

Pooja Niranjana

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JIRA | Stakeholder management | Agile Scrum | Project Management | Conflict Resolution | Software Development
Agile Methodology | Testing | Agile | Framework | Process Improvement | Scrum Methodology | Agile Manifesto

Education:

- **University of Texas at Arlington, Arlington, TX:** MS in Engineering Management **Aug 2022 – May 2024**
- **RV College of Engineering, India:** BE in Computer Science **Aug 2018 – May 2022**

Certification:

- **Lean Six Sigma- Green Belt by KPMG, *CAPM Certification by PMI**, Foundations of Project Management by Google, Business Analysis for Project Managers and Root cause Analysis by LinkedIn, **Certified Scrum Master-Scrum Alliance**, JIRA

Skills:

- **Technical Skills:** SQL, Python, C, JavaScript, CSS, ReactJS, HTML, Cora Sequence, Statistical Process Control, Minitab, Clickup, LLM, RAG
- **Methodologies:** Agile Scrum, Waterfall | **Framework:** Kanban, Scrum
- **Software Proficiency:** Microsoft Project, Microsoft Excel, PowerPoint, Tableau, Atlassian Tools (Jira, Confluence, Bitbucket).
- **Management Skills:** Stakeholder Management, Cost Management, Vendor Management.
- **Interpersonal Skills:** Strong Internet Research, Excellent Verbal, Quantitative Skills, Time Management, Prioritization Abilities.

Work Experience

- Technical Project Manager | Credwise.ca, Remote USA** **Aug 2024 (Present)**
- Led the RewardsX Project, developing a MERN stack app on Google Cloud and Firebase for scalability, security, and performance, while integrating **RAG architecture with Gemini LLM** and Quadrant for efficient vector retrieval to enhance rewards-based query responses.
 - Developed and delivered **3 applications** for RewardsX, including credit card data storage, personalized recommendations based on store-level spending insights, and customer-centric patterns—projected to be boosting user rewards and cashback by 25%.
 - Managed **project timelines, budgets, and resources** using ClickUp, creating and maintaining project plans, estimations, specifications, and presentations for smooth team collaboration and successful delivery.
- Associate Project Manager Intern | 3D Concept Analysis & Development Pvt. Ltd., India** **May 2023 – Jul 2023**
- Utilized Scrum Agile methodologies to deliver a Performance Portal project using React JS in **3 months** timeline.
 - Created work breakdown structures, defined user requirements, and managed a Scrum backlog, collaborating closely with cross-functional teams and stakeholders. Managed a **budget of Rs 4,00,000 INR** using a bottom-up cost estimation approach.
 - Gathered and communicated requirements with internal stakeholders and cross-functional teams, ensuring alignment and successful project delivery of 5 key modules including employee details, leave management and appraisals.
 - **Reduced project risk by 5%** through regular monitoring, optimal resource allocation, and rigorous application testing.
- Graduate Teaching Assistant | University of Texas at Arlington, Arlington, TX** **Jan 2024 – May 2024**
- Assisted the instructor in delivering lectures, preparing material and assignments for the Production & Inventory Control Systems course.
 - Organized and led tutorials and workshops to reinforce course concepts, resulting in a **25% improvement** in student comprehension.
 - **Delivered lectures to 40 undergraduate** students in Engineering Probability, creating a vibrant and engaging learning atmosphere.
- Automation Engineering Intern, Orchestration team | Genpact, India** **Mar 2022 – Jun 2022**
- Authored user stories and acceptance criteria for various automation processes to ensure **clear communication** of project requirements by stakeholders. Conducted training sessions for HR staff to effectively use the placements portal, enhancing their operational efficiency.
 - Designed **10 Cora Sequence modules**, including User Login, Test Forms, Interview & on boarding, while managing the back-end database.
 - Used SQL to build and manage tables (Employee, Candidate, Jobs) for supporting data manipulation operations in Cora sequence.
 - Managed end-to-end workflow using the Cora Sequence, developed an online placements portal for the Human Resource department.

Project Experience

- Product Manager-MS Eclipse Laptop | University of Texas at Arlington, Arlington, TX** **Aug 2023 – Dec 2023**
- Coordinated with cross functional teams (Project, Program Planning, Finance and Risk teams) to gather information related to the lifecycle of the product and developed a success criteria plan. Created Gantt chart to track project progress.
 - Boosted product sales and captured a **5% market share** by selling 260k units, achieving an 80% POS & 30% ROS using Crystal Ball software.
 - Worked as a Product Manager for the launch of MS Eclipse laptop series. Conducted market and company research for successful creation of a baseline program plan, demonstrating strong communication skills. Conducted a SWOT analysis, developed OBS and RBS.
 - Worked with risk team to minimize budget risk by negotiating with in built products and vendor supplied products.
- Quality Systems | University of Texas at Arlington, Arlington, TX** **Aug 2022 – Sep 2022**
- Used **DMAIC** methodologies to reduce touch screen issues in XIAOMI Corp's flagship phones from 4.5% to **1.5%**.
 - Leveraged Pareto chart to analyze cause of failing screens & Lean Six Sigma techniques to improve quality and efficiency of touch screens.

Achievements

- **Maverick Advantage distinction** – Awarded for achieving excellence in academics and co-curriculars. **May 2024**
- **Business Marathon Runners up** – Detailed analysis of sustainable transportation. **May 2022**
- **IEEE CSBC Student Coordinator** – Organized Coding events and inter-collegiate hackathons. **2020-2021**