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## INTRODUCTION

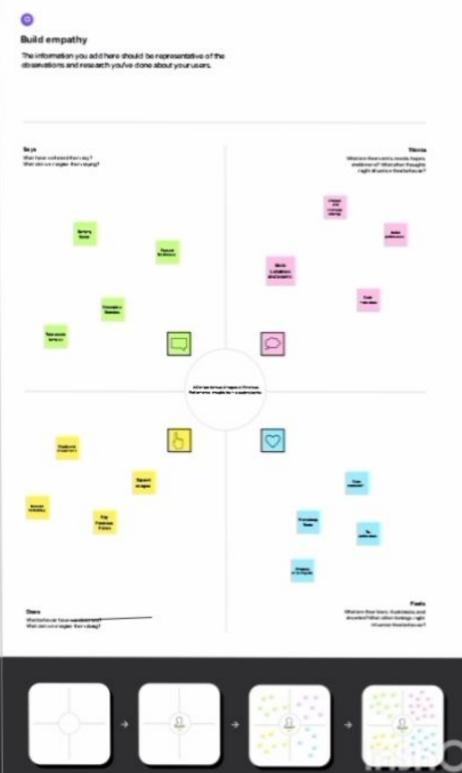
dreenmrtting.





## **Empathy map**

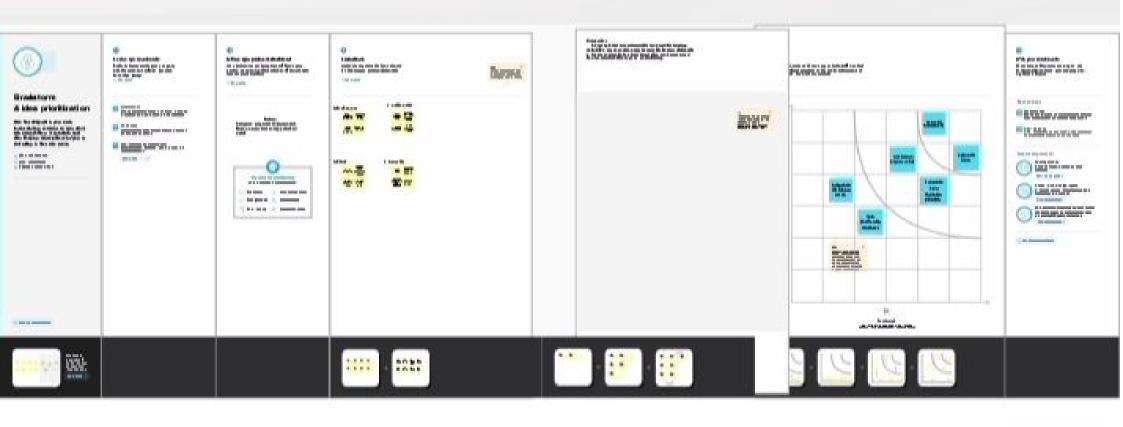
Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.

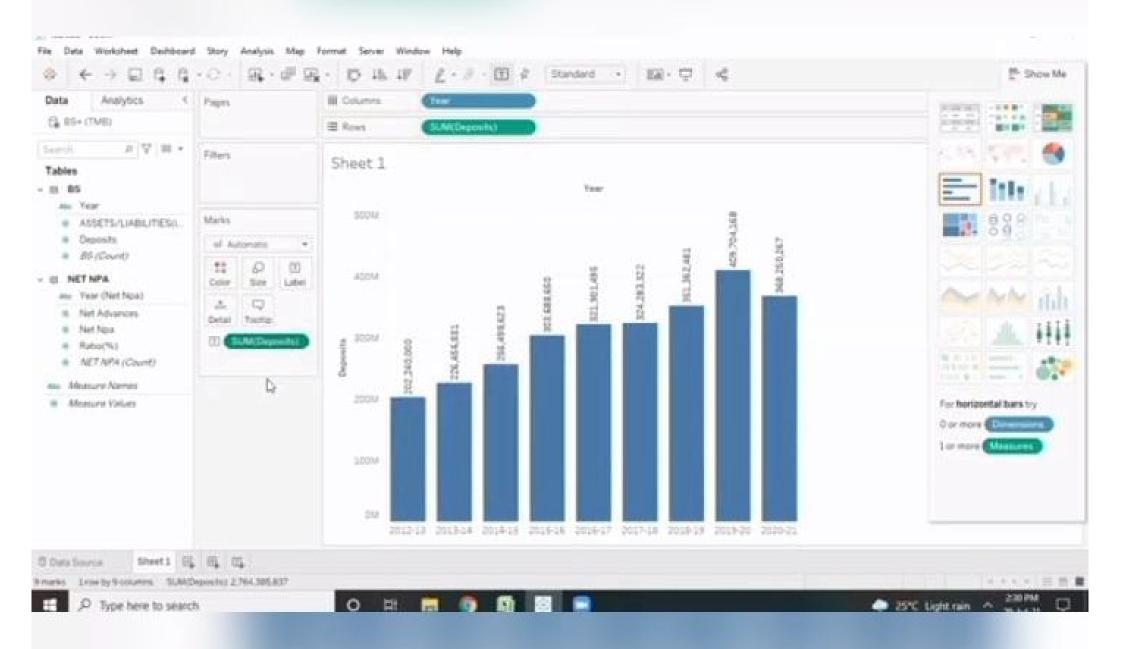


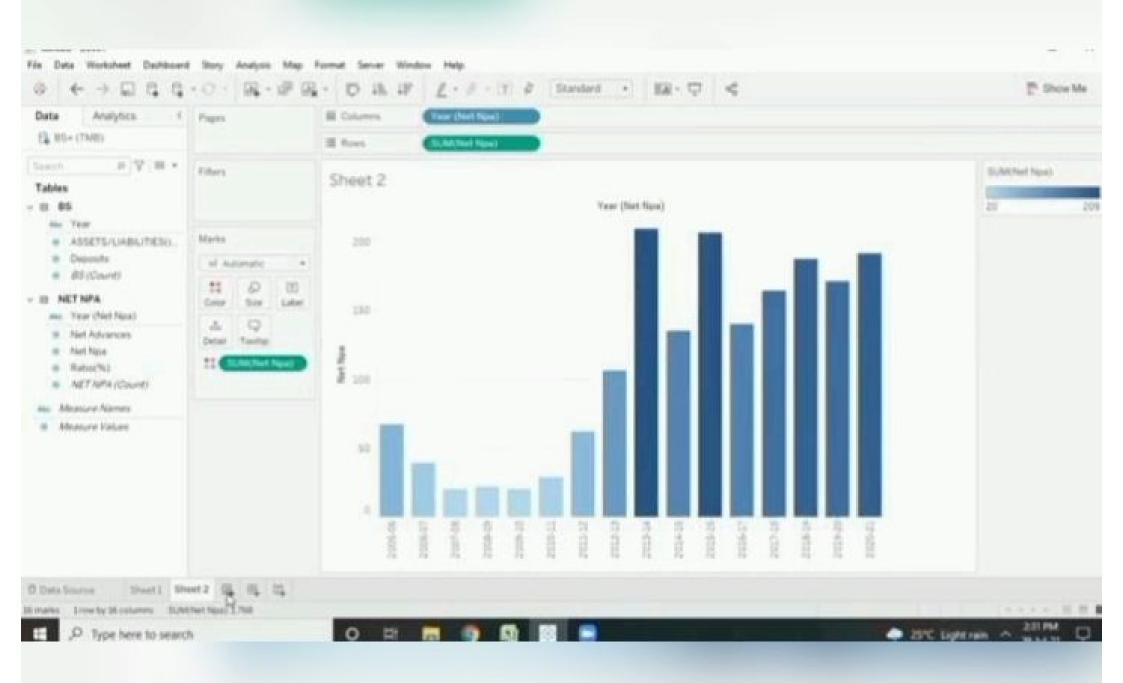


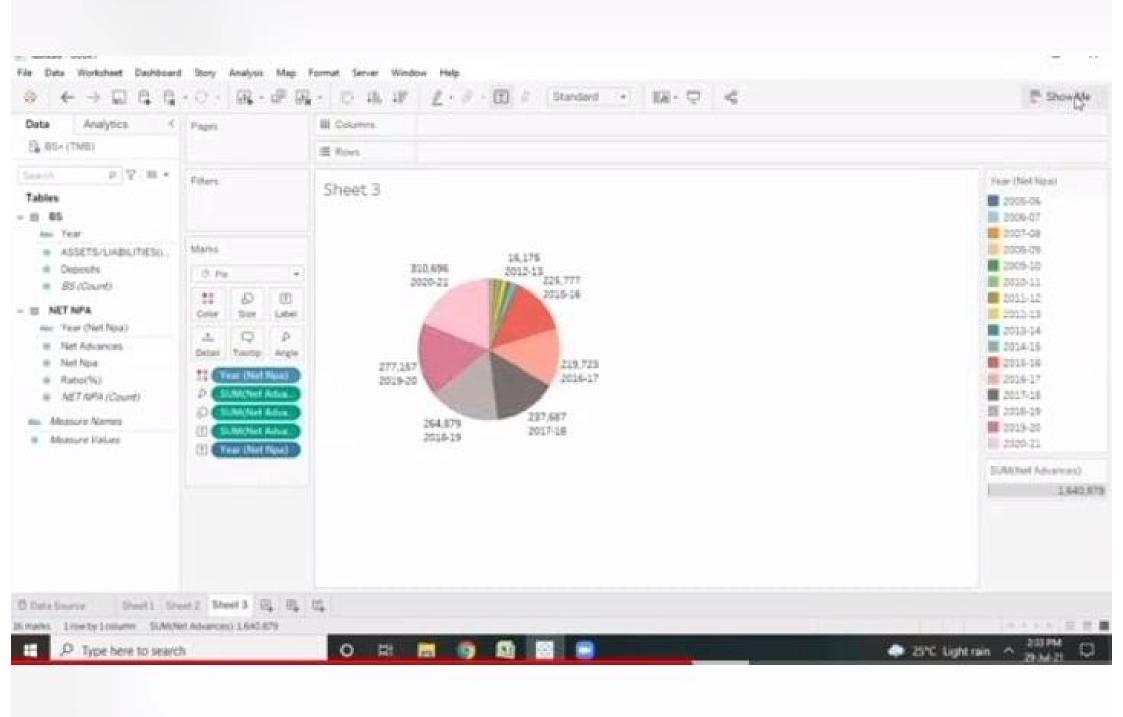


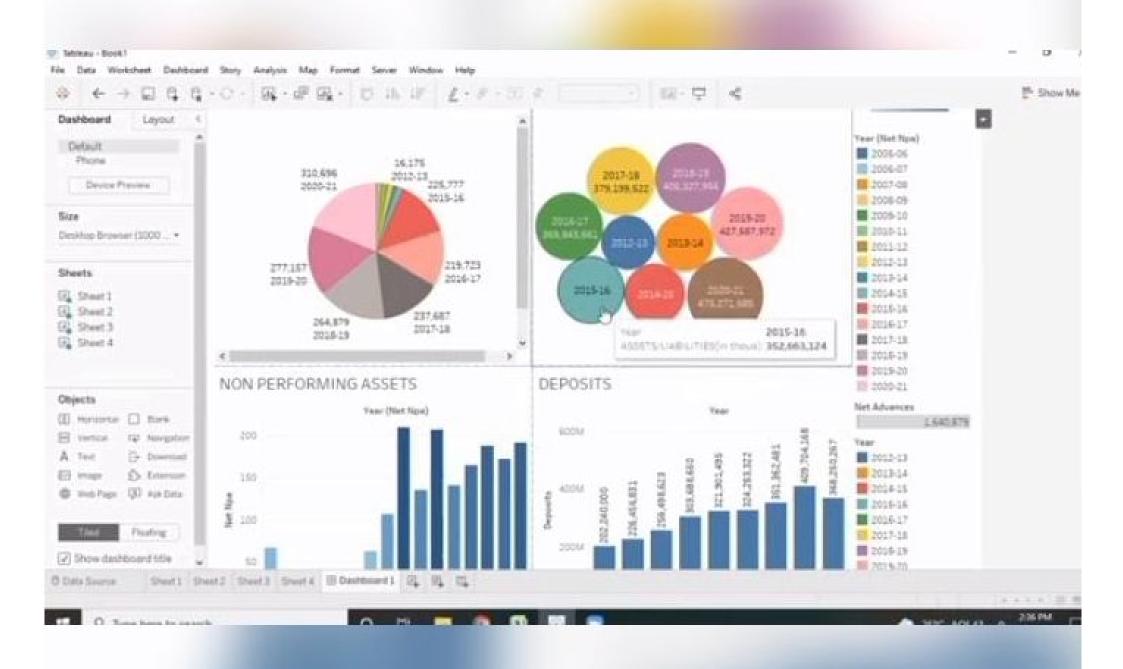


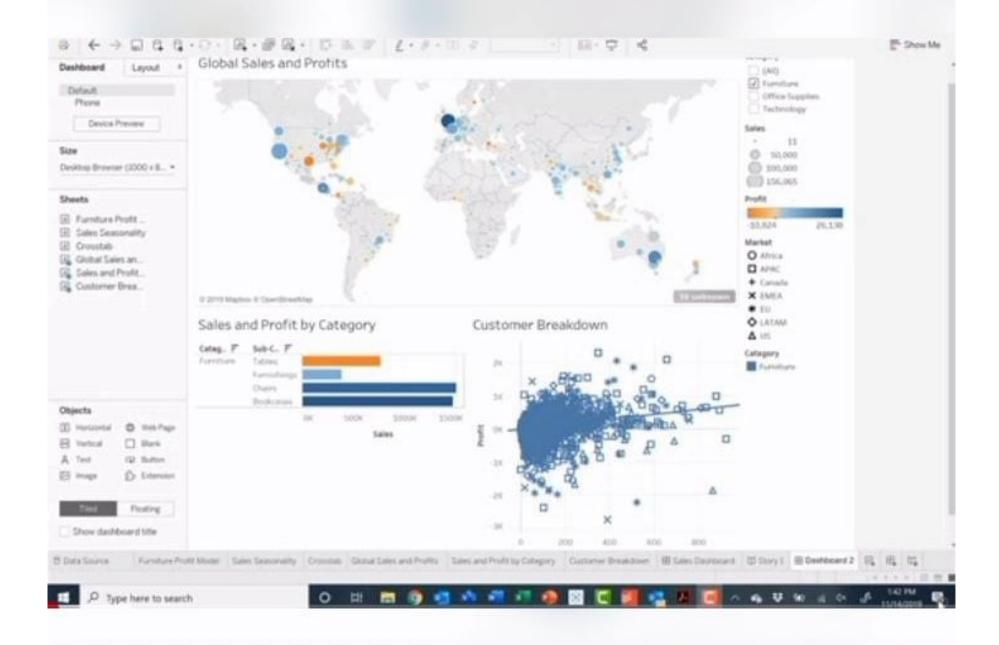


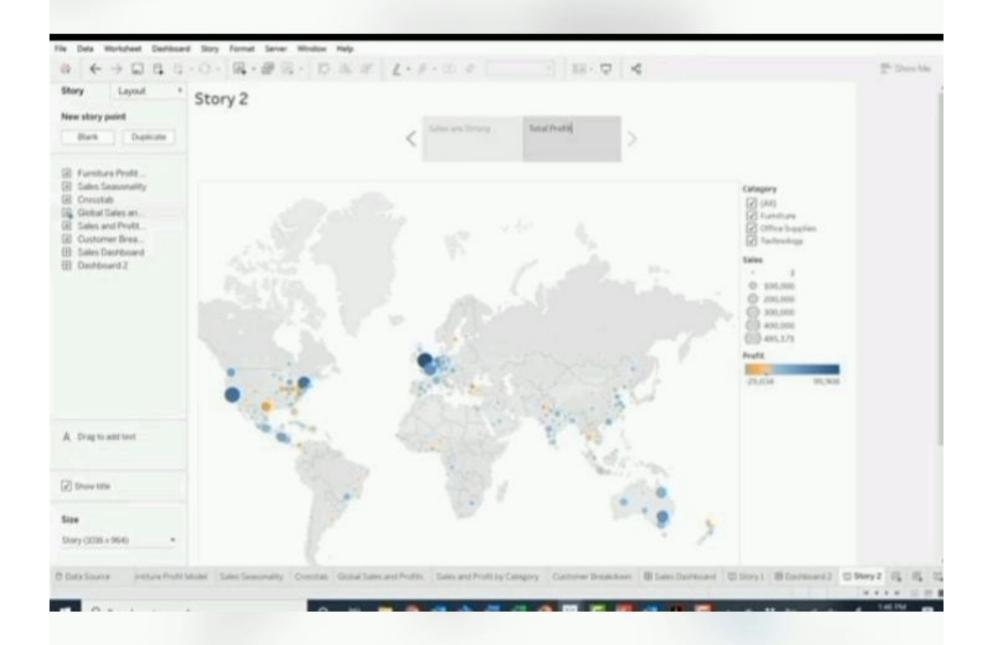


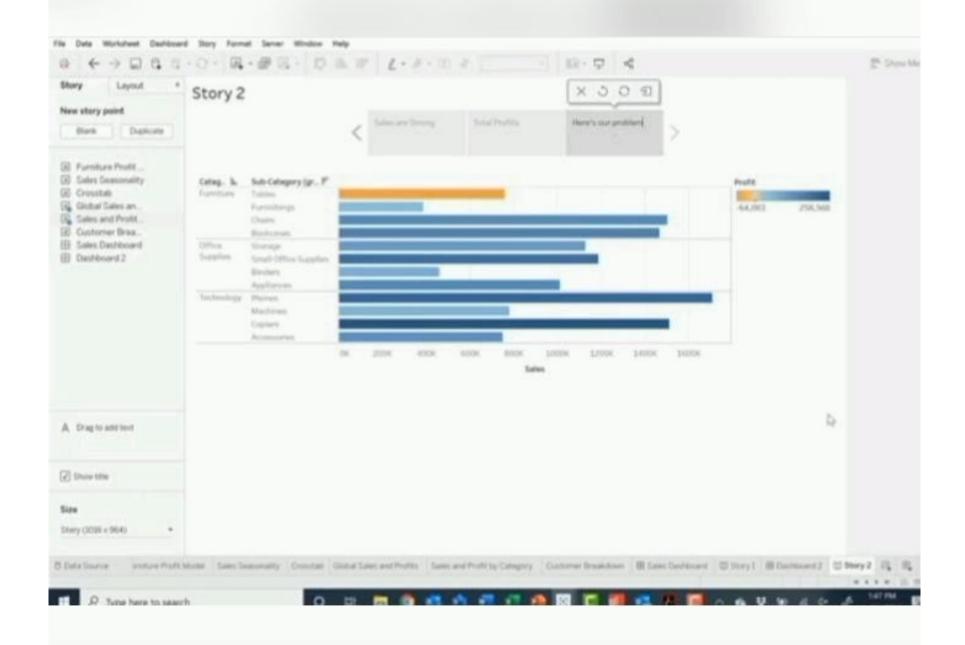


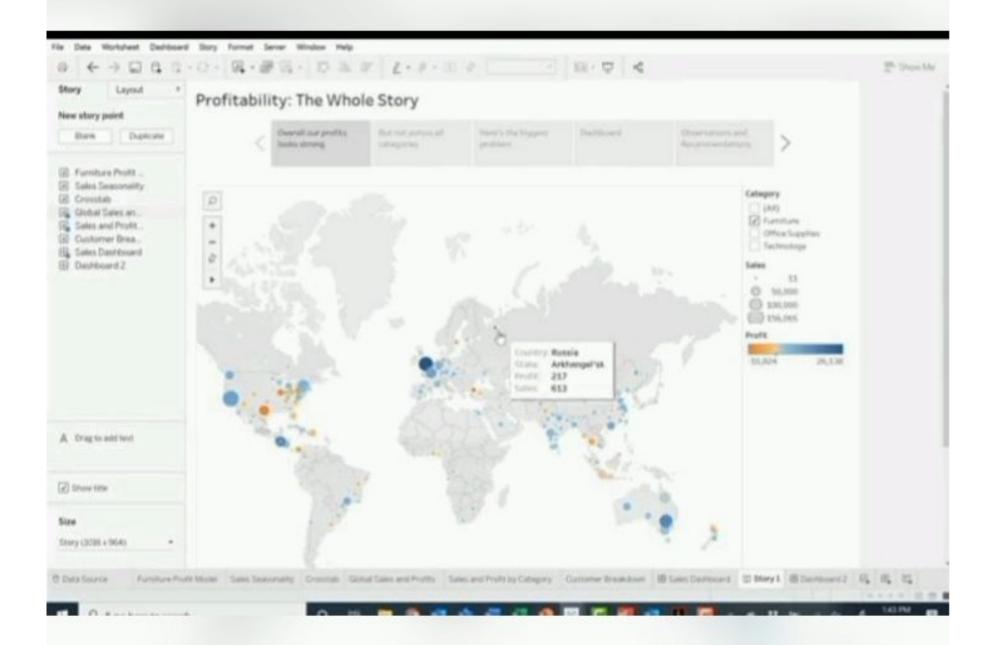


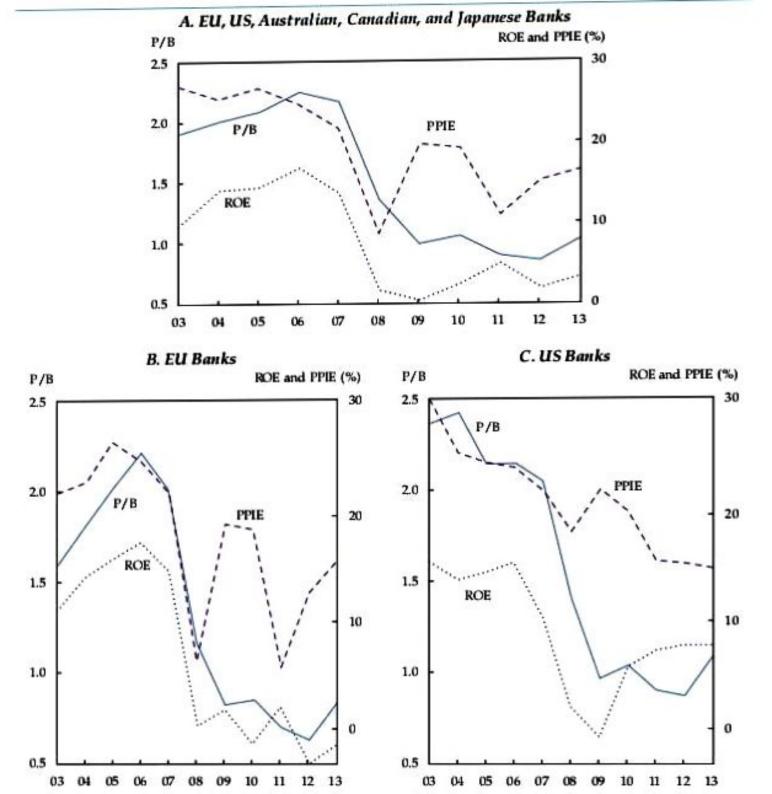












## CONCLUSION

The banking industry world-wide is being transformed.the global forces for change include technological

Innovation; the deregulation of financial services at the national level and opening-up to international

competition; and-equally important-changes in corporate behavior, such asgrowing disintermediation and increased emphasis on shareholder value addition, recend banking crises in Asia and Latin america have also been transformed as a result of privations of state-owned banks that had dominated their bankind system in the past. in this project we are trying to analysis the bank related data and able to extract some insights from the data using business intelligence toois. To extract the insight from the data and put the data in the form of visualizations, dashboards and story we employed tableau tools.