

WATSON'S®

AUDIT PREPARED ON JANUARY 04, 2022

UNBXD PRODUCTS

Site Search Browse Recommendations PIM

ARTIFICIAL INTELLIGENCE LAYER



UNBXD IMPACT ON REPLACEMENT OF PLATFORM SEARCH

Platform	Customers	Avg. Increase in conversion (%)	Inc. in Revenue per session (%)
Magento [®] An Adobe Company	ECKLER'S pepperfry NORTH40 Unilever	28%	33% ↑
shopify Solr	ttl KOOKAÏ BLUE BUNGALOW	54%	42% ↑
SAP Hybris (v) Solr	POWER SPOTLIGHT MITRE 10 EZIBUY.COM	35%	36% ↑
salesforce commerce cloud	Ashley. PEACOCKS GYMBORCE. Bonmarché	23%	28% 🕇
HCL Commerce Solr	PLACE Dillard's Advance Boscová-	32%	29% 🕇



THE BIG PROBLEM

13%

3%

Conversion Rate



Conversion Rate

Top 500 Retailers

Same Product. Same Price. Same Delivery Date.

Source: https://www.digitalcommerce360.com/2018/01/19/top-retailers-conversion-rates-stack-holiday-2017/

CUSTOMER TESTIMONIALS



EXPRESS

"We implemented a new search capability that provides visual recommendations immediately to users which is increasing conversion rates."

29% - Growth In Revenue in 90 Days

DAVID KORNBERG EXPRESS CEO, On quarterly earnings call





"Unbxd not only understood the technology, but also got the business part of it. They looked at things from a B2B perspective and not just a B2C perspective."

40% - Growth
In Site Search Revenue in the First 6
Weeks
HARLEY THOMAS

ibSupply, Sr. Director of Marketing





"We were looking for a solution that was easy to deploy and smooth to onboard."

39% ↑ in site search conversion

42% in engagement time & Go-live in 21 days







"The search solution had to be fast and agile. The AI capabilities Unbxd demonstrated, we knew we had found our solution."

250% in Search conversions

30% in site search revenu∳, 14% in AOV

ADEEL MURTAZA

Foodservicedirect.com, Head of eCommerce



UNBXD CUSTOMERS

Leading Product Discovery Platform For eCommerce

130+ Customers & Brands

1300+ Global Websites

Over 25 Billion Interactions/Month

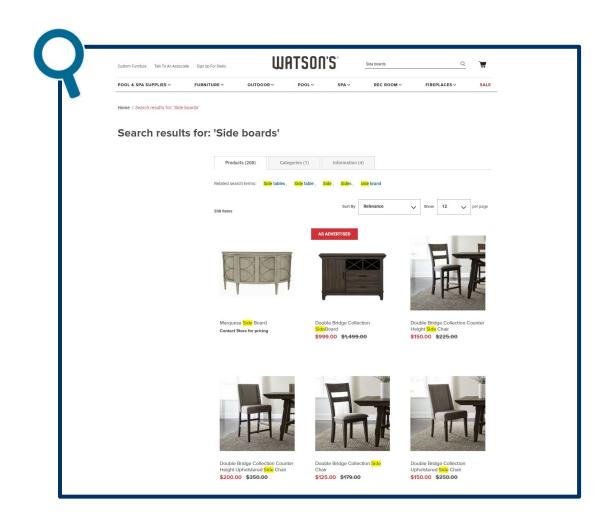
FASHION	HARDWARE & B2B	ELECTRONICS	GROCERY & PHARMA	HOME IMPROVEMENT	PLATFORMS
Dillard's The Style of Your Life.	fb supply™	M MONOPRICE	Baldor	CITY	Magento [°] Enterprise
POTPOURRI GROUPINC	PURCHASING	sylvane State de Legin with brookely:			(v) hybris
PLACE	1000Bulbs		Unilever	Ashley	shopifypl <i>i</i> s
KOOKAÏ	Advance W	We know radios, eo you don't have ter Discount Two-Way Radio	Orwater	pepperfry	WebSphere.
EXPRESS	ECKLER'S	HENRY'S CAMADA'S GREATEST CAMERA STORE			Custom Platforms

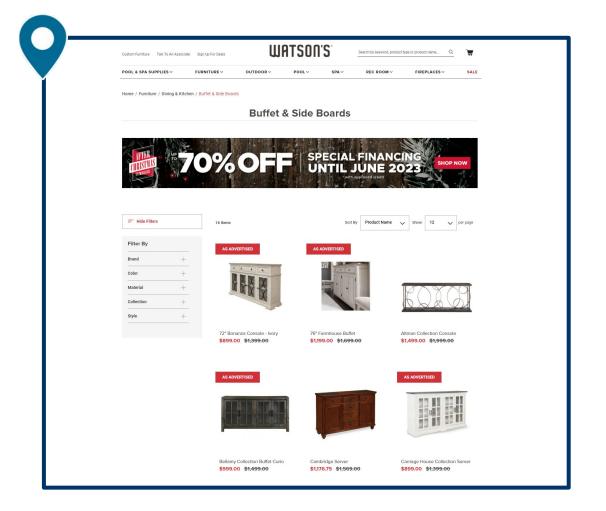


1. SEARCH RELEVANCE



Product Query: 'SIDE BOARDS' - The search shows chairs. The category page has relevant products.



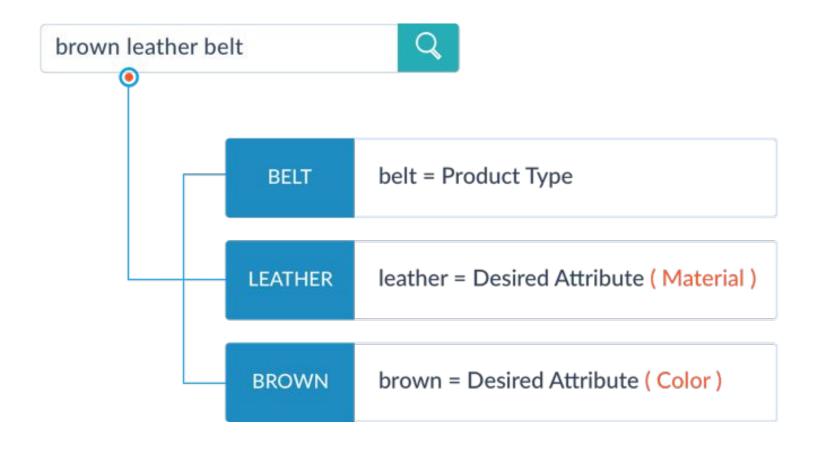




CONTEXTUAL RELEVANCY - BEST PRACTICES

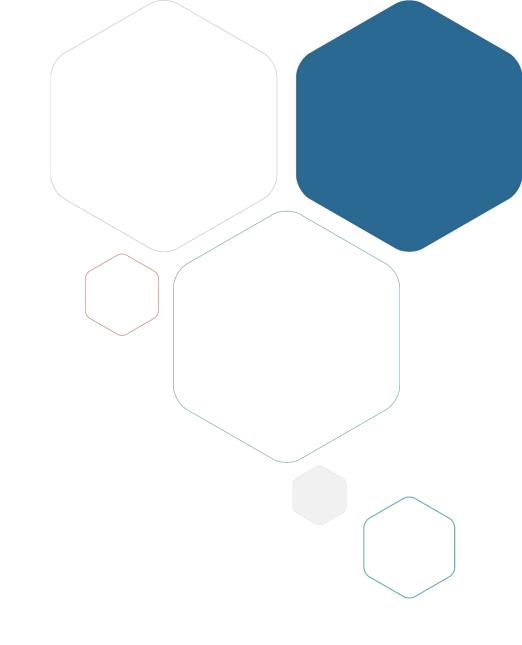
Understand Shopper Intent Through Contextually Relevant Site Search

Unbxd Site Search goes beyond simple text-pattern matching techniques and is 'e-Commerce context-aware'. It tokenizes each search query to map it to the most relevant products and desired attributes to showcase relevant results that understand your shoppers' intent, even when they use natural language or long tail queries.





AUTOSUGGEST



2. AUTOSUGGEST (PREDICTIVE SEARCH)

Are you helping the shopper articulate their query and shorten path to purchase?

GUIDED AUTOSUGGEST

Audited with the search term 'LOVESEAT'

Your autosuggest shows products and guides users.

However, Unbxd provides a visual dynamic autosuggest experience to increase your customer engagement.

PROTIP

Autosuggest, with thumbnail images, sub-categories and popular products, shortens the shopper's path-to-purchase

