User Stories and Scenarios

- 1. User Story (Martin Dios): As a recruiter, I want the option to video call job-seeking students to better engage with them in the interview process.
 - a. Scenario: Martin is a recruiter of a technology company looking for job-seeking students to fill current openings. The recruiting department instructs Martin to use BridgeWay as the primary method of finding and contacting college students also using the service. He opens BridgeWay on his computer and is presented with a notification that a student applied for a position. Clicking on the notification, he can view the student's profile, allowing him to analyze their education, extracurricular activities, and personal projects. Interested, he sends a direct message to the student's BridgeWay inbox asking if they would be available for an interview soon. However, for the interview, he needs video chat functionality to better engage with the student. As a workaround, the department currently suggests that he uses Zoom to do the video call. He later receives a message from the student confirming they are available for an interview later in the week.
- **2.** User Story 2 (Victoria Stein): As a computer science student, I want to easily find available jobs catered to my degree and experience in AI and communicate with recruiters, both in one app.
 - **a.** Scenario: Victoria is a senior looking for a job in AI after she obtains her college degree. Victoria is encouraged by the school to use her BridgeWay account to reach out to companies with job openings. When she opens the app, it lands her on a dashboard that lists current job openings specific to her degree. Unsatisfied with the app's suggested job openings, which do not factor in her specific concentration and experience, Victoria uses the search bar to find jobs that interest her. After looking at job openings and their details, she applies to several jobs now located in the pending section. After a few days, the app sends her a push notification that a recruiter of a company Victoria contacted has sent her a message. She can reply to the recruiter and set up a built-in reminder for the interview that will take place in a few days.

- **3.** User Story 3 (Satya Nadella): As an IT technician for the college, I need a streamlined system of linking student college accounts to those of BridgeWay to provide recruiters student information regarding their experience and education.
 - a. Scenario: Satya works at a college IT department whose administrators instructed her to set up BridgeWay accounts for students. The college's administrative BridgeWay account provides her with the tools to set up the college's home page and link the student database to BridgeWay. However, BridgeWay does not support the school's student account file format, requiring Satya to use conversion software. With the student accounts set up, she redirects the login page to the school's login page when a student types in their school email. Additionally, she adds pictures and icons to make the school's and student pages visually appealing. With access to this account, she can make changes live when the need arises.

Feature List

- Provide recruiters integrated video chat functionality.
- Provide several formats that schools can choose from to import student data.
- Add a reminder tool for upcoming interviews with a push notification.
- Factor in student experience and major concentration in the job-catering algorithm.
- Provide direct messaging between recruiters and students.
- Provide a notification center for both students and recruiters.
- Implement search functionality to find hiring companies and job openings.
- Provide recruiters school information and their resources to find students and learn about provided majors and classes.