Pooja K

BCA (computer Science)

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## Career Objective:

Passionately looking for opportunities in Automation Testing roles.

## Experience Summary:

**Having around 4.9 Years of** IT experience in both Automation and Manual testing.

## Certification Course:

* Gone under certification training for Automation testing using Java and Manual Testing (SDET) in TCITECH institution.
* Competed selenium with Python from the scratch + framework course, Jenkins, (Udemy).
* Certified Microsoft Azure fundamentals.

## Technical Profile:

**Programming Languages:** Python, Core Java.

**Automation framework/Tools:** Selenium, Pytest and TestNG .

**Certification:** Microsoft Azure (fundamental).

**Other** : GIT, Jenkins,SQL.

* Software development life cycle(SDLC) and STLC
* Well versed with python with selenium and Pytest framework, Jenkins, Git.
* Gone under certification training for Automation testing using Java and Manual Testing.
* Browser Stack: To run selenium test on different browser.
* Jenkins: To run Test scripts.
* Involvement in preparation of Test scenarios, Test cases and executing the same.
* Good exposure on Defect Life Cycle (JIRA).
* Worked on Agile methodology.
* Experience in API testing.
* Good experience in interacting with business analysts, developers and stakeholders.

## Roles & Responsibilities:

**Project 2 :**

**Project : Sensis Australia (salesforce CRM)**

**Responsibilities:**

* Attending Sprint Planning, Sprint Showcase meetings, retro call, scrum call, approving change request.(Agile methodology).
* Writing and executing the test cases.
* Manual Testing of Web Application in all the env(staging and prod).
* Good exposure on Automation testing using Selenium with Pytest framework, Allure reporting,BDD.
* Have worked on version control Git,Jenkins,Browserstack,Jira and Zephyr scale.
* Good exposure on API testing using Postman and have gone under training from Amdocs for the same.
* Good at providing knowledge transfer, trouble shooting errors in scripts, preparing Doc in WIKI.
* Have worked on Compatibility testing/Cross browser testing(browserstack).
* Have worked on WordPress[CMS] to create test page for our application.
* Worked on Salesforce and Front end(downstream) applications.
* Worked on Wordpress CMS.
* Worked on OneTrust as part of GDPR Testing

**Project1 :**  
**Project:** PSG Tier2 Cluster C - GSSI Production Support.   
**Technical Environment:** UNIX basic, SQL.  
**Software:** UTS (BMC Remedy Application), ASAP Application. Monitoring Tools, Script Wizard Tool, Update Monitoring Console (UTS Monitoring), graphana. NGM (BSM), AMC TOOL, Expalysis, Tuxedo, AUA (Amdocs Universal Activator).Mobaxterm.

**Responsibilities:**

* Handling AT&T Cricket account as a **SPOC**.
* Working as a Team Member for Production Support Team for Amdocs Tier 2 Cluster C production support by monitoring mails, jobs and generation of reports.
* Handling bridge calls, Checking status level SLA's and creation of CC (Change Controller).
* Handling UNIX scripts requests like scheduling, running, validating based on requests.
* Checking the running and failed scripts/jobs and monitoring them.
* Worked on Incident, Task and Problem Managem/ent.
* Also work on Reference Table where Inserting/ Updating/ Deleting the data from Customer Databases based on the client requests are done.
* Ensure in running the billing cycle and meeting the expectation in due context to the Service Level Agreement of the Client.

## Educational Qualifications:

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| --- | --- | --- | --- |
| Qualification | Board/University/Institution | Year of Passing | Grade/Marks |
| BCA | Mahatma Gandhi memorial College Kunjibettu Udupi/Mangalore University | 2018 | 91.76  (8.56 g.p.a) |
| PUC | Government Girls PU college UDUPI/Karnataka PU Board | 2015 | 93.83% 563 |
| SSLC | Government High School Kukkehalli/Karnataka SSLC Board | 2013 | 85.12% 532 |

## Personal Information:

Date of Birth: 13-06-1997

Languages Known: English, Hindi, Kannada and Tulu.

Hobbies: Singing Classical Music, Flute, playing guitar, Reading Books.