John Paul O. Dela Rosa Address: Sapang Pulid St, Niog 1 Bacoor City of Cavite Mobile no 09476317990 Email delarosapauldelarosa@gmail.com **OBJECTIVE** To obtain a job in the field of Information Technologies and other related community or company services and to work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge in an organization which recognizes the value of hard work and trusts me with Birthday: May 2, 1999 responsibilities and challenges. Birthplace: Masbate **EDUCATION Bachelor of Science in Information Technology** Gender: Male Graduation Date - August 31, 2022 Blood Type: A+ Cavite State University - Imus Camp Status: Single **Qualifications Summary** Nationality: Filipino Language Known: → Open for new experience and curious about things Filipino, Bisaya, English → Willing to learn any Applications, and Tools online or offline to accomplish tasks. Religion: Catholic → Willing to learn the process of the company in order to perform assigned job. Father: Rufo Dela Rosa → Able to write and proofread various types of documents. Mother: Susan Dela → Exposed on System Development Life Cycle (SDLC) Rosa **Work Experience Tech Hardware Support and System Implementation Officer HOBBIES** From July 22, 2024 to Present at Boss Cargo Express, Las Piñas City **Core Functions** → Supports the rollout of enterprise systems, ensuring configuration and testing. → Conduct UAT sessions, analyzes user feedback, and reports issues to developers. → Assists in data gathering and validating project requirements. → Manages IT inventory and lifecycle of hardware and systems.

IT Technical Support

From October 24, 2022 to July 19, 2024

at DDC Land Inc. Pasay City

Core Functions

- → Monitors ERP System for Project Management System Phase 1.
- → Participate in Data gathering for Project Management Phase 2.
- → Address General Issues in Hardware and Network of the Company.
- → Gathers concerns of end users and submits reports to the Developers Team.

→ Provides direct installation and maintenance of IT hardware components.

→ Supports onboarding and user adaptation for newly installed systems.

→ Performs regular checkups and responds to potential system risks or failures.

→ Assists in planning, documentation, and execution of IT deployment activities.

→ Conducts quality assurance testing of each module and features deployment.

Pre-Professional Experience

Internships

→ Social Media Marketing Intern at WORK24(Collage)

Watching Anime series, Listening Music, Online Mobile Games, Solving Rubic Cube and other **Puzzel Games**

TECH STACK

HTML, CSS, JS, SQL, Github, Figma, Postman, CPanel, phpMyAdmin

INTEREST

ReactJS, Tailwind, NodeJS, SAP, Oracle **ERP**

REFERENCE:

Louie Samaneigo, Lead Software Engr.

Email:

louie1samaniego1@gm

ail.com

Mobile: 09151299422

I hereby certify that the data given above are true and correct to the best of my knowledge.

Paul O.