What is Ellucian Experience?

Ellucian Experience is a unified platform (dashboard) that gives students, faculty, and staff a personalized place to access information and services from various Ellucian systems like Banner, Colleague, PowerCampus, CRM, etc.

It uses **Experience Cards** to show data in a clean, simple interface.

Requirements for Basic Implementation

Mandatory Components:

- VIdentity Provider (SAML 2.0 compliant)
- Examples: AD FS, Entra ID, Ethos Identity, Shibboleth
- **Ellucian ERP / Person Source** (Banner, Colleague, etc.)
- **Ethos Integration**

Optional:

• GraphQL with Data Access (for cards like Housing Request)

Flow Diagram: Experience Setup

Overview of Experience Cards

Cards are the main content units in Ellucian Experience.

They can:

- Show live and personalized data
- Link to detailed internal or external pages
- Be configured or custom-made



1. Delivered Cards (by Ellucian)

- Prebuilt cards with predefined content & layout
- Some link to pages (C = Card only, C/P = Card + Page)
- Most are created using Experience Toolkit

2. Card Templates (for easy custom cards)

- Used by administrators (no coding)
- Types:
- Embedded URL
- HTML
- Free-Form
- Quick Links
- Image
- Student Lookup
- RSS Feed
- Insights

3. SDK Cards (fully customizable)

- Made by developers using SDK
- Allow building card templates/extensions

Relicensing Tiers (Foundation vs Premium)

Tier	Description	
F	Foundation – Basic access to cards	
Р	Premium – Advanced cards, features like calendar, CRM, Degree Works, etc.	
F/P	Card is available in Foundation only if you have SaaS license to supporting solution. Otherwise, Premium required.	

⊗F/P Explained:

- Card needs both Experience license and related Ellucian software license
- SaaS customers may get F/P cards with Foundation tier
- On-prem customers usually need Premium

✓ Personalization and Roles

- User content is based on roles (e.g., Student, Faculty)
- Institution assigns roles → Roles determine visible cards and pages
- Design is **responsive** (mobile, tablet, desktop)

Data Flow to Cards

Data Source	Integration Type	Example Cards
Ellucian ERP	Ethos API via Ethos Integration	Class Schedule, ERP Advisor
CRM Advise	Data Access (GraphQL)	Success Team, Advise Communications
Direct Solution Request	Direct (custom implementation)	Degree Progress, Appointment Scheduling

©Common Use Cases (with/without ERP)

Experience WITH ERP:

- Pulls data for academic profile, roles, holds
- Integrates Banner, Colleague, PowerCampus

Experience WITHOUT ERP:

- Limited features
- Example: Quercus → only shows Data Connect Packages
- ullet CRM Engage o only enables Constituents/Contact Reports

Note: Even without ERP, users can see standard features like Profile Page and Notifications, but some pages may be blank.

Multiple Person Sources

- Experience supports multiple sources like Banner + CRM Advance
- Requires setup in Identity Provider and Person Manager

Key Prerequisite Matrix

Prerequisite	Comments	
Identity Provider	SAML 2.0 – tested with AD FS, Entra ID, etc.	
Person Source	Any Ellucian ERP or solution that supports Ethos Person model	
Ethos Integration	Required to fetch data from connected systems	
Data Access (Optional)	Required for some cards using GraphQL (e.g., Housing, CRM Advise)	

Cards That Start Blank (User-Filled Only)

✓ To-Do List



These cards do **not** integrate with any system and must be filled by users manually.

Q Delivered Card Examples (Simplified Tree View)

Delivered Cards		
├── ERP-Based		
Classes (C/P)		
Class Schedule (C)		
ERP Advisor (C)		
├── CRM Advise-Based (F/P)		
Success Team		
Alert Submission		
Appointment Scheduling		
├── Degree Works		
Degree Progress		
Academic Plans		
Engage		
├── Constituents		
│ └─ Contact Reports		
├── Cross Registration		
├── Course Catalog		
│ ├── Registration		
│ └── Section Sharing		
├── Person Manager		
├── Global Person Search		
├── Person Manager		
│ └── Universal Person Records		
├── Insights		
│ └── Insights Administration		
— EI Applications		
EI Errors		
L EI Audit Logs		
└── User-Filled		
├── To-Do List		
└── Web Links		

True/False Knowledge Points (Quick Review)

Success Team vs ERP Advisor Card:

- VSuccess Team uses CRM Advise data
- VERP Advisor uses ERP (Banner/Colleague) data only
- VBoth cards show assigned advisors
- V Both can display multiple advisors + contact info
- VERP Advisor can show office hours
- XNot all cards require Premium license depends on source and tier

OClasses vs Class Schedule:

- Class Schedule: for faculty & students, calendar view (ERP-based)
- Classes: supports ILP integration for LMS info
- VBoth show current term enrollments only
- XClasses card does NOT allow search & registration

S Cards Requiring Setup Before Use:

- Most delivered cards (e.g., Degree Progress, ERP Advisor) require card management configuration
- Some cards have linked pages (C/P)

If you need: Flashcards for each card type Quiz questions for revision Flowcharts of data sources Just let me know!