

Applications of Markov Chains: Queueing Models

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under the supervision of

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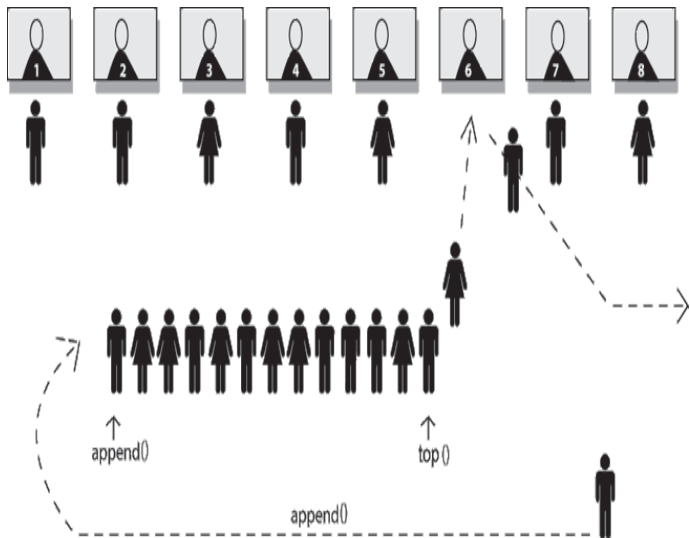
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Motivation



Motivation...





Basic concepts

• Generating function

- The generating function $X(z)$ of a nonnegative discrete random variable, X , with $\mathbb{P}(X = n) = \pi_n$, $n = 0, 1, 2, \dots$, is defined as
 - $X(z) = \mathbb{E}[z^X] = \sum_{n=0}^{\infty} \pi_n z^n$ for all $|z| \leq 1$
 - $X(1) = 1$, $X^{(k)}(1) = \mathbb{E}[X(X-1)\dots(X-k+1)]$

• Laplace-Stieltjes transform (LST)

- The Laplace-Stieltjes transform $L(\omega)$ of a nonnegative random variable, X , with density function $f(\cdot)$, is defined as
 - $L(\omega) = \mathbb{E}[e^{-\omega X}] = \int_{x=0}^{\infty} e^{-\omega x} f(x) dx$ for all $\omega \geq 0$
 - $L(0) = 1$, $L^{(k)}(0) = (-1)^k \mathbb{E}[X^k]$

Basic concepts...

- Exponential distribution

- The density of an exponential distribution with parameter λ is given by
 - $f(t) = \lambda e^{-\lambda t}$ for $t > 0$
 - Memoryless property: $\mathbb{P}(X > s + t | X > s) = \mathbb{P}(X > t)$

- Poisson process

- $N(t)$, the number of arrivals in $[0, t]$ for a Poisson process with rate λ , has a Poisson distribution with parameter λt ,
 - $\mathbb{P}(N(t) = n) = \frac{(\lambda t)^n e^{-\lambda t}}{n!}$ for $n = 0, 1, 2, \dots$
- Note that interarrival times are exponentially distributed with parameter λ

M/M/1 (Example 5.2.1)



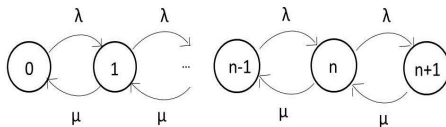
- **Single** server queue
- Customers arrive according to **Poisson process** with rate λ
 - exponential inter-arrival times with mean $1/\lambda$
- **Exponential service times** with mean $1/\mu$
- First-in-queue-first-out-of-queue (**FIFO**)

M/M/1 (Example 5.2.1)



- $X(t)$ denote the **number of customers in the system** at time t , where 'system' means waiting plus service area, such that
 - $\pi_n(t) = \mathbb{P}(X(t) = n)$ for $n = 0, 1, 2, \dots$
- $X(t)$ jumps up by amount 1 at an arrival time
- $X(t)$ jumps down by amount 1 at a departure time

M/M/1 (Example 5.2.1)



- $X(t)$ is a **continuous time Markov chain** with state space $\{0, 1, 2, \dots\}$

and transition rates $q_{ij} = \begin{cases} \lambda, & j = i + 1 \\ \mu, & j = i - 1 \\ 0, & \text{otherwise.} \end{cases}$

- Limiting (invariant) distribution $\pi_n = \lim_{t \rightarrow \infty} \pi_n(t)$
- Equilibrium (balance) equations:

$$\lambda\pi_0 = \mu\pi_1$$

$$(\lambda + \mu)\pi_n = \lambda\pi_{n-1} + \mu\pi_{n+1}, \quad n = 1, 2, \dots$$

- Normalization equation: $\sum_{n=0}^{\infty} \pi_n = 1$

M/M/1 (Example 5.2.1)

- Therefore, the limiting probability is given by

$$\pi_n = (1 - \rho)\rho^n \quad (1)$$

where $\rho = \frac{\lambda}{\mu} < 1$ (condition for the positive recurrent)

- Probability generation function of the number of customers in the system is obtained as

$$\begin{aligned} G(z) &= \sum_{n=0}^{\infty} \pi_n z^n = \sum_{n=0}^{\infty} (1 - \rho)\rho^n z^n \\ &= \frac{(1 - \rho)}{1 - \rho z} \quad \text{for } |z| \leq 1 \end{aligned} \quad (2)$$

M/M/1 (Example 5.2.1)

- W denote the steady-state waiting time of a customer
- T denote the service time of a customer
- $S = W + T$ is the steady-state sojourn time of a customer
- Therefore, $S = \sum_{k=1}^{X^a+1} T_k$, where
 - X^a is the **number of customers in the system** at the **arrival time** of a customer
 - T_k is the service time of the k -th customer ($T_k \sim T$)
- Remark: PASTA property implies that

$$\mathbb{P}(X^a = n) = \pi_n = (1 - \rho)\rho^n \quad (3)$$

M/M/1 (Example 5.2.1)

- LST of the sojourn time of a customer is obtained by conditioning on X^a , which is given by

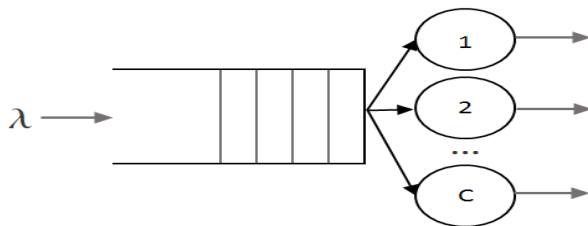
$$\begin{aligned} S(\omega) &= \mathbb{E}[e^{-\omega S}] \\ &= \frac{\mu(1 - \rho)}{\mu(1 - \rho) + \omega} \end{aligned} \tag{4}$$

which is the LST of the exponentially distributed random variable

- Hence LST of the waiting time of a customer is given by

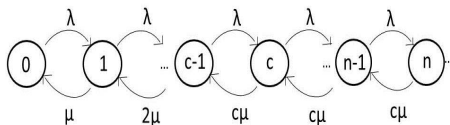
$$W(\omega) = \frac{\mu + \omega}{\mu} S(\omega)$$

M/M/c (Example 5.2.2)



- c parallel identical servers
- Customers arrive according to Poisson process with rate λ
- Exponential service times with mean $1/\mu$
- Customers are served in order of arrival (FIFO)

M/M/c (Example 5.2.2)



- $X(t)$ is a continuous time Markov chain with state space $\{0, 1, 2, \dots\}$

and transition rates $q_{ij} = \begin{cases} \lambda, & j = i + 1 \\ \min(c, i)\mu, & j = i - 1 \\ 0, & \text{otherwise.} \end{cases}$

- Balance equations:

$$\lambda\pi_0 = \mu\pi_1$$

$$(\lambda + n\mu)\pi_n = \lambda\pi_{n-1} + (n+1)\mu\pi_{n+1}, \quad 1 \leq n \leq c-1$$

$$(\lambda + c\mu)\pi_n = \lambda\pi_{n-1} + c\mu\pi_{n+1}, \quad n \geq c$$

- Iterating implies that $\lambda\pi_{n-1} = \min(c, n)\mu\pi_n$

M/M/c (Example 5.2.2)

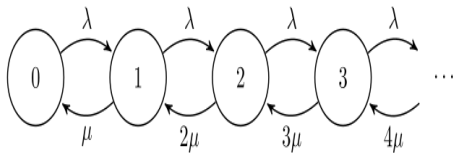
- After simplification, we obtain

$$\pi_n = \frac{(c\rho)^n}{n!} \pi_0, \quad n = 1, 2, \dots, c \quad (5)$$

$$\pi_{c+m} = \rho^m \frac{(c\rho)^c}{c!} \pi_0, \quad m = 0, 1, 2, \dots, \quad (6)$$

where $\pi_0 = \left(\sum_{n=0}^{c-1} \frac{(c\rho)^n}{n!} + \frac{(c\rho)^c}{c!} \frac{1}{1-\rho} \right)^{-1}$ provided $\rho = \frac{\lambda}{c\mu} < 1$

- Stability condition : $\rho = \frac{\lambda}{c\mu} < 1$

M/M/ ∞ 

- $X(t)$ is a continuous time Markov chain with state space $\{0, 1, 2, \dots\}$

and transition rates $q_{ij} = \begin{cases} \lambda, & j = i + 1 \\ i\mu, & j = i - 1 \\ 0, & \text{otherwise.} \end{cases}$

- Balance equations:

$$\lambda\pi_0 = \mu\pi_1$$

$$(\lambda + n\mu)\pi_n = \lambda\pi_{n-1} + (n+1)\mu\pi_{n+1}, \quad n = 1, 2, \dots$$

- Iterating implies that $\lambda\pi_{n-1} = n\mu\pi_n$

M/M/ ∞

- After simplification, we obtain

$$\pi_n = \frac{\rho^n}{n!} e^{-\rho}, \quad n = 1, 2, \dots \quad (7)$$

where $\rho = \frac{\lambda}{\mu}$

- Hence, the number of customers in the system has a Poisson distribution with mean ρ .

M/G/1 (Example 5.2.7)



- Single server queue
- Customers arrive according to Poisson process with rate λ
- The service times are independent and identically distributed with **general probability density function** $f(\cdot)$
- Here, the number of customers in the system at time t , $X(t)$, is not a continuous time Markov chain

M/G/1 (Example 5.2.7)

- Recurrence relations:

$$X_k^d = \begin{cases} X_{k-1}^d - 1 + Y_k & \text{if } X_{k-1}^d \geq 1 \\ Y_k & \text{if } X_{k-1}^d = 0 \end{cases}, \quad k = 1, 2, 3, \dots, \quad (8)$$

- X_k^d is the number of customers at the **departure time** of the k th customer
 - Y_k is the number of **arrivals during the service time** of the k th customer
- The sequence X_k^d forms a **Markov chain**
- As we look at the departure times (embedded points), the Markov chain is called the **embedded Markov chain**

M/G/1 (Example 5.2.7)

- Transition probabilities:

$$p_{ij} = \mathbb{P}(X_k^d = j | X_{k-1}^d = i)$$

$$= \begin{cases} \alpha_j, & \text{if } i = 0 \\ \alpha_{j-i+1}, & \text{if } j \geq i - 1, i > 0 \\ 0, & \text{otherwise,} \end{cases}$$

where α_n is the probability that during the service time of a customer n customers arrive

- As the number of customers, that arrive during the service time, is Poisson distributed with parameter λt , α_n is given by

$$\alpha_n = \int_{t=0}^{\infty} \frac{(\lambda t)^n}{n!} e^{-\lambda t} f(t) dt \quad (9)$$

M/G/1 (Example 5.2.7)

- Limiting distributions, $\pi_n = \lim_{k \rightarrow \infty} \mathbb{P}(X_k^d = n)$, are the solutions of the linear system

$$\pi P = \pi$$

- $\pi = (\pi_0, \pi_1, \pi_2, \dots, \pi_n, \dots)$
 - $P = [P_{ij}]$ is the transition probability matrix
- Balance equations:

$$\begin{aligned} \pi_n &= \pi_0 \alpha_n + \pi_1 \alpha_n + \pi_2 \alpha_{n-1} + \cdots + \pi_n \alpha_1 + \pi_{n+1} \alpha_0 \\ &= \pi_0 \alpha_n + \sum_{k=0}^n \pi_{n+1-k} \alpha_k, \quad n = 0, 1, 2, \dots \end{aligned}$$

- To solve the balance equations, we will use the generating function approach

M/G/1 (Example 5.2.7)

- Define the probability generating functions:

$$G(z) = \mathbb{E}[z^{X^d}], A(z) = \mathbb{E}[z^Y] \text{ for } |z| \leq 1,$$

$$\begin{aligned}
 G(z) &= \sum_{n=0}^{\infty} \left(\pi_0 \alpha_n + \sum_{k=0}^n \pi_{n+1-k} \alpha_k \right) z^n \\
 &= \pi_0 \sum_{n=0}^{\infty} \alpha_n z^n + z^{-1} \sum_{n=0}^{\infty} \sum_{k=0}^n \pi_{n+1-k} z^{n+k-1} \alpha_k z^k \\
 &= \pi_0 A(z) + z^{-1} \sum_{k=0}^{\infty} \sum_{n=k}^{\infty} \pi_{n+1-k} z^{n+k-1} \alpha_k z^k \\
 &= \pi_0 A(z) + z^{-1} A(z) (G(z) - \pi_0) \\
 \implies G(z) &= \frac{\pi_0 (z-1) A(z)}{z - A(z)} \tag{10}
 \end{aligned}$$

M/G/1 (Example 5.2.7)

- Note that $G(1) = 1$, $A(1) = 1$ and $A'(1) = \mathbb{E}[A] = \rho$, this implies that

$$\begin{aligned}
 G(1) &= \lim_{z \rightarrow 1} \frac{\pi_0(z-1)A(z)}{z-A(z)} \\
 \implies 1 &= \lim_{z \rightarrow 1} \frac{\pi_0((z-1)A'(z) + A(z))}{1-A'(z)} \\
 \implies 1 &= \frac{\pi_0}{1-\mathbb{E}[A]} \\
 \implies \pi_0 &= 1 - \rho
 \end{aligned} \tag{11}$$

M/G/1 (Example 5.2.7)

- Using (9), we can obtain $A(z)$ as

$$\begin{aligned}
 A(z) &= \sum_{n=0}^{\infty} \alpha_n z^n \\
 &= \sum_{n=0}^{\infty} \int_{t=0}^{\infty} \frac{(\lambda t)^n}{n!} e^{-\lambda t} f(t) dt z^n \\
 &= \int_{t=0}^{\infty} \sum_{n=0}^{\infty} \frac{(\lambda t z)^n}{n!} e^{-\lambda t} f(t) dt \\
 &= \int_{t=0}^{\infty} e^{\lambda t z} e^{-\lambda t} f(t) dt \\
 &= \int_{t=0}^{\infty} e^{-\lambda(1-z)t} f(t) dt \\
 &= L(\lambda(1-z))
 \end{aligned} \tag{12}$$

M/G/1 (Example 5.2.7)

- Hence, the probability generating function $G(z)$ is given by

$$G(z) = \frac{(1 - \rho)(z - 1)L(\lambda(1 - z))}{z - L(\lambda(1 - z))} \text{ provided } \rho < 1 \quad (13)$$

- Remark: using PASTA and the transition diagram, we can write

$$\lim_{k \rightarrow \infty} \mathbb{P}(X_k^a = n) = \lim_{t \rightarrow \infty} \mathbb{P}(X(t) = n) = \pi_n \quad (14)$$

- X_k^a is the number of customers in the system at the arrival time of the k th customer
- $X(t)$ is the number of customers in the system at time t

Summary

- Waiting time to $M/M/c$ model is a nice exercise
- Embedded Markov chain in $M/G/1$ is important
- Markov chains can also be used in Queueing networks

THANKS