

## ASSIGNMENT NO. : 02

Q] Explain an evaluation of interaction design and goal of evaluation.

→ Evaluation :

It tests usability and functionality of the system. It occurs in laboratory, fields and/or in collaboration with users. It evaluates both design and implementation. It should be considered at all stages in design life cycle.

Types of evaluation :

1) By system designer or expert - conducted early in development life cycle, with later performance feedback.

2) By end users - conducted late in development lifecycle, with early feedback.

3) By Goals of evaluation :

1) System functionality - Interviews user for system based on the requirements, feedback, etc.

2) Users experiences - asks questions based on interface experience,

usability.

3) Problem Identification - asks for errors or any confusion related to interface usage.

Q] Explain evaluation technique with example.

→ The following approaches to analysis is:

1) Cognitive Walkthrough:

Proposed as an attempt to introduce psychological theory into informal and subjective walk-through technique. It elevates design based on users learning task. Expert walkthrough the design to identify potential problem using psychological principles.

2) Heuristic Evaluation:

A heuristic is a guideline or general principle that can guide a design decision or to critique of system using set of relatively simple and general heuristic.

Example: System behaviour is predictable and consistent, feedback is provided.



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3) Model based evaluation:  
High level model like GOMS-  
goals, operators, methods and selection  
model are used to predict user's  
performance. Low level models  
like Fitts law, keyprobe, dialogue,  
timing are used to assess  
limits of user's performance.

Q] Explain universal design preference  
for users with disabilities.

→ Universal design is the process  
of creating products that are  
accessible to people with a  
wide range of abilities, disabilities  
and other characteristics. These products  
accommodate individual preferences and  
abilities, communicate necessary info  
effectively and can be approached,  
reached, manipulated and used  
regardless of individual's body size,  
posture or mobility.

Application of universal design  
principles minimizes the need for  
assistive tech and results in  
product compatibility and makes  
product more usable by  
everyone, not just people with  
disabilities.

Users with disabilities like

- 1) Visual Impairment: will use screen readers -

- 2) Hearing Impairment - will use text communication, gestures, captions to read text.

- 3) Speech Impairment - will use speech synthesizers and text communication.

Q] Explain designing UI for different age groups.

→ For various age groups we have:

- 1) Old people: who might need the disability aids, memory aids, any communication tools to prevent social isolation.

- 2) Children: We need appropriate input & output devices, involvement in design process, etc.