

# Jonathan Portobanco

## Front-End Developer

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### PROFESSIONAL EXPERIENCE

#### IBM

present | Heredia, Costa Rica

##### *Executive Administrative Assistant*

- Execute various administrative tasks, including travel arrangements, scheduling, submission of expense reports, and other correspondence for Corporate Cloud & Development Team.
- Follow attainable project timelines and keep teams on task to complete milestones according to schedule; participating in scrum meetings as part of an agile team.

#### Amazon

##### *Transportation Analyst (TRON)*

03/2020 – 09/2020 | Heredia, Costa Rica

- Forecasted, researched and identified methods and areas to reduce freight costs and streamline processes to analyze and make recommendations for process improvements.
- Contributed to process optimization to minimize handling time, increase work efficiency and improve the 95% high confidence AI software tool behavior.
- Complement Amazon Robotics initiative in fulfillment centers that enables hands free active stowing learning from the TRON operator's input using Computer Vision and Machine Learning.

##### *Technical Support Associate*

04/2019 – 09/2020 | San José, Costa Rica

- Utilizes best practice processes around work assignments, project management, and quality of output while maximizing overall team performance.
- Assists customers by diagnosing problems and providing resolutions for technical and service issues.
- Provide Support based on email, phone, chat or ticket generated requests or reports about preventive maintenance, test and repair of equipment.

### EDUCATION

#### Agile Explorer

Agile at IBM

03/2022 | Costa Rica

#### JavaScript Certificate

CoderHouse

02/2022 | Costa Rica

#### Web Development Certificate

CoderHouse

12/2021 | Costa Rica

#### Cambridge English Level C1 Certificate in ESOL International

Cambridge English Language Assessment

01/2017 | Costa Rica

#### Certificate of Achievement in Business Management

Bilingual Experimental High School of Grecia

12/2014 | Costa Rica

#### High Education Bachelor Diploma

Bilingual Experimental High School of Grecia

12/2014 | Costa Rica

### LANGUAGES

English (Fluent/Advanced), Spanish (Native)

### SKILLS

CSS3 (SASS, Cross-browser, Responsive Design) | HTML5

Bootstrap v.4 & MUI

JavaScript ES6+ (HTTP, DOM, jQuery, AJAX, JSON)

Microsoft Office 2016 (Excel, Photoshop, Outlook)

React.js (React-Router, Unit Testing, HOC)

CMS (AEM, Salesforce) | Node.js (Testing, /.env)

### AWARDS

#### Agile Explorer Bagde

IBM

03/2022

Foundational understanding of Agile values, principles, and practices.

### PROJECTS

#### Marcelo's Portfolio

[www.marceloportobanco.dev](http://www.marceloportobanco.dev)

Marcelo P. Porfolio | An interactive, React.js based website to showcase my experience as a front-end developer, a way to get in touch with a sprinkle of my work. Let's work together!