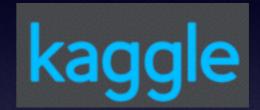
#### PRUDENT CHOICE

Build a model to help Prudential come up with a response to life insurance applicants

Poonam Rath
Data Science Final Project, 2016
General Assembly, San Francisco

#### DATA SOURCES

Kaggle (<a href="https://www.kaggle.com/c/">https://www.kaggle.com/c/</a> prudential-life-insurance-assessment)



Prudential Life Insurance company



#### CONTENTS

- 1. Project goal
- 2. Analysis approach
- 3. Results
- 4. Conclusions
- 5. Next Steps

#### PROJECT GOAL

Analyze features collected from life insurance applicants provided by Prudential and build a model to predict the company's likely response.

#### Motivation for the problem:

Prudential wants to make it quicker and less labor intensive for customers to get a quote while maintaining privacy.

Status quo inefficient: takes the company a long time to come up with a decision, losing customers in the process.

If we come up with a model that accurately predicts the decisions the company comes up, the model can be incorporated to swiftly make decisions.

#### SIMILAR CASES

- Providing loans to individuals/businesses.
- Solution: models that analyze customer features and provide a credit score to help banks and financial institutions decide whether to provide a loan to an applicant.

#### ANALYSIS APPROACH

- 1. Data preparation
  - Overview of features and outcome
  - Feature engineering
  - Dealing with missing values
  - Normalization
- 2. Exploratory data analysis
- 3. Training, testing & cross-validation
  - Fit logistic regression, KNN, Random Forest and Gradient Boosting Classifier on a small sample of the dataset
  - K-fold cross-validation for multiple values of K
  - Learning curve to assess adequacy of data
  - Model performance evaluation (accuracy of prediction)
  - Feature selection
  - Test on out of sample test data set get score from Kaggle

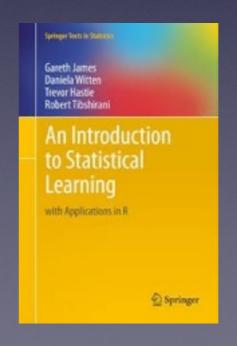
#### OVERVIEW OF DATA

- There are ~50,000 rows and 127 columns: 126 features and 1 outcome column. Outcome column is called "Response" and is nominal with 8 values (1,2,3,4,5,6,7,8).
- Most features are de-identified; we have a vague idea about what they might represent: "Product\_Info", "Employment\_Info", "Medical\_keyword".
- All but one feature columns are numeric.



# RESOURCES USED FOR ANALYSIS







#### FEATURE ENGINEERING

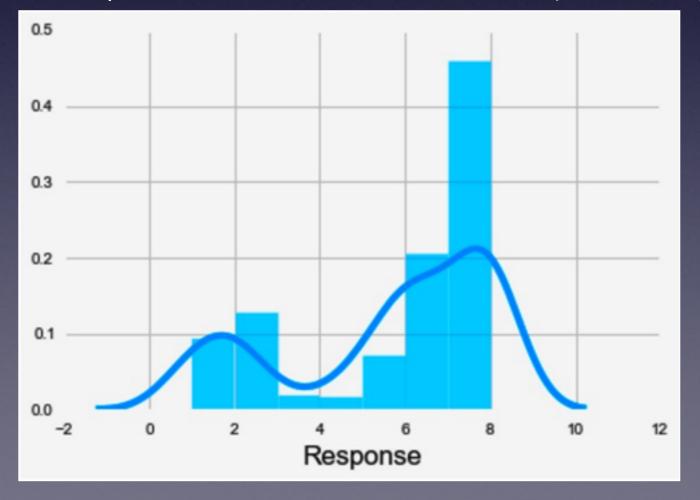
 Obtained dummy variables for columns for which unique values were less than 0.5% of the total values.

#### IMPUTING MISSING VALUES

Imputed missing values with the median value of the columns.

# FEATURE & RESPONSE DISTRIBUTIONS

- Distribution of the variables are normalized (according to Kaggle).
   If not, I would have looked at histograms, determined mean and stdev and scaled accordingly.
- Response column distribution (randomly sampled data: 500 rows)

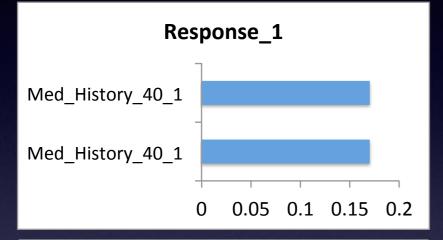


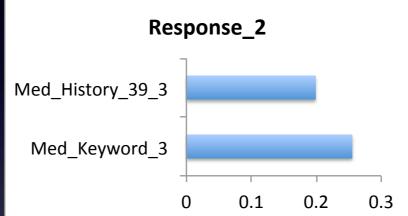
#### To consider:

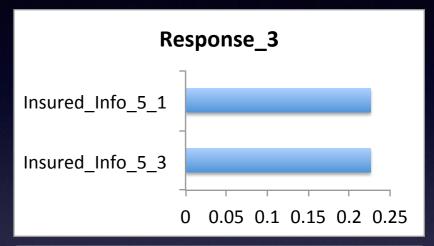
- SMOTE or upsampling #3,4
- Undersampling #7,8

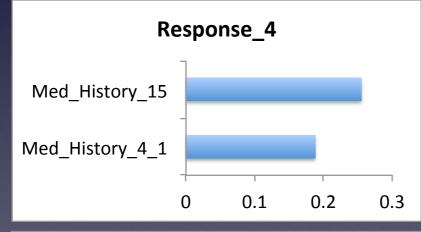
#### Exploratory data analysis -l

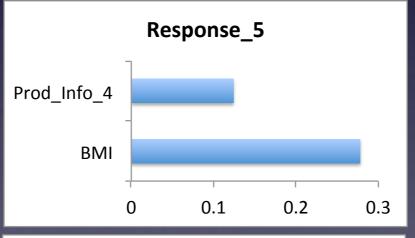
2) Most positively and negatively correlated feature for each response

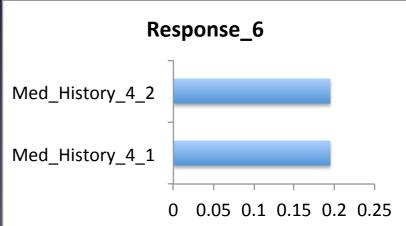


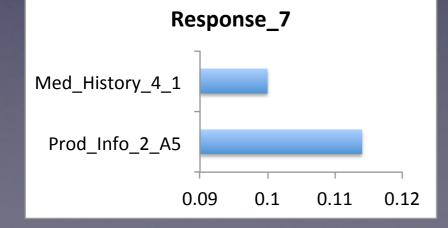


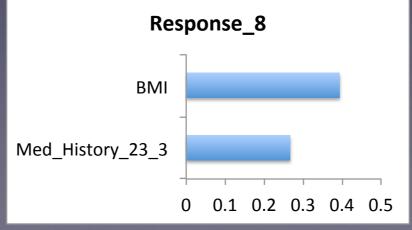






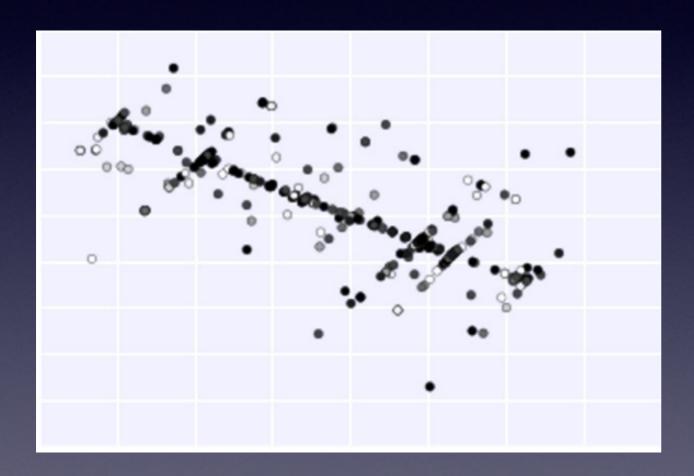






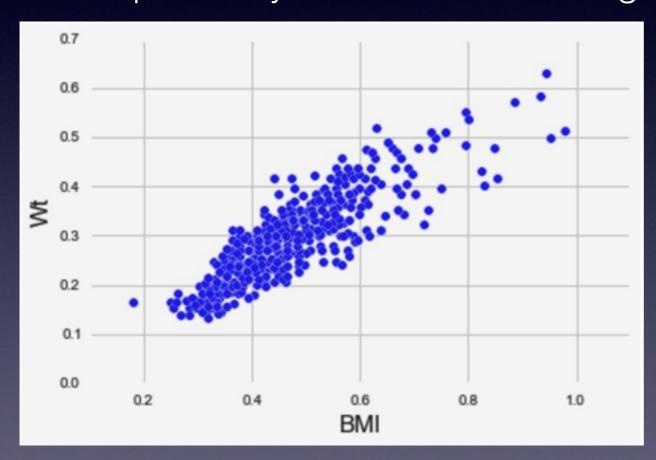
## Exploratory data analysis -l

1) 2D projection of feature space using MDS, colored by *Response* shows that responses aren't clearly separable



### Exploratory data analysis -II

BMI is positively correlated with Weight (subset of data)



#### Training a model - First Pass

- Using all features on a small sample of the data, I fitted the following models:
  - Random Forest Classifier
  - K-Nearest Neighbor Classifier
  - Logistic Regression
  - Gradient Boosting Classifier

- K-fold cross-validation score (Insert graph).
- Learning curve shows that we have enough data.

#### Measuring Model Performance

- My choice of model performance metric was "accuracy" (% of times the model guessed correctly).
  - Logistic Regression: 33% accuracy
  - K-Nearest Neighbor Classifier: 21%
  - Naive Bayes: 19%
  - Gradient Boosting Classifier: 46.6% accuracy
- For this competition, Kaggle evaluates submissions on a different metric: weighted kappa. Though there are ways to incorporate custom scoring metrics, I left this out for a later stage since I wanted to focus on getting my model predictions to be as accurate as possible.

#### Next Steps

- Make Response column more even : SMOTE/undersample
- Run the models on the entire dataset on Amazon's EC2 cloud server.