# Ethos Use Cases and Customer-Facing FAQs

## Ethos Use Cases

Are you curious about the amazing things you can do with Ellucian Ethos? Well, it can help you streamline your processes, improve efficiency, and even integrate different systems seamlessly.

Want to learn more about Ellucian Ethos and how it can be of benefit to an institution? Check the following use cases.

| Use Case | Description |
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| Application Integration | Ellucian Ethos excels in linking diverse applications within an educational institution. This means that systems like student information, financial management, and learning management can easily communicate and share data through standardized APIs. This integration reduces redundancy, enhances data accuracy, and streamlines processes. |
| Implementation Acceleration | Ethos is designed to expedite the implementation of software solutions within the institution. By providing standardized APIs and pre-built integrations, it significantly reduces the time and effort required to set up and configure new applications. This agility is vital in adapting to rapidly changing educational needs. |
| Consolidated Data Source | Ethos acts as a single, consolidated source of institutional data. It gathers information from various systems across the institution, creating a comprehensive and cohesive data ecosystem. This eliminates data silos, ensuring that stakeholders have a holistic view of the institution's operations. |
| Operational Efficiency | The centralized nature of Ethos simplifies data retrieval and management. Staff can access the information they need swiftly and efficiently, whether it's related to student records, financial transactions, or academic programs. This streamlines administrative processes and reduces manual data entry. |
| Analytical Reporting | Ethos offers a treasure trove of data for analytical reporting. With a rich dataset at their disposal, administrators can gain deep insights into institutional performance, enrollment trends, student success metrics, and financial health. These insights support data-driven decision-making and strategic planning. |
| Cloud-Based Repository | Ethos leverages cloud technology for data storage. This cloud-based repository offers scalability, data redundancy, and |

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| | accessibility benefits. Institutions can expand their data storage capacity as needed without the hassle of managing on-premises infrastructure. |
| Security and Compliance | Data security and compliance with privacy regulations are paramount. Ethos is designed with robust security features to protect sensitive data, ensuring that it remains confidential and secure. Compliance with industry standards and regulations is a fundamental aspect of its design. |
| User-Friendly Interface | Ethos provides a user-friendly interface for accessing and interacting with data. This ease of use ensures that both technical and non-technical users can navigate the system effectively, enabling broader adoption within the institution. |
| Customization | Ethos allows institutions to customize data views and reports to suit their specific needs. This flexibility ensures Ethos aligns precisely with the institution's unique requirements and reporting objectives. |
| Continuous Improvement | Ethos is built to evolve with changing technological and institutional needs. It receives regular updates and enhancements to adapt to new requirements and industry standards. |

# Customer-facing FAQs

| | Question | Answer |
|---|---|---|
| 1 | How do you recommend setting up Role Based Access (RBAC) in the Customer Center and for EI for optimal security practices? | Access to the Ethos Integration User Interface and Experience Admin portions of the Customer Center go together (i.e. a user with permissions for Ethos will have permissions for Experience Admin). Therefore, to limit who can view and modify important entities such as API keys, we recommend giving this access to a small number of the most trusted users. Less sensitive areas of the Ethos Integration User Interface are also available via Experience cards, which can be granted to specific users and roles on a per-card basis.<br><br>**Note: Refer to question 3 for more information on the Ethos Integration Cards in Experience.** |
| 2 | Is there SSO available for Ethos Integration? | Currently, we do not have SSO available for Ethos Integration in the Customer Center. However, customers can leverage SSO when signing into Experience to use the Ethos Integration Application, Errors, and Audit Log Cards. |
| 3 | What Ethos Integration cards are available in Experience? | There are 3 Ethos Integration cards that can be enabled:<br><br>• Ethos Integration Applications<br>• Ethos Integration Audit Logs<br>• Ethos Integration Errors<br><br>**Note: The cards will allow users to have read-only access.** |
| 4 | How can I define the permissions for who can view the content in those cards? | You can control who can see Ethos Integration Applications, Audit Logs, and Errors in Experience by using the [Experience permissions framework](#). You then must set up access to the cards in [card config](#) You can assign roles the VIEW ONLY permissions to see those cards. This way, you can limit those with access to the Ethos Integration and Experience Admin portions in the customer center to only the most privileged users, and give greater access to view applications, audit logs, and errors to other users in Experience. |

| 5 | Which Partners use Ethos? | You can find out which Partners use Ethos using our [Partner Catalog](). |
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| 6 | Can I use Ethos if my Ellucian systems are on-prem? | Ellucian Ethos works for on-prem, managed cloud, and SaaS customers. |
| 7 | Is there a cost associated with Ethos? | All Ellucian customers (anyone who has a license for at least one Ellucian Product) receive access to both a Test and Production tenant of Ethos. Customers are able to purchase additional tenants at a cost. Please contact your Customer Success Manager for more details. |
| 8 | When will Ethos Integration use MFA? | MFA for Ethos Integration went live in July 2023. Please see details [here]() or reach out to Action Line for help. |
| 9 | How can I monitor who has logged into my system or tried to log in to my system? | You can view this via the Ethos Audit Log which will show all login attempts. |