Ideation Phase Empathize & Discover

Date	31 January 2025
Team ID	LTVIP2025TMID32342
Project Name	SmartSDLC – Al-Enhanced Software Development Lifecycle
Maximum Marks	4 Marks

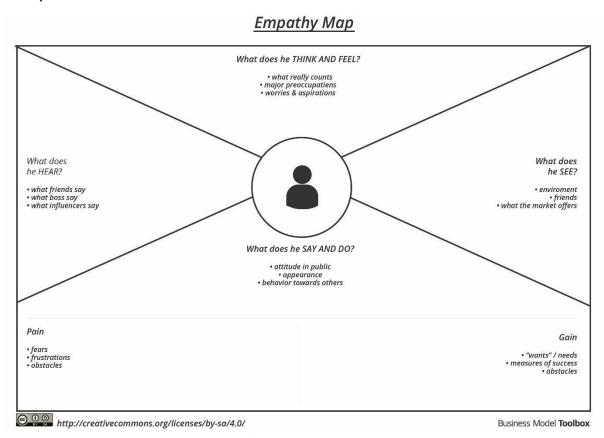
Empathy Map Canvas:

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviours and attitudes.

It is a useful tool to helps teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

Example:



Reference: https://www.mural.co/templates/empathy-map-canvas

SmartSD.LC - Al-Enhanced Software Development Lifecycle

A fun-rstacck in a ful Al-powered platform that redefines the traditional Software Development Lifecycle by automating key stages using advanced Natural Language

Scenario 1: Requirement Upload and Classifircarion

What are devispens a gsarfering ad cisisificos-

GOAL

Scenario 2: Al Code Generator

Writ do dînect inputut input naturci propo osi durrons



WHO are we empathizing with?

- · Who are the stakeholders and users?
- · What are their roles in SDLC



WHAT o they SEE

- · What do they observe wen using the platform
- · How are results diplayed?

Scenario 8: Floating Al chatbot

Assistant

Floating Al Chatbot Assistant Assistant

PAINS

Pariss Manual tasks, inaccuracies, and delays

Speed, accuracy, and calarty

GAINS

GAINS Speed accuracy,

Test Case Generator and clarity

What other thoughts and feelings might influences their behavior?



Stancio dey

What are they saaying wher platfrorm? What can we infer from their inquries?



Scot Seasora-Test Case Generator

· What do they intcact with the plattorm? What actions arcree they performing?

WHAT do they SAY?

- · How do they interact with platform?
- · What actions are they performing?