												Ad	ction	Confu	ısion ı	matri	X													
action_check_account_problem -	38	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
action_create_pt_expired_account -	0	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		-
action_create_pt_for_verification_failed -	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
action_do_password_reset -	0	0	0	26	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
action_listen -	0	0	0	0	269	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
action_verify_badge_id -	0	0	0	0	0	40	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
action_verify_dob_ssn -	0	0	0	0	0	0	42	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
action_verify_fullname_or_username -	0	0	0	0	0	0	0	54	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		-
utter_ask_dob -	0	0	0	0	0	0	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
utter_ask_dob_or_ssn -	0	0	0	0	0	0	0	0	0	28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
utter_ask_full_name_or_username -	0	0	0	0	0	0	0	0	0	0	41	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
utter_ask_fullname -	0	0	0	0	0	0	0	0	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
utter_ask_ssn -	0	0	0	0	0	0	0	0	0	0	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
utter_ask_username -  utter_ask_username -  utter_ask_username -  utter_ask username -	0	0	0	0	0	0	0	0	0	0	0	0	0	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
utter_ask_what_kind_of_account -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	41	0	0	0	0	0	0	0	0	0	0	0	0	0		
utter_bye -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	36	0	0	0	0	0	0	0	0	0	0	0	0		
utter_call_agent -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0		-
utter_say_account_expired -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12	0	0	0	0	0	0	0	0	0	0		-
utter_say_account_is_locked -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12	0	0	0	0	0	0	0	0	0		
utter_say_fullname_not_found -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	9	0	0	0	0	0	0	0	0		-
utter_say_not_able_to_verify -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0		-
utter_say_problem_check -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	38	0	0	0	0	0	0		
utter_say_temporary_password -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	26	0	0	0	0	0		-
utter_say_ticket_generated_for_expired_account -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12	0	0	0	0		
utter_say_ticket_generated_for_verification_failed -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0		
utter_say_username_not_found -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5	0	0		
utter_say_verification_success -	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	38	0		
utter_user_found_ask_badge_id - 	0	- t 0	0 	0	0	0 	0	0 0	0 	0	0 0	0 0	0	0 0	- t- 0	0 0	- t	0 	0 	0 	0	0	0 	- t 0	0 	0 	0	40 -		
	action_check_account_problen	action_create_pt_expired_account	action_create_pt_for_verification_failed	action_do_password_rese	action_liste	action_verify_badge_id	action_verify_dob_ssn	action_verify_fullname_or_username	utter_ask_dob	utter_ask_dob_or_ssn	utter_ask_full_name_or_username	utter_ask_fullnam	utter_ask_ss	utter_ask_username	utter_ask_what_kind_of_account	- utter_bye	utter_call_agent	utter_say_account_expired	utter_say_account_is_locke	utter_say_fullname_not_found	utter_say_not_able_to_verify	utter_say_problem_check	utter_say_temporary_password	utter_say_ticket_generated_for_expired_account	utter_say_ticket_generated_for_verification_failed	utter_say_username_not_found	utter_say_verification_success	utter_user_found_ask_badge_id		
													P	edicte	ed labe	I														

True label