

## RC\_MODEL

Business Rules:

### 1) ENTITIES AND ATTRIBUTES

Based on the description, here are the entities with their primary attributes:

**CUSTOMER** (Cust\_ID, Cust\_Name, Cust\_Email, Cust\_Address, Cust\_Phone, Cust\_CreditCard, Date\_Added, Customer\_Type)

**PRODUCT** (Product\_ID, Product\_Name, Product\_Type, Product\_Scale, Unit\_Price, Min\_Quantity\_OnHand, Min\_Order\_Quantity, Last\_Sale\_Date, Manufacturer\_ID)

**INVOICE** (Invoice\_ID, Invoice\_Date, Cust\_ID, Shipping\_Charge, Total\_Amount, Payment\_Status)

**INVENTORY** (Product\_ID, Quantity\_OnHand, Reorder\_Point, Last\_Restock\_Date)

**MANUFACTURER** (Manufacturer\_ID, Manufacturer\_Name, Manufacturer\_Website, Contact\_Info)

**PURCHASE\_ORDER** (PO\_ID, Manufacturer\_ID, Order\_Date, Total\_Amount, Order\_Status)

**BACKORDER** (Backorder\_ID, Cust\_ID, Product\_ID, Quantity\_Requested, Date\_Requested, Date\_Filled)

**MARKETING\_LIST** (Marketing\_ID, Cust\_ID, Source, Date\_Added, Contact\_Status)

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### 2) BUSINESS RULES



#### 2. Business Rules for Relationships

Below are the business rules, written in the format your assignment specifies:

1. A **customer** may generate many **invoices**.
2. Each **invoice** is generated by only one **customer**.
3. Some customers have not (yet) generated an invoice.

4. A **customer** may place many orders.
5. Each **order** is placed by one and only one customer.
6. Each **order** may include one or more products.
7. Each **product** may appear in many orders.
8. An **invoice** must be associated with one order, but an **order** may generate one or more invoices (e.g., partial shipments).
9. A **product** is supplied by one manufacturer, but a **manufacturer** may supply many products.
10. A **product** is stored in one inventory location, and each **inventory record** corresponds to one product (1:1).
11. If an ordered product is out of stock, the **order becomes a backorder**.
12. Each **backorder** refers to exactly one product, but a **product** can appear in many backorders.
13. A **marketing record** is linked to one customer, but some **marketing records** may represent potential customers not yet in the customer table.
14. A **customer** can appear in multiple marketing campaigns, and each **marketing campaign** can include many customers (M:N via Marketing table).
15. **Inventory reorders** are automatically triggered when quantity\_on\_hand falls below the minimum threshold.
16. **Manufacturers may exist without current product orders** (optional participation).
17. **Backorders are not billed until shipment occurs**, linking them logically to the invoice generation process.

### 3) ADDITIONAL BUSINESS CONSTRAINTS (Non-Relationship Rules)

1. **Credit Card Processing:** All customer credit card charges are transmitted to CC Bank (external system - not modeled in database).

2. **Automatic Reordering:** Orders to manufacturers are automatically placed when product inventory reaches the specified minimum quantity on hand.
3. **Product Removal Rule:** If a product has not recorded a sale within four weeks of being stocked, it is removed from inventory and scrapped.
4. **Backorder Charging:** Back orders are not charged to a customer until the order is shipped.
5. **Invoice Generation:** When a customer completes a transaction, the invoice is printed and products are pulled from inventory for shipment.
6. **Order Quantity:** The number of product units ordered from manufacturers depends on the minimum order quantity specified for each product.
7. **Product Scales:** Models and decals are available in scales from 1/144 to 1/32.
8. **Payment Method:** Customers pay by credit card through the website.
9. **Manufacturer Orders:** All orders to manufacturers are placed via their websites and amounts are automatically handled through RC\_Models' commercial bank account.
10. **Shipping:** Each invoice includes a shipping charge.

## 4) ASSUMPTIONS

1. **Customer Type:** We assume there are two types of customers:
  - Active customers (who have made purchases)
  - Prospect customers (from marketing lists who haven't purchased yet)
2. **Product Types:** Products are categorized as:
  - Plastic models (aircraft, ships, cars)
  - Decals (add-ons for models)
3. **Backorder Processing:** We assume backorders are processed on a first-come, first-served basis when inventory is replenished.
4. **Invoice Status:** Invoices can have statuses like: Pending, Paid, Shipped, Completed.
5. **Purchase Order Status:** Purchase orders can have statuses like: Pending, Ordered, Received, Partially Received.
6. **Marketing List Sources:** Sources include:
  - Direct customer registration
  - FineScale Modeler magazine subscription list
  - Product information requests
7. **Inventory Tracking:** We assume real-time inventory tracking with automatic updates when:
  - Products are sold (inventory decreased)
  - Products are received from manufacturers (inventory increased)
  - Products are scrapped (inventory removed)
8. **Unique Product Identification:** Each product has a unique identifier regardless of manufacturer.
9. **Price Tracking:** Unit prices on invoices and purchase orders are stored at the line item level to maintain historical pricing.
10. **Reorder Point Logic:** The minimum quantity on hand triggers automatic reordering, and the minimum order quantity determines how many units to order.

11. **Four-Week Sale Rule:** The "four weeks" is calculated from the date the product was last stocked (Last\_Restock\_Date) if no sale has been recorded.
12. **Single Manufacturer per Product:** Each product is sourced from only one manufacturer (no multiple sourcing for the same product)