

## Tester 1

Name: Julia Helena Konieczna

Action	Result	Comments
Register	Success	<ul style="list-style-type: none"><li>• Tester likes that she is informed about inputs through changing colors (red and green).</li><li>• Phone number has increase and decrease arrow, which is confusing</li><li>• Birthdate could be defaulted set on different date then year 0</li><li>• Tester thinks that not enough information was given during registration (missing passport number, nationality etc.)</li></ul>
Login	Success	<ul style="list-style-type: none"><li>• Tester likes that she is informed about inputs through changing colors (red and green).</li><li>• Forgot password option is missing</li></ul>
Edit user info	Success	<ul style="list-style-type: none"><li>• Same as registration</li></ul>
Search flight	Success	<ul style="list-style-type: none"><li>• Confused about shortcut of airports</li><li>• Sorting flights by longest does not make a sense</li><li>• Missing option one-way flight and direct</li></ul>
Book flight	Success	<ul style="list-style-type: none"><li>• Passport number does not work, while trying to add bigger number than 2200000000</li><li>• Passport usually has letters</li><li>• Passport number has decreasing and increasing arrows, which does not make a sense</li><li>• When expiration date of passport is before actual flight date, customer is not notified</li><li>• There could be a middle name as well</li></ul>
Choose luggage	Success	<ul style="list-style-type: none"><li>• Could be added price of the luggage</li><li>• Could be possible to buy multiple luggage</li></ul>
Choose seat	Success	<ul style="list-style-type: none"><li>• Tester really likes, how this looks like and works</li></ul>
Pay for flight	Success	<ul style="list-style-type: none"><li>• Different price shown for flight and different price asked to pay</li><li>• Decreasing and increasing of some inputs</li><li>• Expiration date of the card before todays date is possible</li></ul>
View customers' flight	Success	<ul style="list-style-type: none"><li>• There are 2 arrows back and forth, during search flight and tester thought, it is a return flight. On her ticket is written one-way</li><li>• Some of the reserved seats are different</li><li>• Tester chose different luggage sizes, and, on the ticket, all has same weight</li></ul>
Cancel flight	Success	<ul style="list-style-type: none"><li>• Should be some confirmation to cancel the flight, miss click can happen</li></ul>
Add new flight	Success	<ul style="list-style-type: none"><li>• Returning option should be renamed to landing</li></ul>
Delay flight	Success	<ul style="list-style-type: none"><li>• Some information as date and time is missing to delay flight. Different flight can be delayed</li></ul>
Cancel flight	Success	<ul style="list-style-type: none"><li>• Everything is okay</li></ul>
Logout	Success	<ul style="list-style-type: none"><li>• Everything is okay</li></ul>

Get notification	Success	<ul style="list-style-type: none"> <li>• Very nice feature, to be informed about the delays and cancelations</li> </ul>
Overall		<ul style="list-style-type: none"> <li>• Click on website icon should take tester on homepage</li> <li>• More currency could be added</li> </ul>

## Tester 2

Name: Jan Hajek

Action	Result	Comments
Register	Success	<ul style="list-style-type: none"> <li>• Error messages are not visible</li> <li>• Add option to confirm password, so no mistake in inputting password will occur</li> <li>• Nice and simple page</li> </ul>
Login	Success	<ul style="list-style-type: none"> <li>• Add option remember me</li> </ul>
Edit user info	Success	<ul style="list-style-type: none"> <li>• In name it is possible to input numbers</li> <li>• Not possible to input country prefix in phone number</li> </ul>
Search flight	Success	<ul style="list-style-type: none"> <li>• Would be nice to scroll down in origin and destination without writing</li> <li>• Add return flight option</li> </ul>
Book flight	Success	<ul style="list-style-type: none"> <li>• Red background on the top of the page is too bright</li> <li>• Decrease and increase number in passport is not necessary</li> <li>• Passport number must have 10 digits, but when number is bigger then 2200000000, it does not work (even though it has 10 digits)</li> <li>• Address of passengers is missing</li> <li>• Two arrows on the top means return flight, but flight is one way only</li> </ul>
Choose luggage	Success	<ul style="list-style-type: none"> <li>• Luggage option is nice and well organized</li> </ul>
Choose seat	Not Success	<ul style="list-style-type: none"> <li>• Tester could not choose seat for first passenger, only for second and third</li> </ul>
Pay for flight	Not Success	<ul style="list-style-type: none"> <li>• Option View Details can be open, but cannot be closed anymore</li> <li>• Card decrease and increase does not make sense</li> <li>• Increasing month should stop at 12 and not continue to 13</li> <li>• It is possible to decrease year to negative values</li> <li>• Year has 4 digits but usually on credit cards is written only last 2 digits of the year</li> <li>• When pay for flight was confirmed tester got error message about wrong chosen seats</li> </ul>
View customers' flight	Success	<ul style="list-style-type: none"> <li>• Hard to read, bad use of colors</li> </ul>
Cancel flight	Success	<ul style="list-style-type: none"> <li>• Too fast, miss click can happen</li> <li>• Add confirmation message</li> </ul>
Add new flight	Success	<ul style="list-style-type: none"> <li>• Choosing date is not well organized</li> </ul>
Delay flight	Success	<ul style="list-style-type: none"> <li>• After delaying flight, there is no information about how long the delay is</li> </ul>
Cancel flight	Success	<ul style="list-style-type: none"> <li>• After cancelling flight, the flight does not need to be in the list anymore</li> </ul>

Logout	Success	
Get notification	Success	<ul style="list-style-type: none"> <li>Nice and well organized</li> </ul>
Overall		<ul style="list-style-type: none"> <li>System is easy to use</li> </ul>

### Tester 3

Name: Denis Popal

Action	Result	Comments
Register	Success	<ul style="list-style-type: none"> <li>Error message should start with capital letter</li> </ul>
Login	Success	<ul style="list-style-type: none"> <li>Easy and fast</li> </ul>
Edit user info	Success	<ul style="list-style-type: none"> <li>Easy and very nice</li> <li>Everything worked as it should</li> </ul>
Search flight	Success	<ul style="list-style-type: none"> <li>When the date of flight is not available, it would be nice to make it grey in the calendar</li> <li>Distinguish between children and infants</li> <li>Add return option</li> <li>More information about origin and destination not just IATA code</li> <li>Would be better to write time of flight in different format (x hours and x minutes than xx:xx)</li> <li>Add option to sort it by shortest</li> </ul>
Book flight	Success	<ul style="list-style-type: none"> <li>Automatically fill the form of passenger information, when I am already registered</li> <li>Increasing and decreasing passport number is not good</li> <li>Some grammar errors on the page (missing space between passportnumber, used informations instead of information etc.)</li> </ul>
Choose luggage	Success	<ul style="list-style-type: none"> <li>Option to choose more luggage, than just one type</li> <li>Prices of luggage could be displayed</li> </ul>
Choose seat	Success	<ul style="list-style-type: none"> <li>Really nice</li> <li>Seat text could be bold</li> </ul>
Pay for flight	Success	<ul style="list-style-type: none"> <li>Show price of luggage, so passenger knows what he pays for</li> <li>More details could be shown, as a passenger information, so it can be double checked</li> <li>Add calendar for expiration month and year of the card</li> <li>Credit card year has usually 2 digits not 4</li> </ul>
View customers' flight	Success	<ul style="list-style-type: none"> <li>Use arrival time instead of landing</li> <li>QR code is good-looking</li> <li>Easy to use</li> </ul>
Cancel flight	Success	<ul style="list-style-type: none"> <li>Easy to cancel, miss click can happen – add confirmation</li> <li>Terms and condition about cancel flight could be added (more information about how much would be returned etc.)</li> </ul>
Add new flight	Success	<ul style="list-style-type: none"> <li>Make larger inputs of dates, so time is visible as well</li> <li>Before confirmation add summary of flight, so it can be double checked before publishing</li> </ul>
Delay flight	Success	<ul style="list-style-type: none"> <li>More information about flights, so operator can distinguish between flights (date, time, flight number)</li> </ul>

Cancel flight	Success	<ul style="list-style-type: none"> <li>• More information about flights, so operator can distinguish between flights (date, time, flight number)</li> <li>• Add option Undo for adding the flight back</li> </ul>
Logout	Success	<ul style="list-style-type: none"> <li>• Easy and fast</li> </ul>
Get notification	Success	<ul style="list-style-type: none"> <li>• Nice and well-organized</li> <li>• Passenger could be notified through phone message or email</li> </ul>
Overall		<ul style="list-style-type: none"> <li>• More information on each page especially about flights</li> <li>• Add footer with customer service, contact information</li> <li>• Some image to the background, feels empty</li> </ul>

#### Tester 4

Name: Filip Medved

Action	Result	Comments
Register	Success	<ul style="list-style-type: none"> <li>• Country of phone or prefix of the phone</li> <li>• Stronger password (capital letters, digits etc.)</li> <li>• Likes changing colors of inputs, if they are correct green, if not red</li> </ul>
Login	Success	<ul style="list-style-type: none"> <li>• Add email verification</li> </ul>
Edit user info	Success	<ul style="list-style-type: none"> <li>• Add confirmation of password</li> </ul>
Search flight	Success	<ul style="list-style-type: none"> <li>• Tester likes intuitive searching bars of origin and destination – input letters and system will show up what is available</li> <li>• Add option return flight</li> <li>• Different format of the flight time would be better</li> </ul>
Book flight	Success	<ul style="list-style-type: none"> <li>• Have a option to autofill the passenger info already from logged account</li> <li>• More information about the flight somewhere on the page</li> <li>• Date of birth can be set only for 7 months old and it is still taken as a adult</li> </ul>
Choose luggage	Success	<ul style="list-style-type: none"> <li>• Show prices of luggage</li> <li>• Show price of ticket including prices of luggage</li> </ul>
Choose seat	Success	<ul style="list-style-type: none"> <li>• Swap the colors – red -&gt; chosen seat, green -&gt; available seats</li> </ul>
Pay for flight	Not Success	<ul style="list-style-type: none"> <li>• Price of the flight is different than actual price</li> <li>• Customer does not know for what he is pay for (confusing)</li> <li>• In all inputs including just number is by default 0, which would be better not to include at all or at click 0 could disappear</li> <li>• Confirm payment by text message</li> <li>• After completing payment, custom was redirected to the error page, flight was not booked, error about wrong chosen seat was displayed</li> </ul>
View customers' flight	Success	<ul style="list-style-type: none"> <li>• Customer has different seat than he chose</li> <li>• Different luggage on ticket, than customer chose</li> <li>• Add option save, print and add to wallet</li> </ul>

Cancel flight	Success	<ul style="list-style-type: none"> <li>• Add confirmation window about cancelling flight</li> </ul>
Add new flight	Success	<ul style="list-style-type: none"> <li>• Add option one-way or return flight</li> <li>• Returning should be renamed to landing time</li> </ul>
Delay flight	Success	<ul style="list-style-type: none"> <li>• Add date and time of the flights</li> <li>• Add option to change the delay time if it is already delayed</li> </ul>
Cancel flight	Success	<ul style="list-style-type: none"> <li>• Very good</li> </ul>
Logout	Success	<ul style="list-style-type: none"> <li>• Add pop up – successfully logged out</li> </ul>
Get notification	Success	
Overall		<ul style="list-style-type: none"> <li>• Layout is nice and easy to control</li> </ul>

## Tester 5

Name: Samuel Benus

Action	Result	Comments
Register	Success	<ul style="list-style-type: none"> <li>• Country of phone number or prefix</li> <li>• Confirmation of password</li> <li>• Should ask for stronger password</li> <li>• Add some terms and conditions and agree to it</li> </ul>
Login	Success	<ul style="list-style-type: none"> <li>• Add function remember my password</li> <li>• Forgot password function is missing</li> </ul>
Edit user info	Success	<ul style="list-style-type: none"> <li>• When customer changed phone number error messaged popped out with format of the phone number. It would be better to write “phone number should have 8 or 9 digits” instead</li> <li>• Maximum value of date of birth should be at least 18 years (customer tried 5 years)</li> <li>• Grammar mistake at birthdate (should be date of birth)</li> <li>• Add captcha</li> </ul>
Search flight	Success	<ul style="list-style-type: none"> <li>• Add function return flight</li> <li>• Rename flying from and flying to to origin and destination</li> <li>• Sort by longest does not make sense</li> <li>• Different format of the time of flight should be used</li> <li>• Distinguished between infant and children</li> <li>• There is a icon of departure but not a arrival icon on the right side, where destination is</li> </ul>
Book flight	Success	<ul style="list-style-type: none"> <li>• Lastname should be written separately (grammar)</li> <li>• Should be auto filled or have option to autofill passenger info based on account</li> <li>• There are more genders than 2</li> <li>• Nationality should be dropdown menu, where customer can choose</li> <li>• Instead of passport should be also option to use ID</li> <li>• The child maybe does not have passport, but it is mandatory to fill it</li> <li>• Passport number must have 10 digits, but when number is bigger then 2200000000, it does not work (even though it has 10 digits)</li> <li>• Possible expiration date of passport before date of flight</li> </ul>

Choose luggage	Success	<ul style="list-style-type: none"> <li>• Would be good to have price of each bag written and price overall somewhere on the page</li> <li>• Include dimensions of luggage</li> <li>• Sport equipment could be added next to the luggage</li> </ul>
Choose seat	Success	<ul style="list-style-type: none"> <li>• Emergency exits are usually also in the middle of the airplane, not only on the start and end</li> <li>• Would be nice to have option to skip the choosing seat</li> <li>• Only first name is displayed (first and last name looks more professional)</li> </ul>
Pay for flight	Success	<ul style="list-style-type: none"> <li>• Different price of ticket than on the start</li> <li>• After opening view details, closing it again is not available</li> <li>• Summary of all passenger's passport could be displayed for double check</li> <li>• When credit card is filled, digits could be separated by 4 as on actual credit card</li> <li>• Expiration date and year input should be empty or the 0 could be deleted after clicking on it</li> <li>• Expiration date and year could be next to each other or like one input instead of two (unnecessary big)</li> <li>• Confirm payment through text message</li> <li>• Confirmation email about successful payment could be send</li> </ul>
View customers' flight	Success	<ul style="list-style-type: none"> <li>• Passenger gender could be added (Mr., Mrs., Ms.)</li> <li>• Tester likes how the tickets is generated</li> </ul>
Cancel flight	Success	<ul style="list-style-type: none"> <li>• Too easy to delete, there could be a pop-up window with confirmation</li> </ul>
Add new flight	Success	<ul style="list-style-type: none"> <li>• Deformed input of date</li> <li>• There could be option to switch origin and destination of the flight</li> <li>• When the date is changed, time is set on midnight (would be nice to keep it)</li> </ul>
Delay flight	Success	<ul style="list-style-type: none"> <li>• Could be more information written about flight as time, date or flight number</li> <li>• After delaying, there could be written what the delay is</li> <li>• Tester would like to have the option to delay multiple times</li> </ul>
Cancel flight	Success	<ul style="list-style-type: none"> <li>• Pop-up window is nice</li> </ul>
Logout	Success	<ul style="list-style-type: none"> <li>• Could be confirmed before actual logged out</li> </ul>
Get notification	Success	<ul style="list-style-type: none"> <li>• Would be nice to be able to click on the notification and be redirected on the delayed flight</li> </ul>
Overall		<ul style="list-style-type: none"> <li>• Add more currency and another language of website</li> <li>• When clicking on website logo, website should be redirected on homepage</li> <li>• Website is nice and easy to understand</li> </ul>