

Matheus Pontes Vilas Boas

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Professional Summary

Detailed Web Developer with advanced coding abilities and enthusiasm for new enhancements. Expert in building high-performing, scalable structures to meet client requirements.

Skills

- | | | |
|---------------|--------------------------------|---------------------------------|
| • HTML | • Responsive design | • Database Management |
| • CSS | • Git | • Problem solving and debugging |
| • ReactJS | • Web Performance Optimization | • Time management |
| • TailwindCSS | • API Integration | • Communication |

Experience

Web Developer

September 2022 - Current

Arpa Sistemas, Concordia/Santa Catarina, Brazil

- Tested and validated programs to enhance applications and improve performance.
- Attracted users to websites with professional, user-friendly designs and clean code for high-performance operation.
- Created highly responsive and scalable web applications for use in different client environments.
- Analyzed technical requirements to determine optimal solutions.
- Tracked changes and merged codes from different features to manage updated versions.
- Executed programming projects adhering to coding standards, design styles and project management methodologies.

Tech Support

December 2021 - September 2022

Arpa Sistemas, Concordia/Santa Catarina, Brazil

- Recommended strategies to improve technical operations and meet system-wide technology goals.
- Patched, configured and installed software for staff use.
- Diagnosed and resolved faults based on technical knowledge and use of pre-scripted repair trees.
- Restored performance by completing basic repairs of hardware, software and equipment.
- Provided customer support via phone, email, and chat, resolving technical and operational issues related to the system.
- Conducted training sessions for clients and resellers on how to use the system more efficiently and productively, helping them understand the system's functionalities and possibilities based on their business needs.
- Collaborated with the software development team to identify and correct issues in the system, improving the quality and user experience.

Tech Support

September 2020 – December 2021

Smallsoft, Concordia/Santa Catarina, Brazil

- Achieved service targets by evaluating levels and adjusting strategies.
- Resolved participant complaints by identifying and resolving issues.
- Solicited feedback from customers to inform decision-making.
- I provided customer service via phone, email, and chat, identifying and diagnosing technical and operational problems.
- I conducted tests and simulations to solve user issues, always striving to provide prompt and efficient service.
- I guided customers on the proper use of the system, offering personalized technical support and addressing questions related to the issuance of tax documents.

Education

Bachelor of Science (B.S.): Computer Science – Centro Universitário Ítalo Brasileiro

February 2026

High School – Rivers International School Arnhem, Arnhem, Netherlands

May 2020

- Graduated with a well-rounded knowledge base, encompassing diverse subjects and fostering a holistic approach to learning.
- Developed critical thinking skills through rigorous analysis and exploration of multiple perspectives.
- Demonstrated effective communication skills through the completion of the Extended Essay and Theory of Knowledge (TOK) requirements.
- Embraced open-mindedness and international-mindedness by engaging with diverse cultures, ideas, and global issues.
- Honed strong research skills, evident in the successful completion of the Extended Essay and other research-based assessments.
- Proficient in time management, meeting demanding deadlines and efficiently handling a challenging workload.

Language

Portuguese
Proficient (C2)

English
Proficient (C2)

Spanish
Intermediate (B1)

Dutch
Beginner (A1)