

Introduction The Reject Shop Limited ("The Reject Shop") is committed to:

- complying with the continuous disclosure obligations contained in the Listing Rules of the Australian Stock Exchange and under the Corporations Act; and
- ensuring that all shareholders and the market have an equal opportunity to obtain and review full and timely information about The Reject Shop's securities.

This policy statement has been developed and adopted by the Board of The Reject Shop to provide a practical guide on the relevant continuous disclosure obligations and to assist The Reject Shop and its employees in meeting the above objectives.

The policy statement should be read in conjunction with the "Guidance Note on Continuous Disclosure for The Reject Shop Limited". That Guidance Note outlines the legal responsibilities and obligations of The Reject Shop in relation to continuous disclosure.

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Continuous Disclosure Policy

SUMMARY:

Information should be disclosed to the ASX if:

- it is likely that the information would influence investors in deciding whether or not to buy The Reject Shop securities; and
- no disclosure exception is applicable.

Guiding Principle The Reject Shop must immediately notify the Australian Stock Exchange (ASX) of any information concerning The Reject Shop that a reasonable person would expect would have a material effect on the value or price of The Reject Shop securities.

Information will have a "material effect" where it is likely that the information would influence investors in deciding whether or not to buy or sell The Reject Shop securities.

Exception to guiding principle Disclosure is not required where:

- the information is confidential and ASX has not formed the view that the information has ceased to be confidential; **and**
- a reasonable person would not expect the information to be disclosed; and
- one or more of certain conditions contained in the ASX Listing Rules are satisfied.

All three requirements must be met.

What is 'material' information? Material information is information which a reasonable person would expect to, or to be likely to, influence persons who commonly invest in such securities in deciding whether or not to subscribe for, or buy or sell, those securities.

Communications officer The Company Secretary will act as The Reject Shop's Communications Officer. The Communications Officer is responsible for administering this policy and is the person responsible at all times for dealing with the ASX in relation to all Listing Rule issues.

The Communications Officer must:

- authorise all market communications;
- where possible, be present during meetings with investors and analysts;

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Continuous Disclosure Policy

- review all market communications (including press releases, public documents and fact books or other corporate publications including employee newsletters) to ensure that they do not cause any unintended breaches of the Listing Rules;
- monitor disclosure practices of The Reject Shop; and
- update periodically this policy and The Reject Shop's practices and responses to changes in internal structure, legislative and regulatory developments and technology developments.

Once a disclosure has been approved, the Communications Officer is the only executive approved to authorise release by The Reject Shop of material information to the ASX.

Given that disclosure issues often need to be resolved quickly so that notification of the market can be made in a timely manner, The Reject Shop believes that a formal disclosure committee may create unnecessary bureaucracy in meeting its continuous disclosure obligations.

Therefore, each member of the senior executive team must raise any issues they believe to be material with the Communications Officer.

Reporting information to the Communications Officer Employees must inform the Communications Officer of any matters where it is possible that:

- the matter involves non-public information which is likely to influence investors in deciding whether or not to buy or sell The Reject Shop securities;
- the matter would be of sufficient interest for a journalist to wish to write an article on it; or
- either the materiality test or the numerical assessment has been triggered.

Authorised spokespersons In order to minimise the risk of inconsistent communications and reduce the risk of inadvertent material disclosures, only a limited number of executives are authorised to comment publicly on The Reject Shop's operations ("authorised spokespersons").

The Reject Shop's authorised spokespersons are the Chairman, Managing Director, Chief Financial Officer and Company Secretary.

Authorised spokespersons should liaise closely with the Communications Officer to ensure all proposed public comments are within the bounds of information that is already within the public domain and not material.

Generally, employees who are not authorised spokespersons should not comment publicly on the operations of The Reject Shop (see point 9 "Employee Confidentiality" below).

Employee confidentiality Employees must not disclose information which is potentially the subject of this policy to any person outside The Reject Shop, eg to analysts or journalists. This is because if market sensitive information becomes known to anyone outside The Reject Shop (and



its professional advisors) it must be immediately released to the market. Note that this includes information which is released to the media on an embargoed basis, as the ASX does *not* recognise embargoes.

In performing their duties, directors and employees are required to take all necessary precautions to preserve the safety of The Reject Shop's confidential information. Examples of precautionary conduct includes:

- not discussing confidential projects in public places;
- restricting access to confidential documents to employees and advisers on a need-to-know basis;
- appropriately securing confidential documentation in the office when the information is not being used;
- password protection for confidential electronic communications;
- using code words for sensitive projects; and
- properly disposing of confidential information.

Contact with the media The Reject Shop employees should neither contact nor speak with the media unless expressly authorised to do so by the Communications Officer or Managing Director. If you are contacted by a member of the media for comment on any issue relating to The Reject Shop you should immediately refer the call to the Communications Officer or the Managing Director. Any interviews, journalists or site visits by journalists to The Reject Shop's operations should be organised through the Communications Officer to ensure that all information provided is in accordance with the Corporations Act and the ASX Listing Rules.

Managing market speculation and rumours Market speculation and rumours, whether substantiated or not, have a potential to impact The Reject Shop and may result in the ASX formally requesting disclosure by The Reject Shop on the matter. Speculation may also contain factual errors that could materially affect the company.

Unauthorised disclosure of company information (leaks) may force The Reject Shop to formally disclose commercially sensitive information.

No comment policy The Reject Shop's general policy on responding to market speculation and rumours is that "the company does not respond to market rumours". This general policy must be observed by employees at all times.

Market speculation and rumours should be immediately referred to the Communications Officer for consideration by an authorised spokesperson.

The Reject Shop may issue a statement in relation to market speculation where:



- The Reject Shop is required to respond to a formal request from the ASX for information; or
- The Reject Shop considers it has an obligation to make a statement to the market about a particular matter.

In these circumstances, decisions about disclosure will be made by an authorised spokesperson.

Dissemination of disclosable information The following procedures will apply to all information disclosed in compliance with this policy:

- The ASX will be notified of all company announcements; and
- All ASX releases will be promptly placed on The Reject Shop's website following receipt of confirmation from the ASX.

Timing The Reject Shop must not release information to the public that it has disclosed to the ASX until it has received formal acknowledgment of its receipt from the ASX.

Trading Halts In some circumstances it may be necessary to request a trading halt from the ASX to ensure that efficient trading in The Reject Shop's securities is maintained and to manage disclosure issues. The Reject Shop's Managing Director or Chief Financial Officer will make all decisions in relation to trading halts. No employee of The Reject Shop is authorised to seek a trading halt except with the approval of the Managing Director or Chief Financial Officer.

One-on-one analyst investor meetings Information which is material must not be disclosed in any discussion or meeting with an investor or analyst.

One-on-one discussions and meetings with investors and stockbroking analysts are an important part of a pro-active investor program. However, these meetings and discussions should be considered only as opportunities to provide background to previously disclosed information. All such discussions and meetings should be co-ordinated through the Communications Officer to ensure that any information which is to be communicated during the discussion or meeting is readily available to the public.

The Communications Officer or Managing Director should be involved in all discussions and meetings with analysts and investors.

Penalties Failure to comply with the continuous disclosure obligations is a civil penalty provision under the Corporations Act with a pecuniary penalty of up to \$200,000.

In addition, a breach of the continuous disclosure obligations is a criminal offence if it can be shown that there was an intentional breach of the continuous disclosure rules. The penalties for a criminal breach of the continuous disclosure rules are a penalty of up to \$110,000.



Similarly, directors, officers and advisers may be criminally liable under the Corporations Act and/or Criminal Code if they aid or abet or are in any way knowingly concerned in The Reject Shop's contravention.

The court also has power under the Corporations Act to order compliance with the Listing Rules on the application of the ASX, the ASIC or an aggrieved person (for example, a The Reject Shop shareholder).

Contravention of continuous disclosure obligations, in addition to unwarranted publicity, may also lead to suspension of trading in, or de-listing of, The Reject Shop's shares.

Further information If you are uncertain about the application of this policy in any situation, you should raise the matter with either the Managing Director, Chief Financial Officer or Company Secretary.

Approved by the Board on: 21 April 2004

Amendments since first issued: