

SHUBHAM DHOOT

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🌐 [Portfolio](#)

🔗 <https://github.com/Duhragon>

Technical Skills

Languages: HTML/CSS, JavaScript

Technologies/Frameworks: React Js, Redux, Framer Motion, Material UI, Tailwind Css, SVG, GitHub

Testing library: Jest

Familiarity: Node js, Express, MongoDB

Projects

Migrainer (migraine episode monitor) | *ReactJs, MongoDB, Express, NodeJs, Redux, Tailwind Css* **September 2023**

- **Description:** Migrainer is a web application designed to help individuals track and manage migraine episodes effectively. It offers a user-friendly platform for users to record their migraine episodes, symptoms and triggers. The application provides insightful visualizations and analytics to empower users to gain better insights into their migraine patterns.
- **Key Contributions:**
 - * Developed a full-stack web application using modern technologies.
 - * Implemented user authentication and authorization using JSON Web Tokens (JWT).
 - * Designed and developed the frontend interface with React, Vite, and Redux for state management.
 - * Created an intuitive and responsive user interface for a seamless user experience.
 - * Utilized Axios for handling API requests and Nodemailer for sending email notifications.
 - * Integrated a MongoDB database for storing user data and migraine episode records.
 - * Implemented data visualization using charts and graphs to help users identify migraine patterns and triggers.
 - * Ensured data security and privacy by implementing authentication and authorization mechanisms.
 - * Deployed the application to Render.com for live hosting.

Pizza cart | *ReactJs, Redux, Tailwind Css, React Router*

August 2023

- **Description:** An application that fetches list of available Pizzas from an API and then allows users to build a cart by adding the desired pizzas to the cart.
- **Key Contributions:**
 - * A frontend app that allows users to order pizzas.
 - * Implemented guard routes for authentication so that users can only access the other pages of the app once they submit their names.
 - * Used Redux for state management and Tailwind for styling.
 - * The user interface is responsive for a seamless user experience across multiple devices.

Experience

Concentrix

July 2020 – September 2022

Subject Matter Expert

Pune, Maharashtra

- Proficiently worked with APIs, performed troubleshooting by fetching user data with the help of API, and isolated issues experienced by users at the frontend using dev tools, JSON, and Postman.
- Delivered technical support to B2B customers and partners, specializing in Microsoft 365 products, including Yammer and SharePoint.
- Developed innovative workarounds to mitigate issues until permanent solutions were implemented, ensuring minimal disruption to users.
- Collaborated effectively with cross-functional product teams, including developers, to communicate findings and facilitate issue resolution.

Tech Mahindra Business Services

July 2019 – July 2020

Customer Support advisor

Pune, Maharashtra

- Offered comprehensive support to end-users of the Three UK telecom service by guiding customers in modifying their current service subscriptions, facilitating plan changes, and upgrades.

Education

Rabindranth Tagore University

June 2018 – July 2021

Bachelor of Computer Application

Madhya Pradesh