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Project Title : Electronic mail management system via web application case studies for private companies

Major Field : Computer Science Faculty of Science and Technology

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**Abstract**

At present, Technology is adopted Robotic Process Automation is applied in various fields such as business and many other fields. This project aims to develop Electronic mail management system via web application. The robots will be there to assist in saving the information from electronic mail to the database. Therefore, this technology is used to report the results on the website in the form of graphs for easy verification. This will make it easier for company personnel to verify electronic mail.

The results of the development of e-mail management system with Robotic Process Automation, where the robot can work within the scope specified by the author. The overall satisfaction of the robot users was a high level with an average of 4.11 were satisfied with the high level with an average of 4.10 4.09 and 4.12 respectively. It was concluded that Electronic mail management system via web application case studies for private companies could be used effectively.

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**Keyword** : Robotic Process Automation (RPA),technology

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