

# POOJA PIMPALSHENDE

## Frontend Developer

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### SUMMARY

Passionate frontend Developer with over two years of experience in building responsive and user-friendly web applications. Skilled in modern web technologies, problem-solving, and continuous learning to deliver high-quality solutions.

### EXPERIENCE

#### Associate Software Engineer

##### KloudGin

05/2022 - 07/2024

Company focused on field service and enterprise management solutions.

- Developed front-end solutions for Field Service Management using ReactJS, JavaScript, and HTML5/CSS3.
- Translated UI/UX designs into reusable and scalable React components.
- Implemented unit testing using Jest to ensure robust application functionality.
- Worked in an Agile environment and collaborated with cross-functional teams to deliver customer-centric solutions.
- Enhanced application performance and usability by optimizing data visualization dashboards.

#### Senior Support Specialist

##### HCL Technologies

08/2020 - 10/2021

Multinational IT services and consulting company.

- Resolved complex technical issues related to enterprise applications and cloud-based services.
- Led major incident resolution efforts and collaborated with development teams to ensure quick fixes.

#### Support Specialist

##### Infosys

03/2017 - 04/2020

Global leader in technology services and consulting.

- Provided technical support for Apple Maps, ensuring system uptime and reliability.
- Managed incidents, analyzed logs, and optimized system performance for improved user experience.

### EDUCATION

#### Bachelor of Engineering (B.E.) in Electrical Engineering

##### Nagpur University

03/2012 - 04/2016

#### Skills development courses

##### Naresh i Technologies

06/2016 - 02/2017

#### Certificate in Computer Programming

##### Centre for Development of Advanced Computing

10/2021 - 05/2022

### SKILLS

ReactJs	Typescript		Javascript
HTML5	CSS	Java	Tailwind CSS
Git	Jest	MongoDB	Agile
Vite	Unit Testing		Data Visualization

### PROJECTS

#### Kloudgin Field Service Management

01/2023 - 07/2024

Project focused on data visualization and user interaction.

- Created an interactive dashboard to visualize real-time data using React and data visualization libraries.
- Designed responsive UI components to enhance user experience.
- Ensured high performance and maintainability with unit testing.

#### KloudGin Enterprise Asset Management

05/2022 - 01/2023

Project focused on asset tracking, work order management, and preventive maintenance

- Worked on asset tracking, work order management, and maintenance systems.
- Progressed from bug fixing to feature development.

#### Ascension Service Desk

08/2020 - 10/2021

Project focused on incident management and resolution for enhanced service delivery.

- Provided IT support to healthcare professionals, delivering technical assistance and resolving complex issues. Led incident resolution efforts and mentored junior staff.

#### Apple Maps Incident Management

03/2017 - 04/2020

Managed incidents to ensure the reliability and uptime of Apple Maps services.

- Efficiently resolved incidents, maintaining high service uptime and minimizing disruptions

### LANGUAGES

English	Native	●●●●●
Norwegian	Beginner	●●●●●