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**Giovanni Solano Porras**

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**Work Experience:****FIFCO – Procurement Data Owner 10/2023 – Currently**

- Administered Tableau server to ensure smooth functioning of data visualization processes.
- Developed a conversational bot integrated with Google Cloud Platform (GCP) for search and interaction (LLM).
- Utilized SQL to unify tables through joins and consolidate data sources in BigQuery.
- Reported directly to the Procurement Director, providing insights and updates on data-related activities.

**Link Revenue – Business Analyst 10/2021 – 10/2023**

- Perform data analysis and profiling to generate data-driven business insights using Python, R Tableau and Power BI Using ETL.
- Conduct complex data analysis using advanced analytics techniques and developing Key Performance Indicators (KPI).
- Create infrastructure and applications for pipelines which connect multiples sources as APIS, servers, databases Applications etc.

**Amazon - Global Payroll Controllershship Data Analyst 06/2020 – 09/2021**

- Oversaw cleaning, transforming, and modeling data to discover useful information for business decision-making.
- Developed dashboards from the portfolio projects measuring the programs in Power BI using web-service APIs.
- Created a database using the ETL (Python) process with good understanding of data preparation by consolidating multiple sources with many tools for data processing (API's).

**Amazon - Investigation Manager (Mandarin/Italian Language) 11/2019 – 05/2020**

- Led 15 investigators to meet and exceed service levels and maintain the performance and metrics of all team members.
- Took decisions based on data that are reasoned, documented, and involved collaborating with other internal stakeholders/teams as appropriate and required.

**Education:**

- **National University of Costa Rica** BA, International Affairs, 2016 Specialization in Trade Policy, 2017
- **LEAD University**, Engineering in Data Science, 2024
- **中国政法大学 (CUPL)** Major in Chinese language, 2013

**Languages:** Spanish | English | Italian | Chinese (Mandarin)

**Certifications:** Certified Project Practitioner (CPP), Team Kanban Practitioner (TKP)

**Tools:**

**Programming languages:** Python, R, and SQL.

**(IDE's):** Jupyter Notebook/JupyterLab, PyCharm, and RStudio.

**Machine learning libraries:** scikit-learn, TensorFlow, Keras, and PyTorch.

**Big Data tools:** Kafka, Zookeeper and Apache Spark.

**Databases and database management systems:** MSSQL, MySQL and SQLite.