VICTORIA CHAI

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EDUCATION

Georgia Institute of Technology — *Atlanta, GA*
M.S. in Human-Computer Interaction — *May 2018*

Georgetown University McDonough School of Business — *Washington, DC*
B.S.B.A. in Accounting, Operations and Information Management — *May 2015*
Minor in Computer Science

EXPERIENCE

PricewaterhouseCoopers — *New York, NY*
Associate, Financial Services Advisory Group — *August 2015 - June 2016*
- Developed the front-end site for the customer facing self-service portal
- Assisted the offshore development team with developing the UI

BeneShoppe, Inc. — *Rockville, MD*
Founder, CEO — *June 2013 - May 2015*
- Founded a nonprofit organization dedicated to generating value from underutilized items via an online store
- Led a board of 9 directors as well as teams from different universities

Georgetown University Computer Science Department — *Washington, DC*
Teaching Assistant — *January 2014 - May 2015*
- Classes TA'ed: Intro to CS I and II, Advanced Programming

Research Assistant
- Developed Java program that scraped data from social media sites
- Developed front-end application for social media privacy calculator

PROJECTS

Get Connected — *August 2016 - Present*
UX Designer, Researcher
- Conducted user research of new students and key stakeholders
- Designed and developed interactive prototype for large screen application

Lock-It — *August 2016 - December 2016*
UX/UI Designer, Researcher
- Conducted user research of student bikers and key stakeholders
- Designed and developed high fidelity prototype for mobile application

Augmented Reality Storybook — *August 2016 - December 2016*
UX Designer, Developer
- Designed narrative and user flow for mobile application
- Developed augmented reality application via ArgonJS, Vuforia, and Twine

SKILLS

UX Design	Development	UX Research
Sketch	HTML, CSS, JS	Prototyping
Framer	C++	User Testing
Photoshop	Java	Affinity Mapping
Lightroom		Exploratory Analysis
Balsamiq		