tutorial event for groups ('247', '248')
          share of users from 247: 33.69%.
          share of users from 248: 33.33%.
          Share of MainScreenAppear event for groups ('247', '246')
          share of users from 247: 33.4%.
          share of users from 246: 33.01%.
          Share of OffersScreenAppear event for groups ('247', '246')
          share of users from 247: 33.15%.
          share of users from 246: 33.54%.
          Share of PaymentScreenSuccessful event for groups ('247', '246')
          share of users from 247: 32.71%.
          share of users from 246: 33.9%.
          Share of CartScreenAppear event for groups ('247', '246')
          share of users from 247: 33.16%.
          share of users from 246: 33.89%.
          Share of Tutorial event for groups ('247', '246')
          share of users from 247: 33.69%.
          share of users from 246: 32.98%.
          Share of MainScreenAppear event for groups ('248', '246')
          share of users from 248: 33.6%.
          share of users from 246: 33.01%.
          Share of OffersScreenAppear event for groups ('248', '246')
          share of users from 248: 33.3%.
          share of users from 246: 33.54%.
          Share of PaymentScreenSuccessful event for groups ('248', '246')
          share of users from 248: 33.39%.
          share of users from 246: 33.9%.
          Share of CartScreenAppear event for groups ('248', '246')
          share of users from 248: 32.95%.
          share of users from 246: 33.89%.
          Share of Tutorial event for groups ('248', '246')
          share of users from 248: 33.33%.
          share of users from 246: 32.98%.
```

Conclusion

And this is true for every stage and every group. No significat difference.

Significance level of the statistical hypotheses

Calculate how many statistical hypothesis tests you carried out.

```
In [353]: number_of_tests = filtered_logs.event_name.nunique() * filtered_logs.experiment_id.nunique()
```

Since I really have a lot of tests I need to be sure and needed to adjust the value of alpha for it. I checked the Bonferroni method and got to the same conclusions (see below), but since we should really care about all the error types I also used the Šidák approach, because it offers higher power and got some new answer

Bonferroni

```
In [354]: bonferroni = alpha / number_of_tests
          for i in list(itertools.combinations(filtered_logs.experiment_id.unique(),2)):
              print(f'{i} test: \n')
              statistical_difference(i[0], i[1], bonferroni)
              print('*'*90)
          ('247', '248') test:
          Succes for 247 is 2479, for event: MainScreenAppear out of 2517 trials
          Succes for 248 is 2494, for event: MainScreenAppear out of 2537 trials
          p-value for MainScreenAppear: 0.6001661582453706
          Failed to reject the null hypothesis for 247 and 248 on event MainScreenAppear: there is no reason to
          consider the proportions different
          Succes for 247 is 1524, for event: OffersScreenAppear out of 2517 trials
          Succes for 248 is 1531, for event: OffersScreenAppear out of 2537 trials
          p-value for OffersScreenAppear: 0.8835956656016957
          Failed to reject the null hypothesis for 247 and 248 on event OffersScreenAppear: there is no reason t
          o consider the proportions different
```

Nothing new here

Šidák

We found a statistically significant difference between 247 and 246 and between 248 and 246 on the events: OffersScreenAppear, PaymentScreenSuccessful, CartScreenAppear. But that's weird because 246 and 247 are the control groups, and 248 is the test group.

General Conclusion

This dataset have 5 unique events and 243713 events in general with 7551 user having nearly 32 events per one. Even though the data contains information on 2 weeks period, we can consider only the second week worth - since 01-08, because prior to it the data was incomplete. I found that the amount of events is naturally higher at day and naturally lower at night. After getting rid of the first week data we lost only lost 0.82% of data, that included visits of 1319 users.

Then I found the leader event: MainScreenAppear and establish customer journey: 'MainScreenAppear', 'OffersScreenAppear', 'CartScreenAppear', 'PaymentScreenSuccessful'. It was followed by almost a half or our visitors - 45.5%. Funnel showed me that the biggest percentage of user loss happens between MainScreenAppear and OffersScreenAppear, and we should pay more attention to it and to find the reasons why. Also interesting is that the number of users goes down on the PaymentScreenSuccessful section, but the amount of events as we saw above is still low. That mean that there are users who make a lot of purchases, our loyal customers. Never the less we have its 36.04% of all users who performed just one action, but 93.78%, who performed it all.

I found no difference in proportions for all the groups. Also using both Šidák and Bonferroni approach I found no statistically significant difference between the test group and control groups. So we can say that the test failed to bring us more conversion.