

# VICTORIA CHAI

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## EXPERIENCE

### PricewaterhouseCoopers

Associate | Aug 2015 - Jun 2016

- Developed the front-end site for the customer facing self-service portal
- Assisted the offshore development team with developing the UI
- Collaborated with developers, designers, and business owners to gather requirements for application

### BeneShoppe, Inc.

Founder, CEO | Jun 2013 - May 2015

- Founded a nonprofit organization dedicated to generating value from underutilized items via an online store
- Led a board of 9 directors as well as teams from different universities
- Prepared paperwork for incorporation, business licenses, and tax-exempt status

### Georgetown University

Teaching Assistant | Jan 2014 - May 2015

- Classes TAed: Intro to CS I and II, Advanced Programming
- Held office hours to help students understand programming concepts
- Graded student projects and homework

Research Assistant | Jan 2015 - May 2015

- Developed Java program that scraped data from social media sites
- Developed front-end application for social media privacy calculator

### Spree Commerce

UX Design Intern | Jan 2014 - May 2014

- Designed layouts for main enterprise application
- Developed user flows and wireframes

## EDUCATION

### Georgia Institute of Technology

M.S. in Human-Computer Interaction | May 2018

### Georgetown University

B.S.B.A. in Accounting, Information Management  
Minor in Computer Science | May 2015

## PROJECTS

### Get Connected

UX Designer, Researcher | Aug 2016 - Present

- Conducted user research on new students
- Designed and developed interactive prototype for large screen application

### Lock-It

UX Designer, Researcher | Aug 2016 - Dec 2016

- Conducted user research on student bikers and key stakeholders
- Designed and developed high fidelity prototype for mobile application

### Augmented Reality Storybook

UX Designer, Developer | Aug 2016 - Dec 2016

- Designed narrative and user flow
- Developed augmented reality application via ArgonJS, Vuforia, and Twine

## SKILLS

### DESIGN & RESEARCH

Interview  
Focus Group  
Contextual Inquiry  
Affinity Mapping  
Persona  
Wireframing  
Storyboarding  
Prototyping  
Usability Testing

### SOFTWARE

Sketch  
Framer  
Photoshop  
Lightroom  
Balsamiq

### DEVELOPMENT

HTML/CSS/JS  
C++  
Java