VICTORIA CHAI
UX Designer

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(240) 205-9799

EDUCATION

Georgia Institute of Technology — *Atlanta, GA*
M.S. Human Computer Interaction, GPA: 4.0 — *May 2018*

Georgetown University McDonough School of Business — *Washington, DC*
B.S.B.A. Accounting, Operations and Information Management — *May 2015*
Minor: Computer Science

EXPERIENCE

PricewaterhouseCoopers — *New York, NY*
Associate, Financial Services Advisory Group — *August 2015 - June 2016*
- Front-End Development/User Experience
  - Developed the customer facing self-service portal
  - Assisted the offshore development team with developing the UI
- Functional Role
  - Collaborated with developers, designers, and business owners to gather requirements for application
  - Conducted QA testing in different development environments

BeneShoppe, Inc. — *Rockville, MD*
Founder, CEO — *June 2013 - May 2015*
- Founded a nonprofit organization dedicated to generating value from underutilized items via an online store
- Executive Board Leadership and Management
  - Lead a board of 9 directors as well as teams from different schools
  - Prepared paperwork for incorporation, licenses, and tax-exempt status

Georgetown University Computer Science Department — *Washington, DC*
Teaching Assistant — *January 2014 - May 2015*
- Classes TA'ed: Intro to CS I and II, Advanced Programming
Research Assistant
- Developed Java program that scraped data from social media sites
- Developed front-end application for social media privacy calculator

PROJECTS

Lock-It — *August 2016 - December 2016*
UX/UI Designer, Researcher
- Conducted user research of student bikers and key stakeholders
- Designed and developed high fidelity prototype for mobile application

Augmented Reality Storybook — *August 2016 - December 2016*
UX Designer, Developer
- Designed narrative and user flow for mobile application
- Developed augmented reality application via ArgonJS, Vuforia, and Twine

SKILLS

UX Design	Development	UX Research
Sketch	HTML, CSS, JS	Prototyping
Framer	C++	User Testing
Photoshop	Java	Affinity Mapping
Lightoom		Exploratory Analysis
Balsamiq		