You**TRACK**

UI-Check

Industry: Software Testing
Employees: 15
JetBrains products used: YouTrack

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About UI-Check

UI-Check provides specialized on-demand software testing solutions for web and mobile development companies. With a highly trained tester crowd that consists of over 5000 IT specialists, the company covers all environments and is able to locate complex bugs within a very short time span. By flexibly outsourcing testing tasks, UI-Check's customers free up time for their developers and project managers, while also saving money compared to in-house testing or traditional outsourcing.

> We carefully select our IT experts, constantly check found bugs for quality and validity, and utilize the principles of "swarm intelligence," to ensure that our solution constantly delivers better results than in-house exploratory testing.
>
> **Jan Wolter**,
> CEO, UI-Check

Adopting YouTrack

UI-Check assessed YouTrack extensively, comparing it with over 10 other similar tools. With 5000+ testers, they needed a platform that would enable efficient management of testers. As YouTrack allowed customizing user rights, roles and groups, it was just the ticket for UI-Check to effectively manage their numerous projects. Within several months it became clear that the product's rich functionality and flexibility suited the company's requirements perfectly.

Key Benefits of Using YouTrack

After integrating YouTrack into their internal and external processes, UI-Check was able to further increase the quality of their services by concentrating on their core competencies, leading to improved efficiency of operations.

In particular, they achieved a 30% internal cost reduction since adopting YouTrack. UI-Check's customers have also reported significantly higher satisfaction levels.

Due to the nature of UI-Check's solution, their project managers make most use of YouTrack's user management and reporting features. They highly value the administrative features such as setting relations between issues, creating new labels and saving searches.

> We have tested YouTrack extensively and we are convinced that it is a very stable and consistent product. We place a lot of trust in it and value its rich functionality, speed and efficiency.
>
> **Marvin Burman**,
> Project Manager, UI-Check

YouTrack's keyboard-centric approach has also turned out to be a great fit with UI-Check. Testers have reported time savings of up to 45%, attributing this to the extensive use of the keyboard which greatly increases efficiency during reporting, searching and administering of bugs.

With YouTrack, UI-Check has also allowed its users to report more information about detected issues, by easily taking screenshots, uploading screencasts or formatting code.