Michael Porter

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Dynamic Sales Executive with over 30 years of experience in leading revenue growth and high-performing teams in healthcare, financial services, and telecommunications. Skilled in building C-suite relationships, managing complex sales cycles, and developing consultative sales strategies. Proven leader in optimizing sales operations and driving market expansion through data-driven insights.

Core Competencies

- Enterprise Sales & Business Development
- Healthcare & Financial Services Sales
- Strategic Partnerships & C-Suite Engagement
- Consultative Sales & Complex Negotiations
- Revenue Growth & Market Expansion
- Sales Process Optimization & CRM Strategies
- Data-Driven Decision Making
- Client Retention & Customer Success
- Team Leadership & Talent Development

Work Experience

The Oaks at Battle Creek - Director of Sales

Feb 2023 - Dec 2024

- Increased revenue by 12%, surpassing \$1M in annual sales through strategic sales initiatives.
- Established **high-value client relationships**, leveraging a consultative sales approach to drive engagement.
- Developed **localized marketing strategies**, improving brand visibility and lead generation effectiveness.
- Implemented **operational efficiencies**, ensuring compliance and financial oversight across multiple locations.

Northpointe Woods - Sales Counselor

Jul 2022 - Dec 2022

- Strengthened client acquisition strategies, driving a 25% increase in community sales.
- Expanded referral partnerships, contributing to a 15% rise in qualified leads.
- Trained and mentored sales teams, enhancing consultative sales skills and customer experience.

BlueOx Credit Union - Branch Manager

Nov 2020 - Feb 2022

- Led multi-unit financial sales teams, achieving 11% revenue growth in a competitive market.
- Implemented client-focused sales strategies, enhancing customer retention and engagement.
- Developed sales performance metrics, optimizing operations and ensuring regulatory compliance.

Comerica Bank - Branch Manager

Dec 2018 - Aug 2019

- Achieved 115% of sales targets, leveraging data-driven sales strategies and relationship management.
- Increased annual revenue by 30% through client acquisition and strategic account growth.
- Designed and executed **local sales campaigns**, driving brand awareness and new customer onboarding.

Fifth Third Bank - Financial Center Manager

Mar 2015 - Dec 2018

- Led branch-wide initiatives, resulting in a 20% revenue increase.
- Designed and implemented customer engagement programs, improving retention by 15%.
- Managed sales teams and compliance operations, ensuring adherence to industry regulations.

Verizon Wireless – Solutions Specialist

Jan 2013 - Mar 2015

- Managed enterprise accounts, developing strategic B2B sales solutions to drive customer retention.
- Developed and delivered **C-suite sales presentations**, positioning Verizon's technology solutions.
- Designed and facilitated **product training for enterprise clients**, enhancing customer adoption.

Education

Western Michigan University – Kalamazoo, MI Bachelor of Arts | August 1998 – December 2002