YouTRACK

*Industry: Internet Services/
Real Estate*

Amount of employees: 5

*JetBrains products used:
IntelliJ IDEA and YouTrack*

http://www.enbuenosaires.com

enbuenosaires.com

Búsqueda y Publicación de Propiedades

Enbuenosaires.com is a realty website for real estate agents, listing apartments, houses, condos, etc. in Buenos Aires, Argentina. The website handles roughly 700,000 unique visitors a month serving around 10,000,000 page views.

Adopting YouTrack

Originally the Enbuenosaires.com development team used their own internal system. According to Simon Botting, founder and senior programmer, "it was clunky and annoying to use, hence didn't get used as it should, hence many of the issues and bugs slipped through the cracks."

Having previously adopted JetBrains IntelliJ IDEA as their IDE, Enbuenosaires.com decided to try a new JetBrains bug tracker called YouTrack. The developers were quickly impressed with its functionality, attention to detail, feature-complete design and a clear, easy to use user interface.

After a 3-month evaluation the team was convinced and ready to purchase a full license.

YouTrack's Benefits for Enbuenosaires.com

YouTrack fit the development team because it was web-based and exceptionally simple to set up. "A web app was good as we wanted to host it on our own server," says Simon Botting.

Full set of features

In comparison to the other products out there, YouTrack proved very full-featured (even for a relatively new product) without being too complicated to use. "Very good value for money," explains Simon. "Some other options we looked at were either expensive and overly complicated for what we needed, or a real headache to install and complicated to use."

Success Story

Jet BRAINS

Key features

- Search for issues – excellent intelligent searching of issues and filtering.
- Customizable – add new tags, put styles on tags, add your own filters, add your own alerts for issues, etc. The team appreciates being able to add attributes to issues, in order to add information that is specific to their project / development style. For example, if it's a code fix, an attribute can be added indicating if the fix includes tests.
- Linux compatibility – being a web application that uses jetty, YouTrack was quite simple to install, including backup options, permissions and groups.

A good fit

For a small distributed team that creates Enbuenosaires.com, YouTrack lends itself to their way of working, acting as a central point of focus for resolving issues and completing new tasks. With its tagging and commenting functionality, YouTrack allows the team to work in a flexible way and at the same time maintain coherence, being able to see related issues and have different people make comments on open issues.

Superior usability

The team finds the overall experience with YouTrack "very smooth," particularly noting the way the functionality is implemented and intuitive, as well as the excellent Search Box.

While many key features are not unique to YouTrack (including filtering of issues, saving your searches, tagging, commenting, custom properties, users, permissions, and others), the way they are implemented is far superior to the others that Enbuenosaires.com engineers evaluated. In the end, issues get tracked and resolved – and that's what counts in delivering high-quality software.