

# VICTORIA CHAI

UX Designer

www.victoriachai.me  
victoria.j.chai@gmail.com  
(240) 205-9799

## EDUCATION

### Georgia Institute of Technology

M.S. Human Computer Interaction, GPA: 4.0

Atlanta, GA

May 2018

### Georgetown University McDonough School of Business

B.S.B.A. Accounting, Operations and Information Management

Minor: Computer Science

Washington, DC

May 2015

## EXPERIENCE

### PricewaterhouseCoopers

Associate, Financial Services Advisory Group

New York, NY

August 2015 - June 2016

- Front-End Development/User Experience
  - Developed the customer facing self-service portal
  - Assisted the offshore development team with developing the UI
- Functional Role
  - Collaborated with developers, designers, and business owners to gather requirements for application
  - Conducted QA testing in different development environments

### BeneShoppe, Inc.

Founder, CEO

Rockville, MD

June 2013 - May 2015

- Founded a nonprofit organization dedicated to generating value from underutilized items via an online store
- Executive Board Leadership and Management
  - Lead a board of 9 directors as well as teams from different schools
  - Prepared paperwork for incorporation, licenses, and tax-exempt status

### Georgetown University Computer Science Department

Teaching Assistant

Washington, DC

January 2014 - May 2015

- Classes TA'ed: Intro to CS I and II, Advanced Programming

Research Assistant

- Developed Java program that scraped data from social media sites
- Developed front-end application for social media privacy calculator

## PROJECTS

### Lock-It

UX/UI Designer, Researcher

August 2016 - December 2016

- Conducted user research of student bikers and key stakeholders
- Designed and developed high fidelity prototype for mobile application

### Augmented Reality Storybook

UX Designer, Developer

August 2016 - December 2016

- Designed narrative and user flow for mobile application
- Developed augmented reality application via ArgonJS, Vuforia, and Twine

## SKILLS

### UX Design

Sketch  
Framer  
Photoshop  
Lightroom  
Balsamiq

### Development

HTML, CSS, JS  
C++  
Java

### UX Research

Prototyping  
User Testing  
Affinity Mapping  
Exploratory Analysis