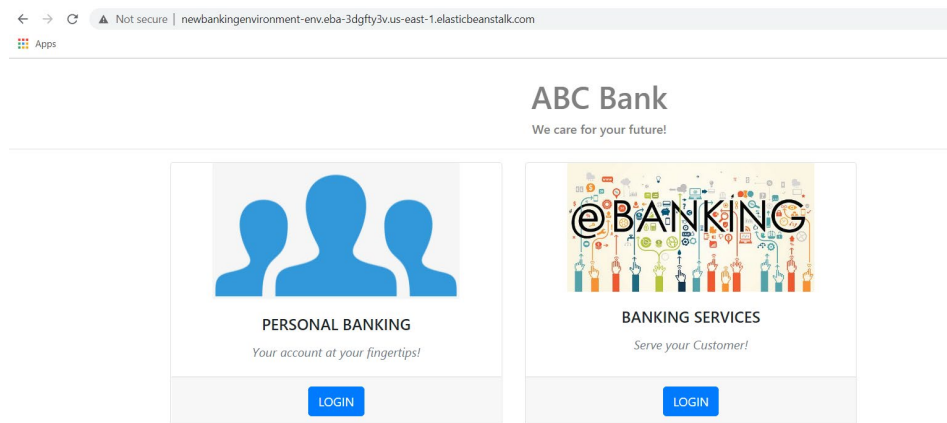


1. The home page of the application.



2. List of registered customer.

ABC BANK

Home

Customer Services

Process Refunds

LOGOUT

CUSTOMER SERVICES

Register New Customer

LIST OF CUSTOMERS

First Name	Last Name	Phone Number	Actions
ptest	test	1234567	<div>Register New Account</div> <div>View Existing Accounts</div> <div>Customer Details</div>
Customer	Two	12345678	<div>Register New Account</div> <div>View Existing Accounts</div> <div>Customer Details</div>
jeena	thampi	723582342	<div>Register New Account</div> <div>View Existing Accounts</div> <div>Customer Details</div>
Jane	Doe	12234567892	<div>Register New Account</div> <div>View Existing Accounts</div> <div>Customer Details</div>
James	Bond	1234567892	<div>Register New Account</div> <div>View Existing Accounts</div> <div>Customer Details</div>
Customer	One	1231231234	<div>Register New Account</div> <div>View Existing Accounts</div> <div>Customer Details</div>
Alex	King	1234567892	<div>Register New Account</div> <div>View Existing Accounts</div> <div>Customer Details</div>

3. Customer details screen in the admin view

"ABC BANK"

Home

Customer Services

Process Refunds

Back to Customers List

Customer First Name:ANISHA

Customer Last Name:AGARWAL

Customer Email ID:anishatest123@gmail.com

4. Customer profile details in customer view.

"ABC BANK"

Home

View Account Details

Add/View External Payees

New Transaction

My Profile

Request/Track Refund

PROFILE

First Name

ANISHA

Last Name

AGARWAL

Email

anishatest123@gmail.com

Phone Number

655443234

DOB

2001-12-12

SSN

234567762

Address

350 River Oaks Plwy #1126

5. Active accounts of the Customer.

"ABC BANK"

Home

View Account Details

Add/View External Payees

New Transaction

My Profile

Request/Track Refund

ACTIVE ACCOUNTS

Account Number	Opened Date	Account Balance	Routing Number	Account Type	Actions
1683517186965192701	2021-05-13	98400	7722551199	SAVINGSACCOUNT	View Transactions
2418860339485900164	2021-05-13	11200	4422771188	CHECKINGSACCOUNT	View Transactions

6. Internal Transaction for the customer with the dropdown list of the account number.

"ABC BANK"

NEW TRANSACTION

Home

View Account Details

Add/View External Payees

New Transaction

My Profile

Request/Track Refund

X

Choose Account Number

Please choose an Account

Please choose an Account

1683517186965192701

2418860339485900164

Enter to Account Number

Transaction Type

--Select One--

Transaction Type

Operation Type

--Select One--

Operation Type

Amount

Enter Amount

Memo

Enter Message

Transaction

7. External transaction for the customer with the dropdown of the external payee.

"ABC BANK"

NEW TRANSACTION

Home

View Account Details

Add/View External Payees

New Transaction

My Profile

Request/Track Refund

X

Choose Account Number

Please choose an Account

Choose Account Holder

Please choose an Account

Please choose an Account

testaa

Transaction Type

Operation Type

Amount

Enter Amount

Memo

Enter Message

Transaction

8. View transaction details of the customer savings account.

"ABC BANK"

VIEW TRANSACTIONS

Home

View Account Details

Add/View External Payees

New Transaction

My Profile

Request/Track Refund

Back to Accounts Dashboard

FROM DATE

05/13/2021

TO DATE

05/13/2021

Fetch Transactions

LIST OF TRANSACTIONS

Date	Amount	Transaction Type	Operations Type	Memo	Balance
2021-05-13	-100	DEBIT	CHEQUE	gift	99900
2021-05-13	-100	DEBIT	CHEQUE	extr recur transaction	98400
2021-05-13	-100	DEBIT	CHEQUE	recur inter	98700
2021-05-13	100	CREDIT	WIRE	test same acc	98600
2021-05-13	-100	DEBIT	CHEQUE	gift	98500

-- Previous

1

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Next -->

9. View transaction details of the customer checking account.

ABC BANK

Home

View Account Details

Add/View External Payees

New Transaction

My Profile

Request/Track Refund

VIEW TRANSACTIONS

Back to Accounts Dashboard

FROM DATE

05/13/2021

TO DATE

05/13/2021

Fetch Transactions

LIST OF TRANSACTIONS

Date	Amount	Transaction Type	Operations Type	Memo	Balance
2021-05-13	1000	CREDIT	WIRE	gift2	11000
2021-05-13	100	CREDIT	CHEQUE	gift	11200
2021-05-13	100	CREDIT	CHEQUE	recur inter	11100

10. Add external Payee screen

ABC BANK

Home

View Account Details

Add/View External Payees

New Transaction

My Profile

Request/Track Refund

ADD EXTERNAL PAYEE

Add New External Payee

LIST OF EXTERNAL PAYEES

Account Holder Name	Account Number	Routing Number
testaa	9876543234567898	991122663344

11. Accounts UI details in admin section.

ABC BANK

Home

Customer Services

Process Refunds

VIEW ACCOUNTS

Back to Customers List

Account Number	Opened Date	Account Balance	Account Type	Actions
1683517186965192701	2021-05-13	98400	SAVINGSACCOUNT	<div>TransactionsDelete Account</div>
2418860339485900164	2021-05-13	11200	CHECKINGSACCOUNT	<div>TransactionsDelete Account</div>

12. View transactions of the savings account of customer from the Admin Section

ABC BANK

Home

Customer Services

Process Refunds

VIEW TRANSACTIONS

Back to Customers Dashboard

LIST OF TRANSACTIONS

Date	Amount	Transaction Type	Operations Type	Memo	Balance
2021-05-13	-100	DEBIT	CHEQUE	gift	99900
2021-05-13	-100	DEBIT	CHEQUE	extr recur transaction	98400
2021-05-13	-100	DEBIT	CHEQUE	recur inter	98700
2021-05-13	100	CREDIT	WIRE	test same acc	98600
2021-05-13	-100	DEBIT	CHEQUE	gift	98500
2021-05-13	-1000	DEBIT	WIRE	gift2	98900
2021-05-13	-100	DEBIT	WIRE	test same acc	98500

Previous

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Next

13. View transactions of the checking account of customer from the Admin Section

ABC BANK

Home

Customer Services

Process Refunds

VIEW TRANSACTIONS

Back to Customers Dashboard

LIST OF TRANSACTIONS

Date	Amount	Transaction Type	Operations Type	Memo	Balance
2021-05-13	1000	CREDIT	WIRE	gift2	11000
2021-05-13	100	CREDIT	CHEQUE	gift	11200
2021-05-13	100	CREDIT	CHEQUE	recur inter	11100

14. Request refund OPEN status from the customer section.

ABC BANK

Home

View Account Details

Add/View External Payees

New Transaction

My Profile

Request/Track Refund

REQUEST REFUND

Raise a New Refund Request

LIST OF REFUND REQUESTS

Account Number	Amount	Reason	Status
1683517186965192701	100	test	OPEN

15. Open refund request from the admin section.

ABC BANK

Home

Customer Services

Process Refunds

PROCESS REFUND REQUESTS

PROCESS OPEN REQUESTS

VIEW CLOSED REQUESTS

LIST OF REFUND REQUESTS

Account Number	Customer	Amount	Reason	Action
1683517186965192701	ANISHA AGARWAL	100	test	Approve Refund

16. Closed refund request from the customer section.

ABC BANK

Home

View Account Details

Add/View External Payees

New Transaction

My Profile

Request/Track Refund

REQUEST REFUND

Raise a New Refund Request

LIST OF REFUND REQUESTS

Account Number	Amount	Reason	Status
1683517186965192701	100	test	CLOSE

ABC BANK

Home

Customer Services

Process Refunds

PROCESS REFUND REQUESTS

PROCESS OPEN REQUESTS

VIEW CLOSED REQUESTS

LIST OF CLOSED REFUND REQUESTS

Account Number	Customer	Amount	Reason
6892068159296516906	John Doe	10	class demo
6694452002746871104	Customer Two	10	Refund
4396688753887121843	Amaal Zehak	15	ATM Fee deducted twice
9128902661080652694	Customer One	55	Refund for ATM Fee
9128902661080652694	Customer One	15	Fees deducted
6525063400485191616	James Bond	10	class demo
9128902661080652694	Customer One	10	Refund
1683517186965192701	ANISHA AGARWAL	100	test
197783128569940344	Mary Clint	5	Atm Fee deducted twice

LOGOUT