

# Poongodi P

Phone: + 91-9443995335

Email: [poongodimsa@gmail.com](mailto:poongodimsa@gmail.com)

## **COGNIZANT - PROJECT EXPERIENCE SUMMARY:**

Project Title	Client	Vertical	Technology	Role
<a href="#"><u>Specialty Pharmacy Front End Enhancements</u></a>	Wellpoint	Healthcare	GUPTA SQL, Oracle	Project Lead
<a href="#"><u>Financial Applications</u></a>	Wellpoint	Healthcare	VB, SQL server, Datastage	Project Lead
<a href="#"><u>Wellpoint eBiz LOQ</u></a>	Wellpoint	HealthCare	Visual Basic, Sybase, ASP	Team Leader
<a href="#"><u>MATRAX Enhancements</u></a>	IMS America	Life Sciences	Visual Basic, Oracle and VBA	Team Leader
<a href="#"><u>ICD-9</u></a>	IMS America	Life Sciences	VB.net and Oracle	Team Leader
<a href="#"><u>Product Request System</u></a>	IMS America	Life Sciences	ASP.net and Oracle	Team Leader
<a href="#"><u>IMS America Ad-hoc Requests - CDTI</u></a>	IMS America	Life Sciences	Autosys, Cybermation and Mainframe Basics	Team Leader
<a href="#"><u>RPM Extensions</u></a>	IMS America	Life Sciences	Visual Basic.Net, Webservices, Oracle and crystal reports	Team Member
<a href="#"><u>Cybermation Migration</u></a>	IMS America	Life Sciences	Cybermation, Autosys and Unix scripting	Team Member
<a href="#"><u>OS &amp; Oracle Upgrade</u></a>	IMS America	Life Sciences	Unix, Oracle and Software Configuration Management	Team Member
<a href="#"><u>Online Report Maintenance System</u></a>	IMS America	Life Sciences	VB.net and Oracle	Team Member
<a href="#"><u>Consult.Sys.Intergratn.-Offs.</u></a>	IMS America	Healthcare -- Pharma	VBA	Team Member
<a href="#"><u>HIPAA Analysis - IMS America</u></a>	IMS America	Healthcare -- Pharma	Analysis and Testing	Team Member
<a href="#"><u>PRSA / PRRX</u></a>	IMS America	Healthcare -- Pharma	Visual Basic 6 and Ms Access	Team Member
<a href="#"><u>HIPAA Remediation</u></a>	Blue Cross of N/E Pennsylvania	Healthcare -- Plans and Providers	VBA	Team Member

## **PROJECT DETAILS:**

<b>Project Title</b>	<b>Specialty Pharmacy Front End Enhancements</b>
<b>Duration</b>	August '07 – Dec '07
<b>Location</b>	Coimbatore
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows XP
<b>Programming Languages</b>	GUPTA sql, Oracle

### **PROJECT DESCRIPTION:**

Specialty Pharmacy department of WellPoint uses TurboCAP application as the “front end” for referral workflow & order management application for processing specialty prescriptions. Cognizant provided with Dedicated Resources for Enhancements, development, Defect fixes and Testing services for TurboCAP application. Application is developed using GUPTA language and IDE being Centura Team Developer. Oracle is used as Back End.

### **CLIENT DESCRIPTION:**

<http://www.wellpoint.com/>

Wellpoint, Inc. is an Indiana-domiciled, publicly traded company that, through its subsidiary companies, provides health care benefits to millions of people. Wellpoint is the fifth largest publicly traded health benefits company in the United States and an independent licensee of the Blue Cross and Blue Shield Association. Wellpoint is the Blue Cross and Blue Shield licensee for Indiana, Kentucky, Ohio, Connecticut, New Hampshire, Colorado, Nevada, Maine and Virginia, excluding the Northern Virginia suburbs of Washington, D.C.

### **ROLES AND RESPONSIBILITIES IN THE PROJECT:**

#### **Functioned as Project Lead:**

1. Project Startup activities
2. KT from client
3. Procurement of Team developer Software licenses
4. Team Management
5. Project Execution and Control
6. Team guidance and orientation
7. Project Estimation
8. Project planning
9. Effort and Schedule tracking
10. Delivery Assurance
11. Quality Assurance
12. Metrics management
13. Attending Process & Delivery audits
14. Issue and Risk tracking
15. Status Tracking and Status Reporting to Customer
16. Onsite and Testing team co-ordination

Project was executed using onsite-offshore model. Independent testing services carried out in Hyderabad in India. Development took place at Coimbatore.

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<b>Project Title</b>	<b>Wellpoint Financial Applications - Meridian</b>
<b>Duration</b>	Jan '07 – July '07
<b>Location</b>	Wisconsin, US [till March] Chennai [Till July]
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows XP
<b>Programming Languages &amp; Tools</b>	VB, SQL server 2000, Datastage, Tidel Scheduler

### **CLIENT DESCRIPTION:**

<http://www.wellpoint.com/>

<http://www.meridianresource.com/>

Meridian Resource Company [MRC] is a diversified health care cost containment firm. Meridian offers a full range of services to large employer groups, Blue Cross Blue Shield plans, government agencies, coalitions, insurance companies, HMOs, and TPAs, which are provided by experienced and expert staff. These services include: Subrogation, Hospital Bill Auditing, Network Repricing, Fee Negotiations and DRG Validation

Meridian is a Limited Liability Company and operates as a wholly owned subsidiary of WellPoint, Inc. (WellPoint). WellPoint is an Indiana-domiciled publicly traded company that, through its subsidiary companies, provides health care benefits to approximately 28 million people. WellPoint is the largest publicly traded commercial health benefits company in the United States.

### **PROJECT DESCRIPTION:**

MRC's services such as Subrogation, Hospital Bill Auditing, Network Repricing, Fee Negotiations and DRG Validations are handled by internal staffs using two desktop applications built using VB and SQL server as back end. Cognizant took over the maintenance and enhancements of these applications from other vendor. Responsibility of Cognizant also includes Scheduling jobs using Tidel scheduler, Monitoring jobs in daily basis and carrying out daily EDI activities. Cognizant sent couple of resources

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to MRC situated at Wisconsin, US to get Knowledge Transition on these activities. I was one among who traveled and held responsible for KT activities. During this, I was closely working with customer to understand their business need.

After 100 days of KT I traveled back India and set up Team at Chennai for the offshore Project activities. Trained the associates at Chennai and taken the project to Steady state.

The database structure was unstable and few fields already reaching maximum value because of bad design. We as a team worked towards solving the database issues.

#### **ROLES AND RESPONSIBILITIES IN THE PROJECT:**

##### **As a Onsite Lead:**

1. Project Startup activities at customer site
2. Get KT from the current vendor
3. Understand business situation and customers need
4. Propose process to handle SDLC (Software Development Life Cycle] at offshore
5. Training to offshore team
6. Offshore and Onsite Team Management
7. Get the project to steady state
8. Quality Assurance
9. Issue and Risk tracking
10. Status Tracking

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<b>Project Title</b>	<b>Ebiz – LOQ &amp; Queues</b>
<b>Duration</b>	April '06 – till date
<b>Location</b>	Coimbatore
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows XP
<b>Programming Languages</b>	Visual Basic, ASP, Sybase, Teamsite

#### **PROJECT DESCRIPTION:**

Cognizant Technology Solutions will provide Lights on and Queue for several of their e-business applications. There are 45 e-business applications catering to the requirements in various constituencies like Agents/Brokers, Members, Providers, Employers, Shoppers etc. These business critical applications command 24x7 support. These applications are developed either using Java or Microsoft technologies, which includes J2EE, VB, ASP, servers used are IIS, Websphere, and Weblogic. Content management tool like TeamSite is also used.

Queue activities for Missouri applications: Missouri Web application (<https://my.bcbsmo.com/myblueplan>) is a one-stop shop for the BCBSMo providers, Members, Agents and Group administrators to check Member Eligibility, Claim Status, Utilization Management and Benefit Verification. This also acts as a medium to communicate with the BCBSMo customer service representatives and for any custom requirements. Enhancements are taken up for this site.

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#### **ROLES AND RESPONSIBILITIES IN THE PROJECT:**

##### **As a Team Lead:**

1. Requirement Gathering - Gathering the client requirements on the existing system.
2. Domain knowledge Gathering – Gathering domain specific knowledge from client.
3. Understanding the existing system - Analyzing the current system, use cases and understanding the technical aspects and architecture.
4. Support for the e-business applications that are in production.
5. Work on the enhancements.

#### **TECHNOLOGIES USED IN THIS PROJECT:**

##### **ASP**

Active Server Pages is a Microsoft Technology that runs inside IIS. Front End of MO application is designed using ASP. It is hosted in the Webserver.

##### **Visual Basic 6.0**

The Visual Basic development system version 6.0 is the most productive tool for creating high-performance components and applications from Microsoft. Visual Basic 6.0 offers developers the ability to create robust applications that reside on the client or server, or operate in a distributed n-tier environment. Visual Basic 6.0 is the Rapid Application Development (RAD) tool available either as a stand-alone product or as a part of the Visual Studio 6.0 suite of tools. In this projects VB is used for creating dlls which is hosted as component services in the application server.

##### **IIS Server**

Software services from Microsoft that support Web site creation, configuration, and management, along with other Internet functions. Internet Information Services include Network News Transfer Protocol (NNTP), File Transfer Protocol (FTP), and Simple Mail Transfer Protocol (SMTP). In this project the asp files are hosted in IIS which resides in web server.

##### **Sybase:**

Sybase ASE Server is an industry-strength high-performance database solution used by some of the largest corporations worldwide. Sybase serves as Backend for MO application. Two database IBT and Facets are used by the system.

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<b>Project Title</b>	<b>MATRAX Enhancements</b>
<b>Duration</b>	Jul '2005 - Nov '2005
<b>Location</b>	Chennai
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows XP
<b>Programming Languages</b>	Visual Basic, Oracle and VBA Unix, Mainframe

**PROJECT DESCRIPTION:**

DDD Matrax and HDO Matrax are two of the applications in Product Data Management organization in IMS. This project deals with the enhancements in these applications. Enhancements include addition of a review phase to the existing application. A new screen is introduced to accommodate the review needs. In addition to this two new reports are being designed. Data base has been modified to include new fields in addition to the existing ones.

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**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

1. Team Management
2. Design and Development
3. Unit and system Testing
4. Project Delivery

**TECHNOLOGIES USED IN THIS PROJECT AND THE EXPERIENCE IN USING THEM:**

The application is built using Visual Basic. Oracle is used as database. Reports are generated using visual basic data report and Excel. Visual Basic for Applications is used to design the excel reports. Data for oracle is obtained from mainframe through text files.

Possess 3+ years of experience in using VB and oracle.

**DURATION OF THE PROJECT:**

6 Months

<b>Project Title</b>	<b>ICD-9</b>
<b>Duration</b>	Jun '2005 - Jul '2005
<b>Location</b>	Chennai
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows XP
<b>Programming Languages</b>	VB.net and Oracle

**PROJECT DESCRIPTION:**

IMS Statistics department has established a number of ICD-9 related business rules (or edits) in consultation with Eli Lilly in order to indicate exceptions in ICD-9 codes in the DUS survey release file. Purpose of this project is that any exceptions in ICD-9 codes are detected early in the process and any associated QC issues are resolved without waiting for the Survey release.

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**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

1. Project execution and control
2. Project delivery
3. Development and testing.

**TECHNOLOGIES USED IN THIS PROJECT AND THE EXPERIENCE IN USING THEM:**

The application is built using Visual Basic .net. Oracle is used as back end. Core logic is coded in oracle stored procedure.

Possess 1+ years of experience in using VB .net.

**DURATION OF THE PROJECT:**

Two Months

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Project Title	Product Request System
Duration	Feb '2005 - Jun '2005
Location	Chennai
Hardware	None
Operating Systems	Windows XP
Programming Languages	ASP.net and Oracle

**PROJECT DESCRIPTION:**

PRS is web based application which accepts various types of product request and processes the same to create reports. Application is developed using dot net architecture. Activities include developing new modules to generate reports. Received appreciation from client for the successful completion.

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**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

1. Modules Delivery
2. Development
3. Testing

**TECHNOLOGIES USED IN THIS PROJECT AND THE EXPERIENCE IN USING THEM:**

The application is built using ASP.net. Oracle is used as back end. Application is built as three tier architecture. ASP .net serves as front end .net dlls serves as middle tier and Oracle as backend.

**DURATION OF THE PROJECT:**

Five Months

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Project Title	RPM Extensions
Duration	Dec '2004 - Apr '2005
Hardware	None
Operating Systems	Windows XP, Windows2000
Programming Languages	VB.Net, Web Services
Databases and Tools	Oracle, SQLServer, Seagate Crystal Reports, TOAD
Location	Chennai

**PROJECT DESCRIPTION:**

IMS has a Primary Database management group, which takes care of recruitment of doctors and maintains panels for medical audits. Based on the skeletal application infrastructure already built, IMS wanted to add survey management capacity for web and book audits. RPM is a critical application for IMS. Panel Management System will manage the lily panel along with some more future studies. Earlier RPM application was serving Panel Management activities for DSS and DUS audits. RPM needs to be extended to accommodate audits like CDTI, CDA, and MRC etc. without affecting the existing functionality. These additional audits have both online and hard copybooks as sources of data. RPM extensions thereby are a generic structure for targeted audits. The main objective was to make the existing application to accept more book audits and to develop new functionalities to accept web audits. The status of both the audits was mapped to a common database.

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**ROLES AND RESPONSIBILITIES IN THE PROJECT**

1. Analysis
  2. Estimation
  3. Development
  4. Unit and integration testing
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5. Change request process
6. Delivery
7. User Acceptance testing support

**TECHNOLOGIES USED IN THIS PROJECT AND THE EXPERIENCE IN USING THEM:**

RPM is developed as a windows application with .Net Framework and XML Web Services. Crystal report is used for generating reports. It is a three tier application. Visual Basic .Net is used to design the user interface. Webservices is used as middle tier and Oracle as back end. TOAD is used extensively to work with oracle. Possess two years of experience in working with VB .net and oracle and six months of experience in using Web service.

**DURATION OF THE PROJECT:**

Five months

<b>Project Title</b>	<b>Cybermation Migration</b>
<b>Duration</b>	Dec '2004 - Dec '2004
<b>Location</b>	Chennai
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows 2000, Unix
<b>Programming Languages</b>	Enterprise System Platform (Cybermation), Autosys and Unix scripting

**PROJECT DESCRIPTION:**

This project is aimed at migrating Autosys & CA-7 schedulers to Cybermation scheduler. It involves analysis of existing UNIX and mainframe jobs, modifying the programs to be Cybermation compatible and deploying the same in Cybermation environment.

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**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

UNIX job conversion and deployment

**TECHNOLOGIES USED IN THIS PROJECT AND THE EXPERIENCE IN USING THEM:**

Enterprise System Platform (Cybermation) includes ESP Workload Manager, for mainframe-hosted scheduling environments. Cybermation's ESP solutions modernize and simplify complex business processes across multiple platforms, applications, and operating systems. Unix scripts has been analyzed for the dependency on Autosys and any Autosys related code is modified to make it compatible with ESP. Possess 1 year of experience in using UNIX and Autosys.

**DURATION OF THE PROJECT:**

One Month

<b>Project Title</b>	<b>CDTI Mainframe development</b>
<b>Duration</b>	Sep '2004 - Nov '2004
<b>Location</b>	Chennai
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows 2000
<b>Programming Languages</b>	Autosys, ESP and Mainframe Basics

**PROJECT DESCRIPTION:**

It includes developing survey release and reference file request part for CDTI audit. CDTI is an existing system in mainframe. As a part of this project two new functionalities Survey release and Reference file request were developed using mainframe.

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**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

Served as Team Lead. Team Management and Project co-ordination.

**TECHNOLOGIES USED IN THIS PROJECT AND THE EXPERIENCE IN USING THEM:**

Enterprise System Platform (Cybermation) includes ESP Workload Manager, for mainframe-hosted scheduling environments. Cybermation's ESP solutions modernize and simplify complex business processes across multiple platforms, applications, and

operating systems. Autosys is the scheduler used in IMS scheduling environment. Possess one year of experience in working with Autosys environment.

**DURATION OF THE PROJECT:**

Three Months

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<b>Project Title</b>	OS Oracle Upgrade
<b>Duration</b>	Feb 2003 – Jun 2004
<b>Location</b>	Chennai
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows 2000, Unix
<b>Programming Languages</b>	Unix Shell Scripting, Oracle

**PROJECT DESCRIPTION:**

IMS has three Software Life Cycle Management (SLCM) initiatives occurring concurrently:

UNIX boxes running OS Version 11.00 require a new patch and the audits/systems hosted on these boxes require to be validated by testing, Oracle support for version 8i to be upgraded to 9i. And Leases for UNIX boxes with OS Version 11.00 are expiring and need to either extended or replaced with a new box having OS version 11.11

The objective behind the project was to migrate the existing studies (both medical and promotional) to a higher version as specified above.

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**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

Carried out Inventory Analysis of mainframe and Autosys jobs with CA/7 Flow diagrams. Analyzed the existing UNIX shell scripts and Oracle Stored procedures and came up with the data flow diagrams for the Autosys jobs. Involved in preparation of Test Strategies and test cases. Also involved in the SLCM activities like testing, documentation and test verification. The application was tested before and after upgrade and the results were compared. Any code change, if required, was carried out and the system was tested again.

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**TECHNOLOGIES USED IN THIS PROJECT AND THE EXPERIENCE IN USING THEM:**

Possess 3 plus years of experience working with oracle and one year of experience in working with UNIX environment. TOAD was used as interface to communicate with oracle.

**DURATION OF THE PROJECT:**

16 months

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<b>Project Title</b>	Online Report Maintenance System (RPM)
<b>Duration</b>	Mar '2004 - Jun '2004
<b>Location</b>	Chennai
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows 2000
<b>Programming Languages</b>	VB.net, Webservices and Oracle

**PROJECT DESCRIPTION:**

The Online Report Maintenance System aims at automating the request fulfillment process of the Report Operations Group of IMS. Worked for RPM (Recruitment and Panel Management system). RPM is developed using dot net technology. It is developed as a three tier application with windows application as front end, XML web services and Oracle as backend. It also involves report generation using Crystal reports and Excel.

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**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

Involved in Design, Development, Testing and Delivery of the RPM system.

**TECHNOLOGIES USED IN THIS PROJECT AND THE EXPERIENCE IN USING THEM:**

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VB.Net is used as front end. Web services acts as middle layer which holds business logic. Oracle is used as back end. Crystal report is used to generate reports. Possess two years of experience in working with VB .net and oracle and six months of experience in using Web service.

**DURATION OF THE PROJECT:**

Four months

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<b>Project Title</b>	<b>Consult.Sys.Intergeratn.-Offs.</b>
<b>Duration</b>	Feb '2003 - Mar '2003
<b>Location</b>	Chennai
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows 2000
<b>Programming Languages</b>	VBA

**PROJECT DESCRIPTION:**

Custom IT Solutions group (CITS) at IMS has developed several applications custom made to suit the requirements of Pharmaceutical companies. CITS serves a galaxy of its customers by providing health-care data on a daily, weekly, quarterly, semi-annual basis. Various sub-systems have been developed by CITS to handle a wide variety of requests that pour in perennially from the Pharma companies.

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**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

Involved in Excel macro development using Visual Basic for Applications. Responsible for delivering the reports in the required format.

**TECHNOLOGIES USED IN THIS PROJECT AND THE EXPERIENCE IN USING THEM:**

VBA is used for Macro coding. Possess one year of experience with VBA coding.

**DURATION OF THE PROJECT:**

Two months

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<b>Project Title</b>	<b>HIPAA Analysis - IMS America</b>
<b>Duration</b>	Jan '2003 - Feb '2003
<b>Location</b>	Chennai
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows 2000
<b>Programming Languages</b>	NA

**PROJECT DESCRIPTION:**

IMS America receives pharmaceutical data from various Suppliers. Some of these data have Patient information. Health Insurance Portability and Accountability Act (HIPAA) of USA insists on Patient Privacy across Healthcare environment. Cognizant will be analyzing the Front-end applications of IMSA and come out with Impacts on various systems.

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**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

Involved in analysis and testing

**DURATION OF THE PROJECT:**

Two months

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<b>Project Title</b>	<b>PRSA / PRRX</b>
<b>Duration</b>	Jul '2002 - Dec '2002
<b>Location</b>	Chennai
<b>Hardware</b>	None

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<b>Operating Systems</b>	Windows 2000
<b>Programming Languages</b>	Visual Basic 6 and Ms Access

**PROJECT DESCRIPTION:**

CDS has been requested to provide an Access Database tool to be used for marketing analysis. The Access Database will include all USC's down to the product pack level for a twenty-four month period and generate dynamic reports / views based on the downloaded data from mainframe

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**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

Involved in the application Development, testing and delivery. Received appreciation mail from client

**TECHNOLOGIES USED IN THIS PROJECT AND THE EXPERIENCE IN USING THEM:**

Application is developed using VB. MS access is used as database. Possess four years of experience working with VB and one year of experience in MS access.

**DURATION OF THE PROJECT:**

Six months

<b>Project Title</b>	<b>HIPAA Remediation</b>
<b>Duration</b>	May '2002 - Jun '2002
<b>Location</b>	Chennai
<b>Hardware</b>	None
<b>Operating Systems</b>	Windows 2000
<b>Programming Languages</b>	Testing

**PROJECT DESCRIPTION:**

Modify the input files as per HIPAA rules and test it for HIPAA compliance.

**CLIENT DESCRIPTION:**

Blue Cross of N/E Pennsylvania is one of the leading healthcare insurance company in USA.

**ROLES AND RESPONSIBILITIES IN THE PROJECT:**

Involved in modifying the input files in HIPPA format and test the same for compliance.

**DURATION OF THE PROJECT:**

Two months