VICTORIA CHAI

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EXPERIENCE

PricewaterhouseCoopers
Associate | Aug 2015 - Jun 2016
- Developed the front-end site for the customer facing self-service portal
- Assisted the offshore development team with developing the UI
- Collaborated with developers, designers, and business owners to gather requirements for application

BeneShoppe, Inc.
Founder, CEO | Jun 2013 - May 2015
- Founded a nonprofit organization dedicated to generating value from underutilized items via an online store
- Led a board of 9 directors as well as teams from different universities
- Prepared paperwork for incorporation, business licenses, and tax-exempt status

Georgetown University
Teaching Assistant | Jan 2014 - May 2015
- Classes TA'ed: Intro to CS I and II, Advanced Programming
- Held office hours to help students understand programming concepts
- Graded student projects and homework

Research Assistant | Jan 2015 - May 2015
- Developed Java program that scraped data from social media sites
- Developed front-end application for social media privacy calculator

Spree Commerce
UX Design Intern| Jan 2014 - May 2014
- Designed layouts for main enterprise application
- Developed user flows and wireframes

EDUCATION

Georgia Institute of Technology
M.S. in Human-Computer Interaction | May 2018

Georgetown University
B.S.B.A. in Accounting, Information Management
Minor in Computer Science | May 2015

PROJECTS

Photorize
UX Designer, Researcher | Oct 2016 - Present
- Conduct user testing on photographers
- Design and develop interactive prototype for mobile application

Lock-It
UX Designer, Researcher | Aug 2016 - Dec 2016
- Conducted user research on student bikers and key stakeholders
- Designed and developed high fidelity prototype for mobile application

Augmented Reality Storybook
UX Designer, Developer | Aug 2016 - Dec 2016
- Designed narrative and user flow
- Developed augmented reality application via ArgonJS, Vuforia, and Twine

SKILLS

DESIGN & RESEARCH	SOFTWARE
Interview	Sketch
Focus Group	Framer
Survey Design	Photoshop
Contextual Inquiry	Illustrator
Affinity Mapping	Balsamiq
Persona	InVision
Wireframing	**DEVELOPMENT**
Storyboarding	HTML/CSS/JS
Prototyping	C++
Usability Testing	Java