

REENA GAJBHIYE

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Currently working as an Application support Engineer in the pay role of Softenger India for IBM. Focused individual looking for opportunity in Java Developer, Software testing, software developer position in a fast-paced organization where hard work and excellence is appreciated.

EXPERIENCE

DATES FROM JUNE 2019 – TILL DATE

APPLICATION SUPPORT ENGINEER, SOFTENGER INDIA

- Maintain and monitor the operation and integrity of production systems.
- Manage the resolution of all issues.
- Support the release management process.
- Managing ticketed query system and ensuring comprehensive database of queries and resolutions is kept up to date
- Maintaining and updating technical documents and procedures
- Identifying and resolving technical issues by coordinating with local team.

EDUCATION

2015 - 2017

M. TECH, CHHATRAPATI SHIVAJI INSTITUTE OF TECHNOLOGY

Completed M. Tech in Computer science & Engineering from CSIT. The course concludes in 2015 till 2017. Secured **76%** Aggregate.

2009 - 2013

B. TECH, CHHATRAPATI SHIVAJI INSTITUTE OF TECHNOLOGY

Completed B. Tech in Computer science & Engineering from CEC. The course concludes in 2009 till 2013. Secured **70%** Aggregate.

HSC, NAGSEN HIGHER SECONDARY VIDYALAYA

Completed 12th in Mathematics from NHSV, Bhilai, in 2009 from CG Board, scored 52.3%.

SSC, NAGSEN HIGHER SECONDARY VIDYALAYA

Completed 10th from NHSV, Bhilai, in 2007 from CG Board, scored 62%.

SKILLS

- SQL database and basic network configuration
- Complex Problem Solving
- IT event resolving
- Knowledge of IT Software and Hardware
- Core JAVA
- Alert Resolving

ACTIVITIES

Library Management Attendance System

Duration: 2 Months

Description:

- Select the .java format file on the book detail.
- Person own id those have identify the 1 person can how many book issue
- Book return on date
- Book issue the customer will issuing book on date

LANGUAGE

English

Hindi

Marathi