

Jonathan Portobanco

Front-End Developer

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PROFESSIONAL EXPERIENCE

Executive Administrator

present | Heredia, Costa Rica

IBM

- Execute various administrative tasks, including travel arrangements, scheduling, submission of expense reports, and other correspondence for Corporate Cloud & Development Team.
- Follow attainable project timelines and keep teams on task to complete milestones according to schedule; participating in scrum meetings as part of an agile team.

Amazon

Transportation Analyst (TRON)

03/2020 – 09/2020 | Heredia, Costa Rica

- Forecasted, researched and identified methods and areas to reduce freight costs and streamline processes to analyze and make recommendations for process improvements.
- Contributed to process optimization to minimize handling time, increase work efficiency and improve the 95% high confidence AI software tool behavior.
- Complement Amazon Robotics initiative in fulfillment centers that enables hands free active stowing learning from the TRON operator's input using Computer Vision and Machine Learning.

Technical Support Associate

04/2019 – 09/2020 | San José, Costa Rica

- Utilizes best practice processes around work assignments, project management, and quality of output while maximizing overall team performance.
- Assists customers by diagnosing problems and providing resolutions for technical and service issues.
- Provide Support based on email, phone, chat or ticket generated requests or reports about preventive maintenance, test and repair of equipment.

EDUCATION

Agile Explorer

Agile at IBM

03/2022 | Costa Rica

JavaScript Certificate

CoderHouse

02/2022 | Costa Rica

Web Development Certificate

CoderHouse

12/2021 | Costa Rica

Cambridge English Level C1 Certificate in ESOL International

Cambridge English Language Assessment

01/2017 | Costa Rica

Certificate of Achievement in Business Management

Bilingual Experimental High School of Grecia

12/2014 | Costa Rica

High Education Bachelor Diploma

Bilingual Experimental High School of Grecia

12/2014 | Costa Rica

LANGUAGES

English (Fluent/Advanced), Spanish (Native)

SKILLS

CSS3 (SASS, Cross-browser, Responsive Design) | HTML5

Bootstrap (v.4)

JavaScript ES6+ (HTTP, DOM, jQuery, AJAX, JSON)

Microsoft Office 2016 (Excel, Photoshop, Outlook)

React.js (react-router, Hooks, Unit Testing)

CMS (AEM, Salesforce) | Node.js (Testing, ENV)

AWARDS

Agile Explorer Bagde

IBM

03/2022

Foundational understanding of Agile values, principles, and practices.

PROJECTS

Entre Olas eCommerce

entreolastienda.ooowebhostapp.com

10/2021 – 01/2022

This is a web page destined to showcase the products from a small start up, simulating an experience where the customer can filter the searches and add items to a cart facilitating an order placing process.