

CURRICULUM VITAE

POOJA H K

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Bangalore, 570076, INDIA

Objective

To succeed in an environment of growth and excellence and earn a job which provides me job satisfaction and self development and help me to achieve personal as well as organization goals

Education

- **Graduation:** Bachelor of Engineering in **Information science and Engineering** from GM Institute of Technology, Davangere, Affiliated to VTU, during 2012-2016 with an aggregate of **67.19%**.
- **Intermediate:** From Sri Vishnavi Chetana P U College, Davangere(2012) with an percentage of **80.1%**.
- **SSLC:** From B.E.A.H.P School, Davangere (2010) with an percentage of **74.72%**.

Technical Skills

Programming Languages: Python, C, C++

Frameworks and Tools: Django, jupyter notebook, PyCharm, Eclipse, Android Studio

Database Technology: MYSQL, Oracle 11g/12C, mongoDB (Beginner)

Version Tools: Git hub

Operating Systems: Windows 7/8/10, Linux

Microsoft business applications: Windows os, office, outlook

Work Experience

Mercedes-Benz research and development

May 2017- April 2018

- Monitoring and handling of daily Tickets and diverting among Higher teams.
- Providing Remote Support in the windows remote assistance, Remote desktop connection(RDC), Skype screen sharing support, Incoming support, Chat support.
- Installing, configuring, troubleshooting related issues on MSO 2013 application.
- Providing the support all the Daimler software and applications.
- Coordinating with various teams for fast and permanent resolution.
- Working with **Daimler CISM control center tool** and SDWI tool.
- Configuring browser for internet access and adding the user ID in admin.net.
- Active directory , Admin.net Good knowledge on the user account lock , reset , add , remove, delete from the APAC, EMEA ID's

Project Details

- **TAC TOE game in python:** It is a two player game by using functions and other modules in python.
- **Smart City Android App:** An android app developed as part of the academic project to register the complaints regarding public problems along with capturing the images of the defective places.

Certifications/Other Activities

- Python and Django web frame work certification from Upshot Technologies.
- Best employee award in Mercedes-Benz in the duration Q3 2017
- State level prize in dance competition

Personal Information

Name : Pooja H K

Date of Birth : 26/12/1994

Gender : Female

Nationality : Indian

Hobbies : Listening to the music, playing with pets and cooking

Languages known : English,Hindi,Kannada,Telugu