







The Reject Shop

Half Year Results Presentation
18 February 2009



Agenda



Overview

- → Half Year Trading Results
- → Key Shareholder Statistics
- Operational Achievements

Financial Performance

- Financial Highlights
- Profit and Loss
- Cash Flows and Balance Sheets

FY2009 Outlook

- Operational Targets
- → Financial Targets





Trading Results

| Half Year Financial Results | HY2009 (26 Weeks) \$ | HY2008 (27 Weeks) \$ | % Inc Prior Yr |
|---|----------------------------|----------------------------|-------------------|
| Sales ¹ | 221.6m | 190.1m | 16.6% |
| Comparable stores sales growth ² | 5.9% | 9.2% | |
| EBITDA | 26.6m | 24.1m | 10.5% |
| EBIT | 23.1m | 20.9m | 10.7% |
| NPAT | 15.6m | 14.1m | 10.1% |

- Comparable store's growth 5.9% pleasing result in tough retail conditions
- NPAT up 10.1% (20% after adjusting for additional week in prior year)

- 1. Sales up 16.6% (20.4% after adjusting for additional week in prior year)
- 2. Based on a 26 week comparison







| Key Shareholder Statistics | HY2009 | HY2008 | % Inc on Prior Yr |
|-------------------------------------|--------|--------|----------------------|
| Basic EPS (cents per share) | 60.3 | 55.0 | 9.6% |
| Return on Equity | 37.6% | 34.2% | 9.9% |
| Ordinary Dividend (cents per share) | | | |
| Interim | 32.0 | 29.0 | 10.3% |

- Continuing growth in shareholder returns
 - → EPS over 60 cents per share
 - → ROE nearing 40%
- Annual payout ratio remains at 75% of NPAT
- Interim ordinary dividends up 10.3% on last year



HY2009 Operational Overview

- National Footprint Expanding



Stores - Total Stores 164 (current)

- Strong store opening program with 15 new stores
 - → Continued expansion in all regions
 - → First Tasmanian store opened
 - → New stores performing above expectations
- Portfolio Management Continuing
 - → 6 stores refurbished
 - → 1 store relocated



HY2009 Operational Overview

- Product / Value Offer Driving Sales



Merchandise and Store Operations

- Sales reflect:
 - → A consistent balance of product driving customer traffic:
 - Everyday lines;
 - Variety merchandise; and
 - Improved seasonal offerings
 - → Continued attention to competitive pricing;
 - → A strong store opening and refurbishment program; and
 - → Continuously improving the customer experience.
- The margin results from:
 - → Impacts of significant decline in \$AUD; and
 - → Changing product sales mix.
- Stock turns remain strong at 5.2x



HY2009 Operational Overview - Logistics and IT

THE REJECT SHOP

EVERYONE'S A WINNER AT

Logistics

- Overseas consolidation in trial:
 - → Progressive roll out, via three main hubs
 - → First orders placed in December
- Improved stock flow:
 - → Increased use of replenishment
 - → Re-allocation of space within DC
- Significant attention on new QLD DC:
 - → Planning for implementation well advanced
 - → Project Management Resources in place

IT Developments

- SAP implementation
 - → Testing Completed
 - → Planning for 'Go Live' underway
 - → 'Go Live' end of April



HY2009 Operational Overview





People Developments

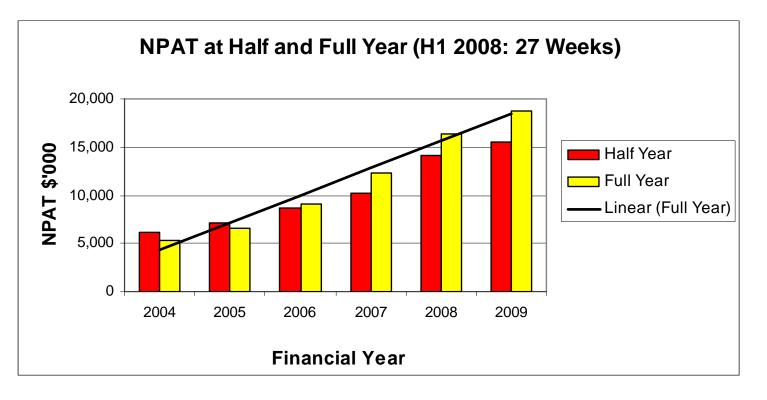
- Continued investment in Merchandise Team
- Increased Area Management to Support Store Growth
- Enhanced People Strategy Being Developed
 - → Detailed Succession Planning Underway (Future leaders identified)
 - → Further training opportunities being explored
 - → Increased use of on line induction
 - → Potential Traineeship program to be implemented
- Enterprise Agreement Re-negotiated
 - → Stores
 - → Distribution Centres





- Continued Sales and Profit Growth

- Sales of \$221.6m, up 16.6% on HY2008 (20.4% on a comparable basis)
- Gross margin % reduced; Gross profit \$ up
- NPAT of \$15.6m, up 10.1% on last year (20% on a comparable basis)
- Free cash flow of \$9.0m















| | HY2009 | HY2008 |
|---------------------------|----------|----------|
| \$'m | (26 Wks) | (27 Wks) |
| Total Sales | 221.6 | 190.1 |
| Gross Profit | 104.8 | 92.3 |
| Total Operating Expenses | 78.2 | 68.2 |
| EBITDA | 26.6 | 24.1 |
| Depreciation/Amortisation | 3.5 | 3.3 |
| EBIT | 23.1 | 20.8 |
| Net Interest | 0.7 | 0.6 |
| Tax | 6.8 | 6.1 |
| Profit after Tax | 15.6 | 14.1 |
| | | |
| Sales Growth | 16.6% | 27.2% |
| Gross Margin | 47.3% | 48.6% |
| CODB | 35.3% | 35.9% |
| EBIT Margin | 10.4% | 10.9% |
| NPAT Growth | 10.1% | 38.4% |
| | | |
| EPS Basic (cents) | 60.3 | 55.0 |
| EPS Diluted (cents) | 59.5 | 54.2 |
| Stores at half year end | 164 | 144 |

Key Drivers - Sales Growth

- Comparable store growth at 5.9%
 - Consistent growth
 - Balanced offering
- 15 new store openings

Key Drivers - Gross Margins

- Significant impact from \$AUD decline
- Better shrinkage control;
- More "Everyday" items; and
- Less margin erosion from stock clearance.

Other Key Impacts on Profit

- New Store program impacting occupancy costs
- Continued investment in IT and Logistics





EVERYONE'S A WINNER AT

- Robust Cash Flows & Balance Sheet

| | HY2009 | HY2008 |
|------------------------------------|----------|----------|
| (\$'m) | (26 Wks) | (27 Wks) |
| Gross cash flow [†] | 23.1 | 17.4 |
| Changes in working capital & other | (2.9) | 2.0 |
| Operating cash flows | 20.2 | 19.4 |
| New store openings | (5.1) | (5.0) |
| Existing stores maintenance | (1.1) | (1.9) |
| DC development | (1.7) | (0.1) |
| IT development | (3.1) | (1.0) |
| General capital maintenance | (0.2) | (0.4) |
| Net capital expenditure | (11.2) | (8.5) |
| Free cash flows | 9.0 | 10.9 |
| Key Statistics | HY2009 | HY2008 |
| Stock Turns (times) | 5.2x | 5.5x |
| Interest Cover (times) | 28.5x | 32.4x |
| Fixed Charges Cover | 2.0x | 2.2x |
| Net Cash / (Debt) | (\$4.7m) | \$5.6m |

Operating Cash Flows

- Strong trading
- Stock turns remaining strong
- Stock investment for new stores
- Impact of product sourcing

Significant Capital Expenditure Program

- Continued New Store Program
- Further Maintenance of Existing Stores
- SAP Implementation Continued
- Early QLD DC expenditure

Balance Sheet & Cash Flows Support

- Planned dividend
- New store growth
- Continued investment in IT and Logistics

[†] Gross cash flow equals earnings before depreciation and amortisation and after interest and tax





FY2009 – Outlook

- Store Growth supported by Merchandise Initiatives

Continuing Store Expansion

- → Strong new store program (8 stores planned for second half)
- → Selected refurbishment program

Merchandise Opportunities Under Review

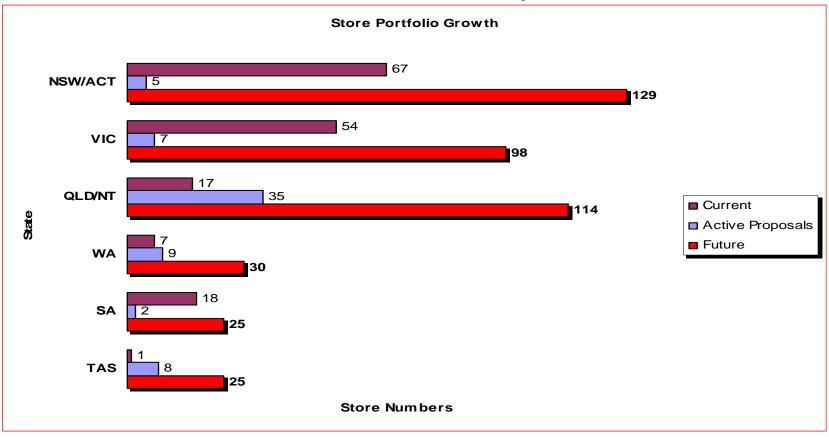
- → Expansion of Overseas Consolidation
 - → Increased use of existing consolidation facilities
 - → Additional Overseas ports
- → Enhanced planning tools (Post SAP)
 - → Improved 'in stock' position
 - → Support QLD DC



National Retailer with Strong Growth Prospects



- Projected store numbers still 400+
- Traditional states still with future growth potential
- Strong growth to come in newer states
 - → Qld significant expansion post new Qld DC
 - → Tasmanian store trading well
 - → WA still a growth state







FY2009 – Outlook

- Significant Investment in Logistics and IT

Long Term Logistics Plans Underway

- → Queensland DC on track:
 - → Construction to commence
 - →Operating processes to be finalised
 - → Transition plan to be developed
 - → Number of New Stores
 - → Timing of initial stock
- → Melbourne DC Enhancement on track:
 - → Further re-allocation of space
 - → Increased "pick" capacity

SAP Implementation to be finalised

- → 'Go Live' end of April
- → 'Bed Down' period anticipated to June
- → Enhancements post June



FY2009 Outlook

- Forecast On Track



- NPAT forecast of \$18.6m \$18.8m (up 12% to 13% on FY2008, 20% on an adjusted basis) based on:
 - → Moderated comparable stores sales growth for second half
 - → 23 new store openings (3 store closures)
 - → Gross margins moderating / some price increases
- Operating costs include:
 - → Strong Cost Control
 - Store and DC Wages
 - 'Discretionary' Spend
 - → Strategic investment for the future in:
 - People; and
 - IT and logistics
 - → Absorbing the continuing adverse impact of IFRS
- Balance Sheet and Free Cash Flows support:
 - → New store rollout program
 - → Planned Dividend
 - → Significant investment in IT & Logistics to come





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