

Usability testing

Scenarios (Customer)

1. Registering yourself

Inputting information about the customers to create an account to be saved in the system.

2. Logging yourself in

Using your email and password to get access to the system.

3. Edit user info

The customer can update their user info.

4. Search for flights

Search for flights.

5. Book Flight

Book searched flight.

6. Choose luggage

Choosing luggage for a chosen flight

7. Choose seat

Choosing seat for a chosen flight.

8. Pay for flight

Paying for a searched flight

9. View customer's flights

View customer's flights in view flight page.

10. Cancel flight

Cancel your booked flight/flights.

The customer was granted with operator permissions.

Scenarios (Operator).

11. Add new flight

Add new flight in the system

12. Delay Flight

Delay flight.

13. Cancel Flight

Cancel flight.

14. Logout

The customer should be able to log out of the system.

15. Get notification

Check notifications about delayed and cancelled flights.